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Governor



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**State of Wisconsin**  
Department of Health Services

**DIVISION OF QUALITY ASSURANCE**

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## **ASSISTED LIVING FORUM**

**Tuesday, February 10<sup>th</sup>, 2026**

**The February 10<sup>th</sup>, 2026, Assisted Living Forum will be held online using Zoom meeting technology.**

Meeting ID: 160 514 4730 [Join Zoom Meeting](#) **Join by Phone:** 1-646-828-7666

**General Session**  
10:00 a.m.-12:00 p.m.

### **AGENDA**

- 10:00 a.m. Welcome and Bureau Updates/Trends**
- Ken Brotheridge, Bureau of Assisted Living (BAL) Director
    - Deputy Administrator, Eugene Janke
    - DQA Provider Portal
- 10:30 a.m. Survey Overview and Helpful Hints**
- Kathleen Teske, BAL Deputy Director and Kelly Haugen, BAL Regional Director-Northwestern Regional Office (NWRO)
- 10:45 a.m. Northwood Technical College-Gerontology Program Updates**
- Jennifer L. Ellis-Gajda, PhD, HS-BCP, CPG, Gerontology – Aging Services Professional Program Director and Instructor, Northwood Technical College
- 11:05 a.m. Pharmacy Updates**
- Doug Englebert, R.Ph, MBA, Pharmacy Practice Consultant, Bureau of Education Services and Technology (BEST)
- 11:30 a.m. Home and Community Based Residential Services (HCBS) Q and A Session**
- Christine See, Program and Policy Analyst, Bureau of Programs and Policy, Division of Medicaid Services (DMS)
  - Jerry Riederer, Nurse Consultant II BEST
- 11:45 a.m. General Question and Answer Session**

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**12:00 p.m. Adjourn**

Prior to the forum, providers may submit questions to [DHSDQABALCENTRAL@dhs.wisconsin.gov](mailto:DHSDQABALCENTRAL@dhs.wisconsin.gov).

For meeting agendas, handouts, and past forum recordings, visit the [Assisted Living Forum](#) webpage. Presentation materials from DHS staff members will be available on the webpage after the forum. For external speakers, please contact the speaker to obtain materials distributed during the forum.

The Assisted Living Forum is intended for professionals working in the industry to share best practices and stay informed on evolving issues to serve their customers. If you are a member of the Media, you are welcome to attend, however, please refrain from asking questions during the Q & A portion of the event. If you have inquiries, contact DHS Communications at [dhsmedia@dhs.wisconsin.gov](mailto:dhsmedia@dhs.wisconsin.gov).