



DISABILITY
SERVICE PROVIDER

NETWORK

COVID-19 SUPPORT AND RESOURCES
AND
MEMBERSHIP SERVICES

Disability Service Provider Network, Inc.

DSPN



DSPN represents both residential and non-residential disability service providers in Wisconsin.

- Home and Community-Based Services (HCBS) provided by these agencies may include:
 - Supported Living Arrangements
 - Certified 1-2 Bed and Licensed 3-4 Bed Adult Family Homes (AFHs)
 - Community Based Residential Facilities (CBRFs)
 - Care Management
 - Adult Day Care Center (ADCC) Services and Adult Day Services
 - Center-Based and Community-Based Employment Services
 - Supported Employment Services, Job Training and Placement
 - Competitive Integrated Employment
 - Children's Waiver Services

Supporting Members through the COVID-19 Crisis



- **DSPN Your Update emails sent 2 times a week**, providing information and updates on:
 - CDC and DHS COVID-19 Guidance (PPE, Testing, Re-Opening, Staffing)
 - Available Loans – SBA Paycheck Protection Program (PPP) and PPP Forgiveness
 - Available Funding – U.S. Department of Health and Human Services (HHS) Provider Relief Fund, WI COVID-19: CARES Act Provider Payments
 - Department of Labor & Department of Workforce Development - Families First Coronavirus Response Act , Unemployment Insurance Relief
 - New Wisconsin & U.S. Legislation, Regulation & Guidance
- **Bi-Weekly DSPN Member Town Hall Zoom Meetings**
 - Updates & Follow-Up to Member Questions
 - Peers sharing questions and answers regarding program operations, funding, best practice related to COVID-19

Supporting Members through the COVID-19 Crisis



- **DSPN Sponsored or Shared Webinars:**

- Coronavirus/COVID-19: Update for Employers - Thomas Godar, of Husch Blackwell
- HHS Provider Relief Webinar - HRSA
- Adapting Employment First Efforts to COVID-19 Situations – Lisa Mills, PhD
- BLITZ Media Direct Support Professional Magnet Workshop
- Nonprofit Quarterly Paycheck Protection Program Loan forgiveness webinar
- Affordable Housing for Special Needs Adults Webinar - Brookings Institute
- Cyber Security for Non-Profits – Presented by Wingman Insurance & Sponsored by Tricor Insurance

- **Quarterly DSPN Membership Meeting Education Events**

- DHS Response During COVID-19 – Curtis Cunningham (DMS) and Alfred Johnson (BAL)

Supporting Members – DSPN COVID-19 Resources – Help and Be Helped Website



- <https://www.dspn.org/covid-19-resources>
- Links to COVID-19 information, best practice and policy/procedure documents
 - DSPN developed WI Provider List | [XLS](#)
 - CDC and Wisconsin DHS COVID-19 Guidance
 - Legislation and Executive Orders
 - PPP, HHS Provider Relief Fund & WI COVID-19: CARES Act Provider Payments links & forms
 - Best Practice Resources – PPE, Infection Control, Sample Re-Opening, Staffing Guidance and Plans
 - Links to DHS Guidance and FAQs
 - Links to COVID-19 Webinars (recorded)
 - Community Resource Directories – County Public Health Departments, County & Tribal Emergency Management Departments
 - DSPN Website Resources page includes links to legislators, state and federal departments, regulations, forms, memos and publications..

Collaboration with Industry Stakeholders



- Collaboration with other Residential Associations (WALA, LeadingAge, WHCA/WiCAL)
- Collaboration with other Advocacy Associations (BPDD, The Arc, APSE)
- Participation in the Bureau of Assisted Living Regulatory Response to COVID-19 – Assisted Living Forum
- Participation in all DHS-MCO COVID-19 GSR Response Groups
- Participation in the DHS Division of Medicaid Services COVID Stakeholder Meeting LTC
- Participation in State Emergency Operations Center (SEOC) Review of Regulatory Guidance
- Membership and Participation in National Disability Association COVID-19 Zoom Call ([ACCSES](#) & [Together for Choice](#))

Legislation & Public Policy Advocacy for Member Organizations



- Contracted Lobbyist working to promote members interests
- DSPN Member Position Letters sent to:
 - [DHS Secretary](#)
 - [Governor Evers](#)
 - [WI Legislature](#)
- Collaboration with DHS, Division of Medicaid Services in the HCBS Benchmark Non-Residential Settings Rule Compliance and Remediation Process
- DSPN DVR Survey and Provider Meeting with DVR Staff to present position on program funding levels.
- Multiple communication with U.S. Department of Labor Staff to obtain guidance on WIOA Career Counseling
- DSPN staff testimony at Senate and Assembly Hearing for the Employment First Bill, Dental Therapist Bill, R-Word Bill.

DSPN STAR/WCCEAL Quality Assurance and Quality Improvement Program



- STAR – **S**elf-Evaluation, **T**otal Quality Improvement, **A**ccountability & **R**eport-ability
 - **Goal** - assist membership to fight for options, push for the highest standards of care, and promote that best practices in our industry, so that providers can achieve the highest level of service to the individuals they support
 - Improved care for your residents
 - Consumer recognition of provider's commitment to quality care for their residents
 - Effective and efficient operations which positively impact your bottom line
 - Quality improvement resources and tools to assist providers in achieving their quality goals
 - Discounts on DSPN educational events and products
 - Networking opportunities with other similar communities

DSPN Roadside Facilities (RF) Program



- What is the Roadside Facilities Program?
 - Wisconsin's Roadside Facilities (RF) Program has been in existence since 1987. The Program consists of 307 roadside sites (Rest Areas, Waysides and Safety Weight Enforcement Facility (SWEF)) in 35 counties in Wisconsin. The Wisconsin Department of Transportation (WisDOT) owns these sites and acts as the program administrator. WisDOT contracts with Disability Service Provider Network (DSPN) to provide program management services. WisDOT also contracts with 22 Community Rehabilitation Programs (CRPs) to provide the custodial care and landscape maintenance services at these roadside sites. More information can be found about the program, at <https://www.roadsidefacilities.org/program-info>.

DSPN Member Benefits



- Direct **connections with industry leaders** and decision makers
- **Lobbying consultant** working to promote membership interests
- **Weekly Your Updates** keep you informed of the latest news & opportunities
- **Robust website** that allows you to participate in message boards, access sample forms, policies, and archived information, training materials, and more
- **Networking with industry leaders** and peers at membership meetings
- **Membership surveys** provide industry specific data
- **Endorsed Service Providers** offering cost savings for members
- **Industry-Specific training & education** opportunities for you and your staff
- **Partnerships with disability advocacy groups** across the state and country
- **Organizational leadership with over 25 years of industry specific experience**

Connect with DSPN



You can reach us at:

- Lisa Davidson – Chief Executive Officer - (608) 661-2913 or via email: ldavidson@dspn.org
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