

About Us

Our treatment unit is known as EXCEL.

We provide treatment for people age 14 and older who have an intellectual disability and a co-occurring mental health or behavior disorder that may put their community living arrangements at risk.

We strive to provide the highest quality services that are person-centered, accessible, and diversified.

Clients typically stay with us for 60 to 120 days.

During this time, staff help the client develop skills to live in the community with as much independence as possible.

Contact Us

Northern Wisconsin Center
2820 East Park Ave
Chippewa Falls, WI 54729
715-723-5542, ext. 5115
www.dhs.wisconsin.gov/nwc



To make a referral, contact the admissions coordinator at 715-723-5542, ext. 5115



Northern Wisconsin Center



Guiding people in the right direction



WISCONSIN DEPARTMENT
of HEALTH SERVICES

P-21012 (08/2019)

Services and Activities

We provide a range of services to help clients live their best life. These services include:

- Access to specialized community dental services
- Behavioral/psychiatric evaluation and treatment
- Education
- Medical care
- Nutrition
- Recreation
- Self-care
- Social and coping skills training
- Vocational programming



A Trusted Partner for Care and Treatment

"I appreciated all that the EXCEL staff did for my son while he was there. Thank you."
- Guardian Satisfaction Survey

"This was a great place for my ward to go to for intervention. I truly appreciate the care that they gave her."
- Guardian Satisfaction Survey

"Consistency in staff and program structures. High level of professionalism."
- Guardian Satisfaction Survey

"The only thing to improve on is timely access. [The client's] team understood him and care staff were very well trained and compassionate. His case manager was excellent in his communication and his calming style was good for [the client]."
- Guardian Satisfaction Survey

"[The case manager] and all of the EXCEL team were extremely knowledgeable and great to work with. I learned a lot through this process and truly feel that the individual has gained many different skills that she didn't have when she first was admitted into Northern. I truly appreciate all of the resources and support that Northern provided."

- Managed care organization/county satisfaction survey

"[The case managers] were excellent to work with and it was evident that floor staff working with my member truly cared about her overall well-being, which is much appreciated and valued."

- Managed care organization/county satisfaction survey