



ODHH
Office for the Deaf
and Hard of Hearing



What can ODHH do for you?

The Office for the Deaf and Hard of Hearing (ODHH) provides information and referral services, consultation, and technical assistance.

How does ODHH help?

ODHH works to promote equal communication access in settings including but not limited to:

- | | |
|---------------------------|-----------------------|
| Educational | Health Care |
| Emergency Care | Legal |
| Emergency Response | Long-Term Care |
| Employment | Medical |
| Government | Mental Health |



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Bureau of Aging and
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ODHH
Office for the Deaf
and Hard of Hearing

Promoting Equal Communication
Access and Accommodations

www.dhs.wisconsin.gov/odhh

**Promoting Equal
Communication
Access and
Accommodations**

Our Mission

To ensure that the variety of life's choices and equal opportunities are made available to all Deaf, Deaf-Blind, and Hard-of-Hearing people.



ODHH Services and Programs

Deaf and Hard-of-Hearing Specialists in Four Regions

ODHH GovDelivery

Service Fund

Statewide Deaf Disability Benefit Specialist

Telecommunication Assistance Program (TAP)

Wisconsin Interpreting and Transliterating Assessment (WITA)

Communication Visor Card

Training and Consultation

ODHH provides free in-service trainings, presentations, and consultations. ODHH can also provide suggestions and assist in making services accessible to the Deaf, Deaf-Blind, and Hard-of-Hearing communities.

Information and Referral

ODHH can provide information including, but not limited to:

- Assistive technology
- How to work with people who are Deaf, Deaf-Blind, and Hard of Hearing
- Laws related to the rights of individuals with hearing loss
- Resources and services available to individuals who are Deaf, Deaf-Blind, and Hard of Hearing
- Listing of available interpreter agencies and freelance interpreters

Service Accommodations and Auxiliary Aids

People with hearing loss use different methods to communicate. Examples of auxiliary aids and services listed by the United States Department of Justice are provided below. New methods or equipment may become available as technology advances.

Qualified American Sign Language Interpreters

Note-takers

Computer-Aided Transcription Services (CART)

Telephone Handset Amplifiers

Assistive Listening Systems and Devices

Telephones Compatible with Hearing Aids

Open and Closed Captions

Telecommunication Devices for the Deaf (TDDs)

Videotext Displays

Hearing Loop Systems

Video Relay Interpreting

Video Remote Interpreting

Videophones



What is Equal Communication Access?

Required by the Americans with Disabilities Act (ADA), Equal Communication Access is communication made possible by auxiliary aids and services so that persons who are Deaf, Deaf-Blind, and Hard of Hearing can participate in and benefit from services, programs, and other opportunities.

In addition to the ADA and the ADA Amendment Act, there are other laws that protect Equal Communication Access:

- Section 504 and Section 508 of the Rehabilitation Act of 1973
- Individuals with Disabilities Education Act (IDEA)

EXAMPLES OF SYMBOLS FOR AUXILIARY AIDS OR ACCOMMODATIONS:



Sign Language Interpreter



Hearing Loop Installed



Closed Captioned