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ASSISTED LIVING FORUM

Tuesday, August 20th, 2024

The August 20th, 2024, Assisted Living Forum will be held online using Zoom meeting technology.

Meeting ID: 160 480 6553 [Join Zoom Meeting](#) **Join by Phone:** 1-669-254-5252

General Session
10:00 a.m.-12:00 p.m.

AGENDA

10:00 a.m. Welcome

- Ken Brotheridge, Bureau of Assisted Living (BAL) Director, DHS

10:05 a.m. Hospital At Home

- Otis Woods, Division of Quality Assurance (DQA) Administrator, DHS

10:25 a.m. Wisconsin Caregiver Training Project

- Laurie Arkens & Shari Klessig, University of Wisconsin – Oshkosh, Center for Community Development, Engagement & Training (CCDET)

10:50 a.m. Bureau and Division Updates

- Ken Brotheridge (BAL, DHS) and Jerry Riederer (Bureau of Education Services and Technology, DHS)
 - Customer Service Initiative
 - Arbitration Clauses
 - Post Survey Questionnaire

11:05 a.m. Death Reporting in ACCESSGOV

- Alissa Iwanski, DQA Lead Quality Assurance Monitor, DHS

11:15 a.m. How Your Infection Preventionist (IP) Can Assist You

- Nikki Mueller, Western Region Infection Preventionist, DHS

11:30 a.m. Question and Answer

12:00 p.m. Adjourn

Prior to the forum, providers may submit questions to
DHSDQABALCENTRAL@dhs.wisconsin.gov.

For meeting agendas, handouts, and past forum recordings, visit the [Assisted Living Forum](#) webpage. Presentation materials from DHS staff members will be available on the webpage after the forum. For external speakers, please contact the speaker to obtain materials distributed during the forum.

The Assisted Living Forum is intended for professionals working in the industry to share best practices and stay informed on evolving issues to serve their customers. If you are a member of the Media, you are welcome to attend, however, please refrain from asking questions during the Q & A portion of the event. If you have inquiries, contact DHS Communications at dhsmedia@dhs.wisconsin.gov.