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DIVISION OF QUALITY ASSURANCE

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State of Wisconsin
Department of Health Services

ASSISTED LIVING FORUM

Tuesday, December 10, 2019

North Star Conference Center
5025 County Rd V
DeForest, WI 53532

The December 10, 2019 Assisted Living Forum will be held in person along with piloting a new online meeting technology. Attendees are encouraged to participate in person. If you are unable to attend in person, you may join the meeting via the following link: [Attend via LiveStream](#)

General Session

10 a.m.-12 p.m.
Aurora/Orion Room

Provider Breakout Sessions

1-2 p.m.
Aurora/Orion & Galileo Rooms

AGENDA

- 10 a.m.** **Welcome/Announcements** – Alfred C. Johnson
- Bureau of Assisted Living (BAL) new hires
 - BAL staff openings
 - Division of Quality Assurance (DQA) initiatives
 - E-sod/E-poc
 - E-Licensure Pilot
 - No POC Pilot
 - Technology Based Initial Licensure Survey Pilot
 - 2020 Assisted Living Forums & Consumer Town Halls
- 10:15 a.m.** **Overview of Wisconsin Healthcare Emergency Readiness Coalitions (HERC)** – Aimee Wollman Nesseth
- [Wisconsin Healthcare Emergency Preparedness Program](#)
 - [CMS Emergency Preparedness Rule](#)
- 10:35 a.m.** **Caregiver Misconduct** – Kim Marheine & Davis Ciotola
- [DHS 13.05 Allegations of Caregiver Misconduct](#)
 - [Caregiver Misconduct Reporting and Investigating Requirements](#)
- 11:10 a.m.** **Sex Offender Information: Offender dynamics, Registration/Community Notification, and Prevention Education** – Nichole Hall
- 11:45 a.m.** **Voters with Disabilities: Rights & Resources** – Wendy Heyn
- 12 p.m.** **Break**

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1 p.m.

Provider Breakout Sessions

- **Non-Residential Providers** – Galileo Room

1 p.m. **ADC Certification Updates** – Alfred C. Johnson & Cheryl Bott

- **Residential Providers** – Aurora/Orion Room

1 p.m. **CNA Youth Apprenticeship Program** – Michelle McGlynn

1:15 p.m. **Regulatory Issues & Solutions**

- How to Respond to the Unexpected Emergencies – Hillary Holman
- Continuous Quality Improvement – Kathy Lyons
 - What is person centered care?
 - How do you measure assisted living consumer satisfaction?
 - Methods in hiring and retaining quality assisted living staff
 - Come prepared to identify assisted living quality of care indicators
- Assessment and Care Planning – Bill Gardner & MaryBeth Hoffman
 - Come prepared to share best practices on conducting pre-admission assessments, identifying when there is a change of condition and developing a care plan to meet the needs(s)

2 p.m.

Adjourn

Providers may submit questions to Alissa Iwanski at Alissa.Iwanski@dhs.wisconsin.gov. Questions are to be submitted no later than Friday, December 6, 2019.

Speakers Contact Information

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The Assisted Living Forum is intended for professionals working in the industry to share best practices and stay informed on evolving issues to serve their customers. If you are a member of the Media, you are welcome to attend, however, please refrain from asking questions during the Q & A portion of the event. If you have inquiries, contact DHS Communications at dhsmedia@dhs.wisconsin.gov.