Help to live best life

Intensive treatment programs (ITP) serve people with an intellectual disability and a co-occurring mental health or behavior disorder. Services are short-term and focused on specific treatment outcomes. The length of stay varies based on the client’s needs. Staff develop treatment plans for each client and recommendations for supports needed to return to community living. The goal is to help the client develop skills to live in the community with as much independence as possible.

The Wisconsin Department of Health Services provides ITP services at three locations.

- Central Wisconsin Center, Madison
- Northern Wisconsin Center, Chippewa Falls
- Southern Wisconsin Center, Union Grove

ITP services are not intended for emergency detentions, respite care, or long-term support.

Exceptional services

The team-based approach of Wisconsin’s intensive treatment programs means better outcomes.

- Staff know the needs of people with an intellectual disability combined with behavior and emotional issues.
- Staff conduct a comprehensive medical evaluation to rule out physical health issues that may be causing challenging behaviors.
- Staff tailor services to the client’s needs.
- Staff provide training to the client’s community support team.

Payment for care

- County agencies are billed the nonfederal share for services provided to individuals who are eligible for Medicaid.
- County agencies are not billed for the nonfederal share of Medicaid payment for individuals whose cost of care is covered by a Family Care managed care organization.

Central Wisconsin Center
Northern Wisconsin Center
Southern Wisconsin Center
Eligibility

Clients must have an intellectual disability and a co-occurring mental health or behavior disorder. They must need help learning skills key to daily living. County agencies, Family Care managed care organizations, and IRIS representatives refer clients to the program.

Preadmission assessment

Admission happens only after an assessment. Questions answered during the assessment include: Is the individual eligible? Does the program meet their needs? Program staff typically meet the individual in the community. They receive input from caregivers. They also review the individual's records.

Admission

An admission date is set in advance. On the day of admission, the new client tours the center and meets their care and treatment team. The client’s caregivers take part in a review of the client’s treatment goals.

Discharge

A discharge plan is set up at the time of admission. This plan includes a projected discharge date. On the day of discharge, the client’s treatment team provides the client’s caregivers a progress report and recommendations for community supports. The client’s caregivers receive this information in the mail within two weeks of discharge.

Locations

Central Wisconsin Center
317 Knutson Drive
Madison, WI 53704
(Ages 5 and older)
- Admissions: 608-301-9417
- www.dhs.wisconsin.gov/cwc

Northern Wisconsin Center
2820 East Park Avenue
Chippewa Falls, WI 54729
(Ages 14 and older)
- Admissions: 715-723-5542, ext. 5115
- www.dhs.wisconsin.gov/nwc

Southern Wisconsin Center
21425 Spring Street
Union Grove, WI 53182
(Ages 19 and older)
- Admissions: 262-878-6624
- www.dhs.wisconsin.gov/swc