

Service Code Guide

For Family Care, Family Care Partnership, and
Program of All-Inclusive Care for the Elderly

Home and Community-Based Waiver Services



WISCONSIN DEPARTMENT
of HEALTH SERVICES

Introduction

Family Care, Family Care Partnership, and PACE (Program of All-Inclusive Care for the Elderly) are Medicaid home and community-based services long-term (LTC) care programs approved by the Centers for Medicare & Medicaid Services.

Refer to each program's [contract](#) for Wisconsin service definitions:

- Family Care
- Family Care Partnership
- PACE

This guide provides direction for using codes and modifiers to appropriately report waiver program encounters. Refer to the tables included for medical coding notes and considerations for correct encounter submission.

This guide will be updated periodically to include other service categories.

The content within this guide is the sole responsibility of the Wisconsin Department of Health Services (DHS). Direct questions about the information included in this guide to the Division of Medicaid Services (DMS) at dhsdmsltc@dhs.wisconsin.gov.

Note: When submitting encounters to DMS, managed care organizations (MCOs) must indicate if the service was either:

- “Agency-directed” by using a support indicator value of “C”
- “Self-directed” by using a support indicator value of “S”

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Definitions

Some required Healthcare Common Procedure Coding System (HCPCS) code definitions have been revised from the standard definition for Wisconsin. Such instances are noted in the tables of this guide.

Definitions of modifiers are specific to each section in this guide. For example, modifier 96 for Competitive integrated employment (CIE) exploration services has a different definition from modifier 96 for Small group supported employment services.

Care Management Services

Refer to the 2017 Standard Program Category (SPC) Rate Setting Rules document for allowable service codes and modifiers for care and case management services.

Caregiver Support

Refer to the 2017 SPC Rate Setting Rules document for allowable service codes and modifiers for these caregiver support services:

- Respite
- Training for unpaid caregivers

Employment (Vocational) Services

These tables indicate allowable service codes and modifiers for these types of employment services:

- CIE exploration
- Individual supported employment
- Prevocational services
- Small group supported employment
- Vocational futures planning and support

Submit encounters using either electronic 837 Health Care Claim: Professional (837P) or Institutional (837I) transaction. DHS defines modifier 96 based on the code submitted.

COMPETITIVE INTEGRATED EMPLOYMENT EXPLORATION

Service Type	Required Service Code	Required Modifiers
CIE Exploration	T2014 (Habilitation, prevocational, waiver; per diem)	96 (Wisconsin defined per the code submitted)
CIE Exploration	T2015 (Habilitation, prevocational, waiver; per 15 minutes)	96
CIE Discovery	T2018 (Habilitation, supported employment, waiver; per diem)	U1
CIE Discovery	T2019 (Habilitation, supported employment, waiver; per 15 minutes)	U1

Competitive Integrated Employment Exploration Modifier Usage

Modifier	Notes
96	CIE Exploration
U1	CIE Discovery

INDIVIDUAL SUPPORTED EMPLOYMENT

Service Type	Required Service Code	Required Modifiers
CIE Job Development	T2018 (Habilitation, supported employment, waiver; per diem)	U2
CIE Job Development	T2019 (Habilitation, supported employment, waiver; per 15 minutes)	U2
CIE Job Coaching	T2018 (Habilitation, supported employment, waiver; per diem)	U3
CIE Job Coaching	T2019 (Habilitation, supported employment, waiver; per 15 minutes)	U3
Workplace Personal Assistant	T2018 (Habilitation, supported employment, waiver; per diem)	U4
Workplace Personal Assistant	T2019 (Habilitation, supported employment, waiver; per 15 minutes)	U4
Partners with Business	T2018 (Habilitation, supported employment, waiver; per diem)	U8
Partners with Business	T2019 (Habilitation, supported employment, waiver, per 15 minutes)	U8

INDIVIDUAL SUPPORTED EMPLOYMENT

Service Type	Required Service Code	Required Modifiers
Work Incentive Benefits Counseling	T2018 (Habilitation, supported employment, waiver; per diem)	U6
Work Incentive Benefits Counseling	T2019 (Habilitation, supported employment, waiver; per 15 minutes)	U6

Individual Supported Employment Modifier Usage

Modifier	Notes
U2	CIE Job Development
U3	CIE Job Coaching
U4	Workplace Personal Assistant
U6	Work Incentive Benefits Counseling
U8	Partners with Business

PREVOCATIONAL SERVICES

Service Type	Required Service Code	Required Modifiers
Community-Based Prevocational Service	T2014 (Habilitation, prevocational, waiver; per diem)	UA
Community-Based Prevocational Service (Project SEARCH)	T2014 (Habilitation, prevocational, waiver; per diem)	<ul style="list-style-type: none"> • UA as the first modifier • HB as the second modifier
Community-Based Prevocational Service	T2015 (Habilitation, prevocational, community-based, waiver; per 15 minutes)	UA
Community-Based Prevocational Service (Project SEARCH)	T2015 (Habilitation, prevocational, community-based, waiver; per 15 minutes)	<ul style="list-style-type: none"> • UA as the first modifier • HB as the second modifier
Facility-Based Prevocational Service	T2014 (Habilitation, prevocational, waiver; per diem)	UB
Facility-Based Prevocational Service	T2015 (Habilitation, prevocational, waiver; per 15 minutes)	UB

Prevocational Services Modifier Usage

Modifier	Notes
HB	Project SEARCH (national definition adult program, non-geriatric)
UA	Community-Based Services
UB	Facility-Based Services

SMALL GROUP SUPPORTED EMPLOYMENT

Service Type	Required Service Code	Required Modifiers
Small Group Employment Support (two–six people)	T2018 (Habilitation, supported employment waiver; per diem)	96
Small Group Employment Support (two–six people)	T2019 (Habilitation, supported employment waiver; per 15 minutes)	96

Small Group Supported Employment Modifier Usage

Modifier	Notes
96	Small Group Supported Employment

VOCATIONAL FUTURES PLANNING AND SUPPORT

Service Type	Required Service Code	Required Modifiers
Vocational Futures Planning and Support	T2038 (Community transition, waiver; per service)	<ul style="list-style-type: none"> HJ as the first modifier U6 as the second modifier

Vocational Futures Planning and Support Modifier Usage

Modifier	Notes
HJ	Vocational Futures Planning and Support (Note: This is a Wisconsin DMS definition that differs from the HCPCS definition, which calls this program the Employee Assistance Program.)
U6	Work Incentive Benefits Counseling

Habilitation and Day Services

These tables indicate allowable service codes and modifiers for these types of habilitation and day services:

- Adult Day Care (Refer to the 2017 SPC Rate Setting Rules document for allowable service codes and modifiers for adult day care services.)
- Daily living skills training
- Day habilitation

Submit encounters using either the electronic 837P or 837I transaction. These codes must be used for dates of service no later than August 1, 2026.

DAILY LIVING SKILLS TRAINING		
Service Type	Required Service Code	Required Modifiers
Daily Living Skills Training	T2012 (Habilitation, educational, waiver; per diem)	None
Daily Living Skills Training	T2013 (Habilitation, educational, waiver; per hour)	None

DAY HABILITATION		
Service Type	Required Service Code	Required Modifiers
Community-Based Day Habilitation	T2020 (Day habilitation, waiver; per diem)	UA
Community-Based Day Habilitation	T2021 (Day habilitation, waiver; per 15 minutes)	UA
Facility-Based Day Habilitation	T2020 (Day habilitation, waiver; per diem)	UB
Facility-Based Day Habilitation	T2021 (Day habilitation, waiver; per 15 minutes)	UB

Day Habilitation Modifier Usage

Modifier	Notes
UA	Community-Based Services
UB	Facility-Based Services

Home-Based Services

Refer to the 2017 SPC Rate Setting Rules document for allowable service codes and modifiers for these home-based services:

- Self-directed personal care
- Supportive home care

Other Family Care Long-Term Care Services

Refer to the 2017 SPC Rate Setting Rules document for allowable service codes and modifiers for these other Family Care LTC services:

- Consumer education and training services
- Health and wellness
- Home-delivered meals
- Housing counseling
- Relocation services

Residential Services

These rules apply to all residential services medical coding:

- Use a type of bill value within the range of 0860–0869 for all residential revenue codes.
- Authorize and bill on a per diem basis; one unit of service equals one calendar day.
- If the MCO uses “span billing,” ensure authorizations and encounters are compliant with existing DHS span billing policy:
 - Units billed and their accompanying medical coding must be the same for each date included in the date span.
 - The number of per diem units must equal the number of days included in the date span.
- “Bedholds” for waiver residential services are outside the benefit, and MCOs must not authorize nor pay claims for this service.

The following tables indicate allowable service codes and modifiers for residential services. Submit encounters using the electronic 837I transaction.

RESIDENTIAL SERVICES

Service Type	Revenue Code	Required Procedure Code	Required Modifiers
Adult Family Home (one–two beds)	0240 (All Inclusive Ancillary General Classification)	T2031 (Assisted living; waiver, per diem)	<ul style="list-style-type: none"> • U1, U2, or U3 as the first modifier • U5 or U6 as the second modifier • U7 as the third modifier • U4 as the fourth modifier if applicable
Adult Family Home (three–four beds)	0241 (All Inclusive Ancillary Basic)	T2031 (Assisted living; waiver, per diem)	<ul style="list-style-type: none"> • U1, U2, or U3 as the first modifier • U5 or U6 as the second modifier • U8 as the third modifier • U4 as the fourth modifier if applicable
Community-Based Residential Facility (eight beds or fewer)	0242 (All Inclusive Ancillary Comprehensive)	T2033 (Residential care, not otherwise specified [NOS], waiver, per diem)	<ul style="list-style-type: none"> • U1, U2, or U3 as the first modifier • U7 as the second modifier • U4 as the third modifier if applicable
Community-Based Residential Facility (more than eight beds)	0243 (All Inclusive Ancillary Specialty)	T2033 (Residential care, not otherwise specified [NOS], waiver; per diem)	<ul style="list-style-type: none"> • U1, U2, or U3 as the first modifier • U8 as the second modifier • U4 as the third modifier if applicable

RESIDENTIAL SERVICES

Service Type	Revenue Code	Required Procedure Code	Required Modifiers
Residential Care Apartment Complex	0670 (Outpatient Special Residence Charges General Classification)	T2033 (Residential care, not otherwise specified [NOS], waiver; per diem)	<ul style="list-style-type: none"> • U9 as the first modifier • U4 as the second modifier if applicable

Residential Services Modifier Usage

Modifier	Notes
U1	Use to indicate that the member meets the criteria for Level of Need (Acuity) Tier 1, based on elements from the member's LTC Functional Screen (LTC FS).
U2	Use to indicate that the member meets the criteria for Level of Need (Acuity) Tier 2, based on elements from the member's LTC FS.
U3	Use to indicate that the member meets the criteria for Level of Need (Acuity) Tier 3, based on elements from the member's LTC FS.
U4	Use to indicate the member received 24-hour 1-on-1 (or greater) care.
U5	Use to indicate that the Adult Family Home (AFH) is owner-occupied.
U6	Use to indicate that the AFH is corporate owned.
U7	Use to indicate one-two bed AFH or five-eight bed CBRF.
U8	Use to indicate three-four bed AFH or nine or more bed CBRF.
U9	Use to indicate Residential Care Apartment Complex.

Services in Support of Self-Direction

Refer to the 2017 SPC Rate Setting Rules document for allowable service codes and modifiers for these services in support of self-direction:

- Consumer-directed supports (self-directed supports) broker
- Financial management

Technology, Equipment, and Modifications

Refer to the 2017 SPC Rate Setting Rules document for allowable service codes and modifiers for these technology, equipment, and modifications services:

- Assistive technology
- Communication assistance
- Environmental accessibility adaptations (home modifications)
- Personal emergency response system
- Remote monitoring and support
- Specialized medical equipment and supplies
- Vehicle modifications

Therapy and Health Services

Refer to the 2017 SPC Rate Setting Rules document for allowable service codes and modifiers for these therapy and health services:

- Consultative clinical and therapeutic services for caregivers
- Counseling and therapeutic resources
- Skilled nursing services (registered nurse and licensed practical nurse)

Transportation

Refer to the 2017 SPC Rate Setting Rules document for allowable service codes and modifiers for these transportation services:

- Community transportation
- Other transportation (self-directed)