

Prenatal Care Coordination Provider Resource

Contracting With HMOs and Managed Care Organizations in Milwaukee County

Are you interested in providing prenatal care coordination (PNCC) services to Medicaid members in Milwaukee County? Learn about changes coming on **January 1, 2027**, and get set up with Wisconsin Medicaid HMOs and Family Care Partnership managed care organizations (Partnership MCOs) in the area.

1

Enroll as a PNCC provider.

You must be [enrolled with Wisconsin Medicaid](#) as a PNCC provider first. Your agency certification must be complete and current before you can contract with Wisconsin Medicaid HMOs and Partnership MCOs.

2

Contract with Milwaukee County Wisconsin Medicaid HMOs and Partnership MCOs.

ForwardHealth encourages you to contract with **each** Wisconsin Medicaid HMO and Partnership MCO in Milwaukee County. Since these contracts can take multiple months, and each one must be done separately, you should begin the process as soon as possible.



For PNCC services, a memorandum of understanding (MOU) is not the same as a contract. MOU are no longer required for PNCC.

General resources

- The Resources for Prenatal Care Coordination Providers page of the ForwardHealth Portal (the Portal) page at forwardhealth.wi.gov/WIPortal/cms/public/provider/medicaid/prenatal-care/resources includes links to trainings and other resources. Providers who need to enroll in the PNCC program should start here.
- ForwardHealth Provider Services can answer enrollment, policy, and billing questions. Call 800-947-9627, Monday–Friday, 7 a.m.–6 p.m. Central Time (CT).
- The Portal Help Desk can answer technical questions on Portal (forwardhealth.wi.gov) functions, including accounts, registrations, and passwords. Call 866-908-1363, Monday–Friday, 8:30 a.m.–4:30 p.m. CT.
- Professional field representatives can help providers with complex enrollment, policy, and billing questions. Download the field rep map at forwardhealth.wi.gov/WIPortal/content/provider/pdf/fieldrepguide.pdf.spag.

Get set up with Wisconsin Medicaid HMOs.

Here’s how to contact the HMOs that operate in Milwaukee County.

HMO Name	Contact Information
Anthem Blue Cross Blue Shield	anthem.com/provider/enrollment
Chorus Community Health Plans	chorushealthplans.org/for-providers/become-a-provider
Independent Care Health Plan (iCare)	icarehealthplan.org/Join-Us/App-Credentialing.htm
MHS Health Wisconsin	mhswi.com/providers/become-a-provider.html
Molina Healthcare	molinahealthcare.com/providers/wi/medicaid/forms/fuf.aspx
Network Health Plan (Managed by MHS)	mhswi.com/providers/become-a-provider.html
Quartz (For SSI HMO members only)	quartzbenefits.com/new-provider-forms/
UnitedHealthcare of Wisconsin	uhcprovider.com/en/resource-library/Join-Our-Network.html

Get set up with Partnership MCOs.

Here’s how to contact the Partnership MCOs that operate in Milwaukee County.

Partnership MCO Name	Contact Information
Independent Care Health Plan (iCare)	icarehealthplan.org/Join-Us/App-Credentialing.htm
My Choice Wisconsin	www.mychoicewi.org/providers/joining-our-network