



Ua raws li cov kauj ruam nram no:

1. Muab tus cwj mem kos koj lub npe rau ntawm txoj kab dawb txaj nyob ntawm daim card sab nraud.
2. Yog tias daim no yog koj thawj daim QUEST card, hu rau 1-877-415-5164 ua ntej koj siv koj daim card. Koj yuav siv tsis tau koj daim card mus txog thaum koj hu tus xov tooj no thiab xaiv koj plaub tus nab npawb Personal Identification Number (PIN).
3. Yog tias daim QUEST card no yog daim los hloov daim qub, tej zaum koj yuav siv tau tus PIN qub nrog daim card no. **Zais koj tus PIN tsis txhob qhia rau neeg paub!**

Ntawm no yog koj daim card.

Hu rau QUEST Card Customer Service ntawm 1-877-415-5164 (suab) los yog 711 (TTY) yog hais tias:

- Koj daim card poob lawm, muaj neeg nyiag lawm los yog piam lawm.
- Koj tsis nco qab koj tus PIN los yog xav tau ib tus PIN txaww.
- Muaj neeg siv koj daim card uas nws tsis yog tus siv tau.
- Koj muaj teeb meem nrog rau koj daim card los yog pheej tawm lus hais tias yuam kev.
- Koj muaj lus nug txog koj daim card.

Koj yuav hu tau 24 teev hauv ib hnub, 7 hnub hauv ib lub lim piam.

TSIS TXHOB MUAB DAIM CARD NO POV TSEG!

Yog muab koj daim QUEST card ntawm koj tus as-khauj ua poob los yog muaj neeg nyiag, tej zaum koj yuav tau them ib tus nqi \$2.70 los mus hloov daim tshiab. Tus nqi them no yuav muab rho tawm ntawm koj cov nyiaj pab FoodShare. Yog xav saib seb koj tus as-khauj tshuav nyiaj npaum cas, mus rau www.ebtedge.com.

Qhia Paub Txog Kev Dag Txhaum Txoj Cai, hu rau 1-877-865-3432 los yog mus rau ntawm www.reportfraud.wisconsin.gov.

Lub tuam tsev ua hauj lwmm no yog ib qhov chaw uas muab vaj huam sib luag txog kev pab cuam (Equal Opportunity Provider). P-16075H (07/2016)

Muab dua raws txoj kab, muab tais thiab khaws cia nrog koj daim card.

YUAV SIV KOJ DAIM QUEST CARD LI CAS

1. Xyuas seb koj tshuav nyiaj li cas ua ntej koj mus kav khw uas yog ua raws li ib qhov twg nram qab no:
 - Saib koj daim receipt uas koj yuav khoom zaum kawg.
 - Hu rau QUEST Card Qhov Chaw Pab Cov Tswy Cuab tus xov tooj ntawm 1-877-415-5164.
 - Mus rau ntawm www.ebtedge.com.
2. Yuav siv koj daim card los so ntawm lub tshuab:
 - Muab koj daim card so ntawm lub tshuab, los yog muab koj daim card rau tus neeg ntaus khoom so ntawm lub tshuab.
 - Xaiv EBT (electronic benefits transfer) yog pom tshwm.
 - Ntaus koj tus PIN (personal identification number).
 - Tom qab tus ntaus khoom ntaus tus nqi tas, yog tias tus nqi yog ces nias ENTER.
3. Saib koj daim receipt. Xyuas kom tus nqi yuav khoom yog tus nqi tiag. Koj daim receipt yuav teev cov nram qab no:
 - Lub khw lub npe.
 - Hnub thiab sij hawm yuav.
 - Tus nqi koj them cov khoom.
 - Koj tshuav nyiaj li cas hauv koj daim card.
 - Tiv thav koj daim card thiab tus PIN:
 - Yog tias koj daim card poob lawm, muaj neeg nyiag lawm los yog piam lawm, hu rau 1-877-415-5164 tam sid. Ib daim card tshiab yuav muab xa tuaj rau koj ib hnub ua hauj lwmm tom qab. Yog leej twg siv koj daim card ua ntej koj muab daim card kaw, koj yuav tsis tau koj cov nyiaj.
 - Yog muab koj daim QUEST card ntawm koj tus as-khauj ua poob los yog muaj neeg nyiag, tej zaum koj yuav tau them ib tus nqi \$2.70 los mus hloov daim tshiab. Tus nqi them no yuav muab rho tawm ntawm koj cov nyiaj pab FoodShare.

Cajj Nyooq Nyiaj	
Yog tias tus nab npawb thib yim ntawm koj tus Social Security Number yog:	Hnub ntawm lub Hlis uas Koj cov Nyiaj yuav Muaj tom qab 5 teev sawv nitxov (a.m)
0	hnub 2
1	hnub 3
2	hnub 5
3	hnub 6
4	hnub 8
5	hnub 9
6	hnub 11
7	hnub 12
8	hnub 14
9	hnub 15

Kom mus siv tau thiab paub txog koj tus as-khauj, mus rau ntawm www.access.wi.gov.