

WISCONSIN WOMEN, INFANTS & CHILDREN NUTRITION PROGRAM

SHOPPING GUDE EFFECTIVE NOV 1, 2022 TO OCT 31, 2025







SHOPPING TIPS

WELCOME TO THE WIC PROGRAM!

This is your WIC shopping guide. It shows what foods WIC approves. WIC provides healthy food benefits every month that you are enrolled and eligible for the program. These nutritious foods are specifically chosen to promote good health, growth, and development. With your eWIC card, you can only buy foods that are approved by WIC and in your current benefits. Your nutritionist can give you additional tips and ways to cook and prepare your WIC foods.

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SHOPPING TIPS

THINGS TO KNOW ABOUT YOUR WIC FOOD BENEFITS

- WIC food benefits expire every 30 days. Shop early during your benefit period to prevent unused benefits from expiring. Food benefits can't be replaced after the expiration date.
- Up to three months of food benefits may be issued at a time. The next benefits are not automatically added. Contact your WIC office as directed to receive more benefits.
- Keep your card to receive your next food benefits.
- Make sure to keep your card safe and report damaged, lost, or stolen cards to your WIC office.
- WIC food benefits can be spent at any Wisconsin WIC authorized grocery store. Ask your WIC office for a list of local stores.

RESPONSIBILITIES

- No substitutions, rain checks, or IOUs are allowed.
- Only purchase the foods and formula you need.
- Return unused food and formula to your WIC office.
- WIC foods and formulas cannot be returned or exchanged for cash, credit, or other items.
- WIC foods and formula cannot be offered for sale, sold, traded, or given away.

BEFORE YOU SHOP

- Find your current balance by using the Wisconsin MyWIC app, website or phone number on the back of the card, WIC Shopping List, or your most recent store receipt.
- Plan which foods to buy and review the information in this guide.
- When possible, avoid shopping around midnight. Cash register systems often update during this time, preventing you from making an eWIC purchase.

AS YOU SHOP

- To prevent problems at checkout, use this guide, the MyWIC app, or your WIC shopping list to help you choose the right brands, varieties, and sizes of foods.
- Only the foods in your benefit balance and listed in this guide may be purchased with your eWIC card.



AT THE CHECKOUT

- Tell the cashier you are using your eWIC card and ask if you need to separate your groceries.
- Use your eWIC card first, then FoodShare or any other forms of payment.
- Some cash register systems print a mid-purchase receipt, listing which foods will be deducted from your WIC benefits. Carefully review this receipt.
- If there are food items you thought would be covered by WIC benefits but are not, ask to have them removed if you do not want to buy them with another form of payment. Swipe your eWIC card again and approve the purchase.

- You may use coupons for WIC purchases. If the coupon is for a non-WIC item, it is recommended that you use it in a separate purchase.
- Keep your receipt to review benefit information, if needed.

IF YOU HAVE A PROBLEM OR A FOOD IS NOT ALLOWED

- Ask for assistance. If the cashier is unable to help, ask for the store manager.
- The store can't force the cash register system to allow eWIC payment for foods that come up as not WIC approved.
- Select another WIC approved brand or variety.
- WIC is not able to repay you for any food you choose to buy with another form of payment.
- Keep any receipts and take a picture of the food or write down the UPC barcode.
- Contact your local WIC office as soon as possible to let them know.



CONTACT YOUR WIC OFFICE IF YOU

- Have questions about shopping for WIC foods.
- Were not able to buy a food that you think is WIC approved.
- Have a damaged, lost, or stolen card.
- Had foods incorrectly removed from your benefits or your receipt doesn't match what you bought.
- · Have a complaint about how you were treated by store staff.

PIN TIPS

- If you have not already set your PIN, set it before shopping. Choose a number that is easy to remember and hard for others to guess.
- Keep your PIN secure. Call the number on the back of the card or go to the website to change your PIN if you feel it is no longer safe.
- If you enter your PIN wrong four times, it will lock. To unlock your PIN, take one of these actions:
 - ^m Call the number or go to the website on the back of the WIC card. Set your new PIN. You may shop after your PIN unlocks at midnight.
 - m Call your WIC office to unlock your PIN. You may shop right away after your PIN is unlocked. You can use your current PIN or set a new PIN at your WIC office.

DOWNLOAD* THE WISCONSIN MYWIC APP TO

- Check your benefit balance.
- Receive reminders before your benefits expire.
- Scan barcodes to check for approved foods.
- Search WIC foods.
- Find WIC approved store locations.
- Receive appointment reminders.

*Available from the Apple App Store or Google Play

≡ MyWIC	:
Messages Check for messages from WIC.	\searrow
Benefit Balance Check your eWIC account benefit balance.	W
Scan UPC Scan a UPC barcode to see if the product is available to purchase.	
WIC Food Search Search all WIC eligible products.	P
Store Search Search for WIC grocery stores and pharmacies.	
WIC Stores Nearby View a map of WIC grocery stores and pharmacies.	
Links External links to useful web sites.	
Clinic Information	
Non-Discrimination Policy	ľ



FRUITS & VEGETABLES

- Any brand, any size, and organic may be purchased.
- You have the entire benefit period to use all of your fruit and vegetable dollars.

FRESH

BUY:

- Any variety of fresh fruits or vegetables (fresh garlic and ginger root allowed)
- May be whole, cut, bagged, or packaged

DO NOT BUY:

Herbs; nuts; bags of salads with topping/dressing; items from the salad bar; party trays, fruit baskets; dried fruit; decorative fruits and vegetables

NOTE

- Using the MyWIC app or buying fruits and vegetables sold by the piece and weighed is your best option. The UPC barcodes on packaged fresh fruits and vegetables change often. This means an item may not be in the WIC system and you will pay for it unless you ask the cashier to remove it.
- You can pay the difference if the fruits and vegetables cost more than your benefit amount.

CANNED

BUY:

Any container type or size

Fruits:

- Any variety of fruit
- Unsweetened applesauce (with cinnamon allowed)

Vegetables:

- Any variety of vegetables (without lima beans), including green (sweet) peas, green/ snap/wax/yellow beans, and sprouts
- Whole, diced, crushed, or stewed tomatoes; tomato sauce, paste, or puree (with herbs or seasoning allowed)

Tomat

ut Greer

Chopped garlic in water

DO NOT BUY:

Fruits: With syrup, added sugar, artifical sweetener, or stevia

Vegetables: With any oil or brine; vinegar; pickles and pickled vegetables (for example, sauerkraut); creamed vegetables (for example, cream-style corn); beans, peas, lentils (for example, black-eyed peas, lima, pinto, kidney, and butter beans); baked beans, pork and beans, refried beans; ketchup, relishes, olives; pizza, lasagna, spaghetti sauce, or salsa

FROZEN

BUY:

Any container type or size

Fruits:

Any variety of fruit

Vegetables:

- Any variety of vegetables
- Any bean or mixture with beans or peas (for example, mixed vegetables with lima beans)

DO NOT BUY:

Fruits: With syrup, added sugar, artifical sweetener, or stevia; fruit bars; smoothies containing other ingredients, for example, yogurt

Vegetables: With added sugar (dextrose), butter, oil, sauces, or glaze; with pasta, noodles, nuts, rice, cheese, or meat; sweet potato fries, french fries, or shaped potatoes





JUICE

BUY 100% JUICE:

- Any brand of 100% Orange, Grapefruit (white, pink, or red), or Pineapple Juice
- Only the brands and flavors of other 100% juices listed
- Only the size specified on your WIC Shopping List

DO NOT BUY: Cocktails, beverages, drinks, sweetened juices, cider; organic; unpasteurized; low-acid; infant juice; glass bottles; light or reduced calorie

48 oz & FROZEN JUICE for women only

48 oz plastic bottle, not refrigerated; or 12 oz frozen containers



Juicy Juice: all flavors (except organic)



Motts: all flavors



Northland: 100% Cranberry



Apple & Eve: all flavors





Frozen 12 oz Store Brand - Apple and Grape Juice Only: Always Save, Best Choice, Essential Everyday, Food Club, Great Value, Hy-Vee, Kroger, Tipton Grove



Old Orchard: all flavors with green caps



Dole: all flavors

64 oz JUICE - for children only

64 oz plastic bottle, not refrigerated



Juicy Juice: all flavors



Welch's grape: white, red & purple (except unfiltered, added fiber, or light)



Indian Summer: apple



Musselman's apple: (except with calcium)





all flavors (except pomegranate blends)



all flavors (except Raspberry Pomegranate Goji)



Tree Top: all flavors (except pure pressed)



Motts: Original apple (except Tots)



Ocean Spray: all flavors

Example brands include

but are not limited to: Dairy Fresh, Dean's, Essential Everyday, Food Club, Good & Gather,

Great Value, Hy-Vee,

IGA, Kemps, Kroger,

Family, Prairie Farms

Land O Lakes, Our



Campbell's: tomato juice any variety (except organic)



Store Brand Apple, Grape, Tomato/Vegetable Only: Always Save, Best Choice, Essential Everyday, Food Club, Great Value, Hy-Vee, IGA, Kroger, Market Pantry, Meijer, Our Family, That's Smart, Tipton Grove



all flavors (except Tart Cherry, Plain Pomegranate and Kids)



Apple & Eve: all flavors Original and Sesame Street



V8: 100% vegetable juice - all flavors





BEANS, PEAS, LENTILS

The following are types of beans, peas, and lentils that may be purchased with the benefit that specifies canned or dried beans. The fruit and vegetable dollar benefit cannot be used to buy these items.

BUY:

- Canned: 15 16 oz cans only
- Dried: 16 oz bag only
- Plain or low sodium
- Any brand

Examples Include:

Black Black-eyed peas Butter Garbanzo (Chickpeas) Great Northern Kidney (red or white) Lentils Lima Navy Pink Pinto Red Split peas Fat-free refried beans only Mixed types





DO NOT BUY: Immature varieties such as canned green beans, snap beans, yellow beans, wax beans, and sweet peas; fresh or frozen beans and peas (*purchase allowed with the fruit and vegetable dollar benefit*); added sugars (for example, baked beans); added fats, oils or meat (for example, pork and beans, refried beans with added fats); added sauces or flavors (for example, chilies, jalapeno, lime, garlic); in brine; organic; soups; dried varieties in bulk or store packaged



Canned green beans and sweet peas cannot be bought with this benefit. Use your fruit and vegetable dollar benefit for those options.

PEANUT BUTTER

BUY:

- 16 18 oz container
- All brands of creamy, crunchy, extra crunchy, natural, or old-fashioned
- Low sodium/salt, reduced/no sugar, Omega-3

DO NOT BUY: Spread (for example Jif Natural, Skippy Natural, Peter Pan Natural); flavored; reduced fat; individual servings; specialty (for example, whipped, organic, with flaxseed or added vitamins); from refrigerated section or health food, diet (for example, Fifty 50)

BUYING TIPS

If your WIC Shopping List shows: 1.00 CTR Beans or Peanut Butter, you can buy:



4 cans of beans = 1 container (CTR) So, 1 can of beans = 0.25 containers (CTR)

Beans & peas are a good source of protein and iron!



Peanut Butter



COLD CEREALS

BUY:

- · Combination of cold and hot
- Only the brands and flavors listed
- 8 ounce package or larger
- Boxes or bags

DO NOT BUY: Organic





Little-Bites ******

Plain 🐐 GF

Multigrain **% GF *** with Strawberries

100



continued...



store brands

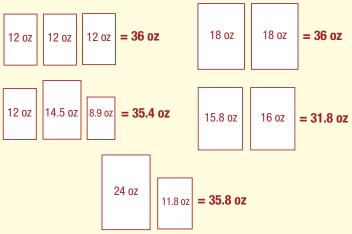


Only the following:

Always Save, Best Choice, Best Yet, Essential Everyday, Food Club, Freedom's Choice, Great Value, Hy-Vee, IGA, Kiggins, Kroger, Market Pantry, Meijer, Our Family, Shoppers Value, That's Smart

CEREAL COMBINATION EXAMPLES hot and cold cereals

Your benefits state the number of ounces of cereal. For benefits stating 36 ounces of cereal, the following are examples of possible cereal size combinations:



HOT CEREALS

BUY:

- · Combination of cold and hot
- Only the brands and flavors listed
- Any size, except individual cups

DO NOT BUY: Canisters, organic



Plain: 养 in packets only



Irina

Plain



Original & all flavors in packets only







store brands



Plain: in packets only

Only the following:

Best Choice, Best Yet, Essential Everyday, Food Club, Great Value, Hy-Vee, IGA, Kroger, Meijer, Our Family



BREADS, BUNS, ROLLS

BUY:

- Any brand labeled "100% whole wheat" and lists whole wheat flour as the first ingredient
- 100% whole wheat bread, buns, and rolls
- 12-24 oz. packages

The brands and sizes listed below may change.

Brand	12 oz.	16 oz.	20 oz.	22 oz.	24 oz.	Buns/ Thin Buns
Aunt Millie's					х	
Beigel's Windmill Farms		х				
Best Choice		х	х			
Bimbo		х				
Brownberry					х	12 & 16 oz
Butternut		х	х			
Country Hearth					х	
Food Club		х				
Great Value			х			14 oz
Hy-Vee		х	х			
IGA Whole Wheat Bread		х				
Kroger			х			13-14 oz
Lewis Bake Shop	х					
Our Family		х				
Pepperidge Farm				Х	х	
Private Selection					х	
S. Rosen					х	
Sara Lee		х	х			
Schnuck's		х				
SunnyBrook		х				
Village Hearth	х	х	х		х	12 oz

Examples:

- 24 oz. bread + 24 oz. bread + 16 oz. brown rice = 64 oz.
- 20 oz. bread + 14 oz. buns + 14 oz. instant brown rice = 48 oz.
- 16 oz. bread + 16 oz. pasta + 16 oz. com tortillas = 48 oz.
- 24 oz. bread + 24 oz. bread = 48 oz.
- 20 oz. bread + 24 oz. bread = 44 oz.
- 22 oz. bread + 22 oz. bread + 20 oz. bread = 64 oz.
- 12 oz. bread + 20 oz. bread = 32 oz.

DO NOT BUY:

In-store bakery brand; multigrain; Healthy Life 100% whole wheat (high fiber or sugar free); bagel bread, bagels, pita bread; muffins, English muffins; frozen bread and rolls; sugar-free or with Splenda; double fiber; with flaxseed; gluten-free; organic

Things to look for when buying whole wheat bread:

Step 1: Check the Label "100% Whole Wheat" •



- Step 2: Check Ounces in Product •
- Step 3: Check the Ingredient List Whole wheat flour is the first ingredient listed

Nutrition	Amount/serving %DV* Amount/serving %DV*	*Percen		
	Total Fat .5g 1% Total Carbohydrate 14g 5%	2,000 c higher or		
Facts	Saturated Fat 0g 0% Dietary Fiber 2g 10%	Nutrient		
	Trans Fat 0g Sugars 2g	Total Fa		
Serving Size: 1 Slice (28g) Servings Per Container: 16	Cholesterol 0mg 0% Protein 3g	Satura		
Servings Fer Container. 16	Sodium 150mg 6%	Cholest Sodium		
Calories 60 Calories from Fat 5	Vitamin A 0% • Vitamin C 0% • Calcium 4% • Iron 4% Thiamine 10% • Riboflavin 6% • Niacin 4% • Folic Acid 2%	Total Ci Dietar		
INGREDIENTS: WHOLE WHEAT FLOUR, WATER, SUGAR, YEAST, CONTAINS 2% OR LESS OF THE FOLLOWING: WHEAT GLUTEN, SOYI (MONOCI VCERIDES, SODIUM STEAROYL LACTYLATE, ASCORBIC ACID, CALCIUM SULFATE, ENZYMES), MONOCALCIUM PHOSPHATE, C CONTAINS: WHEAT				



BROWN RICE

14-16 oz (1lb) box or bag only

- Any brand, dry
- Plain brown rice without
 added herbs, seasonings or beans
- · Regular, instant, and boil-in-bag type

DO NOT BUY: White rice, flavored rice, wild rice, rice mixes; frozen brown rice; tubs, microwavable pouches; organic, store packaged

WHOLE WHEAT PASTA

BUY:

16 oz (1lb) package only

- 100% whole wheat
- Any shape

Only the following brands are allowed:

Barilla Essential Everyday Food Club Gia Russa Good & Gather Great Value

Heartland Hy-Vee Kroger Our Family Racconto Ronzoni 100% Whole Grain

DO NOT BUY: Pasta made from rice, quinoa, flax, corn, or vegetables; organic; with added sugar, fats, oils, or salt



TORTILLAS/WRAPS

BUY:

16 oz (1lb) package only

- White or yellow soft corn
- 100% whole wheat

Only the following brands are allowed:

100% Whole wheat:

Best Choice Bucky Badger Chi-Chi's Don Pancho Essential Everyday Food Club Frescados Great Value Hy-Vee IGA Kroger La Banderita Market Pantry Mission Ortega Our Family Tio Santi

Corn:

- Best Choice Bucky Badger Chi-Chi's El Rey Essential Everyday Food Club Frescados
- Hy-Vee IGA La Banderita La Burrita Mission Our Family

DO NOT BUY: Hard corn tortillas/taco shells; low-carb/carbohydrate; organic

OATS/OATMEAL

BUY:

16-32 oz. packages, any brand

- Quick
- Old fashioned
- Gluten free

DO NOT BUY: Steel cut, instant, organic, individual serving containers, added sugar







MILK

BUY:

- White milk in gallon container
- Plastic, cartons, gallon bags, half gallons or gallon clipped together by manufacturer
- rBGH & rBGH-free, rBST & rBST-free

Must be specified on your WIC Shopping List:

- Whole milk or reduced fat 2% milk
- · Half-gallon container
- Lactose-free, including calcium fortified: Half-gallon, 3 quart (96 oz), gallon, and quart container
- Non-fat dry: 25.6 oz (8 qt) boxes or pouches only
- Evaporated: 12 oz can
- Kosher

DO NOT BUY:

Flavored; goat's milk; acidophilus; buttermilk; specialty (for example, organic or certified humane); nut or grain beverage (for example, almond, rice, oat); low cholesterol; UHT; milk with added ingredients (for example, Omega-3, EPA/DHA); protein-fortified; filled evaporated milk; ultra-filtered (for example, Fairlife); A2 milk



SOY BEVERAGE

BUY:

- Half-gallon (64 oz), refrigerated carton
- Only the brands and flavors listed
- Only if specified on your WIC Shopping List



8th Continent: Original Only



Silk: Original Only



Great Value

Did you know?

Fat free, skim, 1%, and 2% milk have the same amount of vitamin D, calcium, and protein as whole milk!



YOGURT

BUY:

- 32 oz container, 4 oz 4-pack, 4 oz 8-pack
- Regular or Greek
- Plain or flavored
- Only the type listed on your WIC shopping list
- Only the brands listed

DO NOT BUY:

Organic; with artificial sweetener or stevia; with added cream; with mix-in ingredients like granola, candy, or nuts; drinkable yogurts; bottles or pouches; dairy free

WHOLE MILK YOGURT

Only for 1-year-old children

Only the following brands are allowed:

Brown Cow Chobani* Dannon Essential Everyday* Fage* Good & Gather* Great Value* Greek Gods, only 32 oz, no 24 oz* Hy-Vee* Kroger* La Yogurt Meijer* Mountain High Old Home*

*Greek yogurt available

LOW FAT AND NONFAT YOGURT

Only for children over the age of 2 and women

Only the following brands are allowed:

Activia, 4 oz 4-packs only except 60 Calories Best Choice* Cabot* Chobani* Coburn Farms* Dannon, except Light + Fit Dannon Light + Fit Greek, only plain* Dannon Oikos, except Triple Zero* Essential Everyday* ONFA Fage* Food Club, except light * NET.WT. 320Z (2LB) 9079 Good & Gather* Great Value, except light * Greek God, only plain* Hy-Vee, except light * Kroger* La Yogurt, except mango Lala Yogurt, only plain and vanilla Meijer* Mountain High Nuestra Cocina, only plain Our Family, except light * Yoplait, 32 oz and 4 oz 8-packs

Must be specified kosher yogurt on participant's WIC shopping list: J&J Mehadrin*

*Greek yogurt available



CHEESE

BUY:

- 8 oz or 16 oz packages only
- Block, shredded, sliced, cheese curds, string cheese (not individually wrapped)
- Kosher (must be specified on shopping list)

Allowed types:

American (block or sliced but not individually wrapped) Brick Cheddar (all types) Colby Monterey Jack Mozzarella (except fresh) Muenster Provolone Swiss Mixtures of cheese listed (such as cojack)

DO NOT BUY: Packages not 8 oz or 16 oz; crumbled, cubes, sticks, and other shapes; fresh mozzarella; cheese foods, spreads, products; specialty; cheese from deli; goat cheese, smoked, herbed, flavored, imported, or organic; reduced sodium, reduced cholesterol, lactose-free, dairy free; Kosher (unless specified on WIC Shopping List)

TOFU

BUY:

Choose from these brands:

- Franklin Farms Azumaya Mori-Nu (not refrigerated)
- House Foods



DO NOT BUY: Added fats, sugars, oils; organic



BUY:

- White, any grade, any size
- One dozen carton
- Regular or cage free eggs



DO NOT BUY: Brown eggs, vegetarian, organic, natural, free-range, or pasture raised; low cholesterol, reduced fat; increased vitamin E (for example, Eggland's Best) or any other modified or specialty eggs; pasteurized in shell, hard-boiled

CANNED FISH

Only for breastfeeding women whose infants are not receiving formula from WIC.

BUY:

- Any combination of types of fish and sizes
- In oil, water or brine
- · Added flavorings, such as lemon or herbs are allowed

Light Tuna:

• 5 oz cans (3 oz if printed on WIC Shopping List)

Mackerel:

15 oz cans

Pink Salmon:

- 5 oz cans
- 14.75 oz cans
- · May include bones or skin

DO NOT BUY: Albacore or white tuna, sustainable harvested tuna, red salmon, king mackerel; solid, fillet, select; pouches; reduced or low-sodium; specialty; organic

Chunk Light T

Exclusively breastfeeding mothers and their babies receive extra food benefits

Breastmilk is the perfect food for your baby:

- Ideal nutrition for growth and health
- Easy for baby to digest
- Changes over time to meet baby's growing needs
- Protects baby from illness
- Is always the perfect temperature





INFANT FRUITS & VEGETABLES

BUY:

- Regular, natural or organic
- 4 oz containers (no squeeze pouches)
- 2-pack, 4 oz each (equals 8 oz)
- Any plain variety of fruits or vegetables
- Any mixture of fruits and/or vegetables

Only the following brands are allowed:



DO NOT BUY: 2-pack, 2 oz each; squeeze pouch; any with added cereal, granola, yogurt; fruit and juice blend; puddings; cobbler; meat or poultry, rice or pasta (for example, dinner, soup or stew); casseroles; creamed vegetables

BUYING BABY FOODS

Your WIC Shopping List and store receipt will list the total number of ounces of baby food for the month. Divide your total amount of ounces listed by container size (4 oz for fruits and vegetables, or 2.5 oz for meats) to find how many containers you have left. **EXAMPLE:** 64 total ounces \div 4 oz container = 16 containers

INFANT CEREALS

BUY:

- Regular or organic
- 8 or 16 oz containers
- Any grain, mixed grains (except quinoa)
- With added vitamins or minerals

Only the following brands are allowed:



DO NOT BUY: Quinoa; added DHA, prebiotics, probiotics; added fruit, yogurt or formula; jars, single serving packets; lil' bits, hearty bits

INFANT MEATS

Only for breastfed infant not receiving formula from WIC.

BUY:

- Regular or organic
- 2.5 oz containers
- · Any plain infant meat or poultry with broth or gravy

Only the following brands are allowed:







Earth's Best Organics

DO NOT BUY: Added fruit, vegetables, rice or pasta (for example dinner, casseroles, soups or stews); meat or poultry sticks

Food	Amount Listed	Is Equal To
Infant Fruits & Vegetables	128 oz 256 oz	32 4-oz containers64 4-oz containers
Infant Meats	77.5 oz	31 2.5-oz containers

WIC RIGHTS AND RESPONSIBILITIES

We want to make sure that you understand the rights and responsibilities of a WIC participant. The WIC rights and responsibilities also apply if you receive WIC Farmers' Market Nutrition Program (FMNP) checks. FMNP rights and responsibilities include but are not limited to, respectful and courteous treatment from FMNP sellers, and using the farmers' market checks as instructed on the checks, and as instructed by WIC staff.

SHARED INFORMATION

Your information may be shared:

- With other WIC programs if you transfer.
- With other public programs that can assist you. You may ask to see a list of these programs.
- As required by law.

MY RESPONSIBILITIES

I agree to give true and complete information about:

- My identity, pregnancy status, breastfeeding status, address, and phone number.
- My household income.
- The number of people living in my household.
- Being on Medicaid, FoodShare (food stamps), TANF (Temporary Assistance to Needy Families), or FDPIR (Food Distribution Program on Indian Reservations).

I agree to follow the rules below. I will:

- Get benefits from only one WIC clinic each month.
- Report my lost or stolen eWIC card or WIC breast pump to WIC staff.
- Make sure any person I name to use my eWIC card knows the WIC rules. I will teach him or her how to use my eWIC card correctly.
- Keep my WIC appointments or call the clinic to reschedule.
- Use WIC foods and formula only for the person on WIC and make sure the foods go with the person on WIC in cases of joint custody, foster care, etc.
- Not sell, give away, or offer my eWIC card, WIC foods or formula, or breast pump. If I have WIC items I can't use, I will return them to the clinic.

- Not trade/exchange or return my eWIC card, WIC foods or formula, or breast pump for money, credit, rain checks or other items.
- Not post WIC items on the internet.
- Follow the rules in the WIC Shopping Guide.
- Not swear, yell, harass, threaten or physically harm WIC or store staff.
- Not complete my own transaction, except in selfcheckout lanes, if I am employed by a WIC authorized store.

Agreement: I must agree to these items to be on WIC:

- All of the information I have given WIC is true. I will tell WIC staff right away if there are any changes.
- WIC can verify my household size and all sources of my household income.
- If I break WIC rules, I, or my child, can be taken off WIC.
- If I lie or hide facts to get WIC foods or do not return a loaned breast pump, I may have to repay WIC the cash value of those items.
- WIC is a federal assistance program. If I break WIC rules, I may be subject to civil or criminal prosecution under state and federal law.

MY RIGHTS

- WIC foods: If I qualify for WIC, I will get an eWIC card to buy healthy foods. WIC provides some, but not all, of the food/formula each participant needs.
- **Nutrition information:** I will get information about healthy eating and active living.
- Breastfeeding support: WIC will help and support me with breastfeeding.
- Health care information: I will get information about immunizations, finding healthcare, and other services I may be interested in.
- Fair treatment: The rules for getting on WIC are the same for everyone. I can ask for a Fair Hearing if someone tells me I can't be on WIC and I don't agree.
- Common courtesy: WIC and store staff will treat me with courtesy and respect. I can tell WIC staff if I'm not treated with respect.
- **Transfer information:** I can transfer my WIC to another clinic. I can ask for a transfer paper.

WIC Nutrition Program does not discriminate:

In accordance with federal civil rights law and U.S. Department of Agriculture (USDA) civil rights regulations and policies, this institution is prohibited from discriminating on the basis of race, color, national origin, sex (including gender identity and sexual orientation), disability, age, or reprisal or retaliation for prior civil rights activity.

Program information may be made available in languages other than English. Persons with disabilities who require alternative means of communication to obtain program information (e.g., Braille, large print, audiotape, American Sign Language), should contact the responsible state or local agency that administers the program or USDA's TARGET Center at (202) 720-2600 (voice and TTY) or contact USDA through the Federal Relay Service at (800) 877-8339.

To file a program discrimination complaint, a Complainant should complete a Form AD-3027, USDA Program Discrimination Complaint Form which can be obtained online at: https://www.usda.gov/sites/default/files/documents/USDA-OASCR%20P- Complaint-Form-0508-0002-508-11-28-17Fax2Mail.pdf, from any USDA office, by calling (866) 632-9992, or by writing a letter addressed to USDA. The letter must contain the complainant's name, address, telephone number, and a written description of the alleged discriminatory action in sufficient detail to inform the Assistant Secretary for Civil Rights (ASCR) about the nature and date of an alleged civil rights violation. The completed AD-3027 form or letter must be submitted to USDA by:

(1) mail: U.S. Department of Agriculture Office of the Assistant Secretary for Civil Rights 1400 Independence Avenue, SW Washington, D.C. 20250-9410; or (2) fax: (833) 256-1665 or (202) 690-7442; or (3) email: program.intake@usda.gov

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