

If you have questions or concerns about your account, please contact:
Division of Enterprise Services
Bureau of Fiscal Services
PO Box 7853
Madison, WI 53707-7853
Phone: 608-267-7104



WISCONSIN DEPARTMENT
of **HEALTH SERVICES**

INPATIENT MENTAL HEALTH SERVICES

Winnebago Mental Health Institute
1300 South Drive
Winnebago, WI 54985

Wisconsin Department of Health Services
Division of Enterprise Services
Bureau of Fiscal Services

Mendota Mental Health Institute
301 Troy Drive
Madison, WI 53704

- ◇ All clients in state mental health institutes are admitted according to state laws relating to voluntary or involuntary mental health care.
- ◇ Wisconsin Statute 46.03 (18) and 46.10 require payment for services. Clients and their legally responsible individuals are billed for care in accordance with the state's Uniform Fee System, as described in the Wisconsin Administrative Code Chapter DHS 1.
- ◇ Wisconsin Statute 146.816 permits disclosures of treatment records for treatment, payment and health care operations without written informed consent.
- ◇ The client and/or responsible individual will be billed for the remaining balance or the determined monthly payment. If requested information, consent forms and authorizations are not provided, clients and/or legally responsible individuals will be responsible for payment in full.
- ◇ The Wisconsin Department of Health Services, Division of Enterprise Services, Bureau of Fiscal Services, handles billing and collection for care received in state mental health institutes.

Adult Inpatient Clients

An adult inpatient and the spouse of a married inpatient are responsible for the cost of care. **Spouses are considered married until or unless there is a final divorce decree.**

Child Inpatient Clients

- ◇ A client is considered a child until the age of 18 unless that client has been eligible for Medicaid.
- ◇ If an inpatient child's parents are divorced or separated, payment for care may be sought from both parents.
- ◇ Child inpatients may qualify for Wisconsin Medicaid coverage if they meet eligibility criteria. Parents or responsible parties must apply for benefits (Medicaid or BadgerCare Plus) for their children. To find address or phone number of the enrollment agency, go to: www.dhs.wisconsin.gov/em/customerhelp.
- ◇ You may also call 800-362-3002 for assistance. If you are not able to identify the correct agency or do not receive a response from the agency, please contact the registration office for assistance.