What can ODHH do for you?

The Office for the Deaf and Hard of Hearing (ODHH) provides information and referral services, consultation, and technical assistance.

How does ODHH help?

ODHH works to promote equal communication access in settings including but not limited to:

- Educational
- Emergency Care
- Emergency Response
- Employment
- Government
- Health Care
- Legal
- Long-Term Care
- Medical
- Mental Health

CENTRAL OFFICE
1 West Wilson Street, Room 558
P.O. Box 2659
Madison, WI 53701-2659

PHONE
855-359-5252

FAX
608-264-9899

EMAIL
dhsodhh@wisconsin.gov

WISCONSIN DEPARTMENT OF HEALTH SERVICES
Bureau of Aging and Disability Resources

Promoting Equal Communication Access and Accommodations

www.dhs.wisconsin.gov/odhh
Our Mission
To ensure that the variety of life’s choices and equal opportunities are made available to all Deaf, Deaf-Blind, and Hard-of-Hearing people.

ODHH Services and Programs
Deaf and Hard-of-Hearing Specialists in Four Regions
ODHH GovDelivery
Service Fund
Statewide Deaf Disability Benefit Specialist
Telecommunication Assistance Program (TAP)
Wisconsin Interpreting and Transliterating Assessment (WITA)

Training and Consultation
ODHH provides free in-service trainings, presentations, and consultations. ODHH can also provide suggestions and assist in making services accessible to the Deaf, Deaf-Blind, and Hard-of-Hearing communities.

Information and Referral
ODHH can provide information including, but not limited to:
- Assistive technology
- How to work with people who are Deaf, Deaf-Blind, and Hard of Hearing
- Laws related to the rights of individuals with hearing loss
- Resources and services available to individuals who are Deaf, Deaf-Blind, and Hard of Hearing
- Listing of available interpreter agencies and freelance interpreters

Service Accommodations and Auxiliary Aids
People with hearing loss use different methods to communicate. Examples of auxiliary aids and services listed by the United States Department of Justice are provided below. New methods or equipment may become available as technology advances.

- Qualified American Sign Language Interpreters
- Note-takers
- Computer-Aided Transcription Services (CART)
- Telehone Handset Amplifiers
- Assistive Listening Systems and Devices
- Telephones Compatible with Hearing Aids
- Open and Closed Captions
- Telecommunication Devices for the Deaf (TDDs)
- Videotext Displays
- Hearing Loop Systems
- Video Relay Interpreting
- Video Remote Interpreting
- Videophones

What is Equal Communication Access?
Required by the Americans with Disabilities Act (ADA), Equal Communication Access is communication made possible by auxiliary aids and services so that persons who are Deaf, Deaf-Blind, and Hard of Hearing can participate in and benefit from services, programs, and other opportunities.

In addition to the ADA and the ADA Amendment Act, there are other laws that protect Equal Communication Access:
- Section 504 and Section 508 of the Rehabilitation Act of 1973
- Individuals with Disabilities Education Act (IDEA)

EXAMPLES OF SYMBOLS FOR AUXILIARY AIDS OR ACCOMMODATIONS:
- Sign Language Interpreter
- Hearing Loop Installed
- Closed Captioned