The December 10, 2019 Assisted Living Forum will be held in person along with piloting a new online meeting technology. Attendees are encouraged to participate in person. If you are unable to attend in person, you may join the meeting via the following link: Attend via LiveStream

General Session
10 a.m.-12 p.m.
Aurora/Orion Room

Provider Breakout Sessions
1-2 p.m.
Aurora/Orion & Galileo Rooms

AGENDA

10 a.m. Welcome/Announcements – Alfred C. Johnson
   • Bureau of Assisted Living (BAL) new hires
   • BAL staff openings
   • Division of Quality Assurance (DQA) initiatives
     o E-sod/E-poc
     o E-Licensure Pilot
     o No POC Pilot
     o Technology Based Initial Licensure Survey Pilot
     o 2020 Assisted Living Forums & Consumer Town Halls

10:15 a.m. Overview of Wisconsin Healthcare Emergency Readiness Coalitions (HERC) – Aimee Wollman Nesseth
   • Wisconsin Healthcare Emergency Preparedness Program
   • CMS Emergency Preparedness Rule

10:35 a.m. Caregiver Misconduct – Kim Marheine & Davis Ciotola
   • DHS 13.05 Allegations of Caregiver Misconduct
   • Caregiver Misconduct Reporting and Investigating Requirements

11:10 a.m. Sex Offender Information: Offender dynamics, Registration/Community Notification, and Prevention Education – Nichole Hall

11:45 a.m. Voters with Disabilities: Rights & Resources – Wendy Heyn

12 p.m. Break
1 p.m. Provider Breakout Sessions

- Non-Residential Providers – Galileo Room

1 p.m. ADC Certification Updates – Alfred C. Johnson & Cheryl Bott

- Residential Providers – Aurora/Orion Room

1 p.m. CNA Youth Apprenticeship Program – Michelle McGlynn

1:15 p.m. Regulatory Issues & Solutions
  - How to Respond to the Unexpected Emergencies – Hillary Holman
  - Continuous Quality Improvement – Kathy Lyons
    - What is person centered care?
    - How do you measure assisted living consumer satisfaction?
    - Methods in hiring and retaining quality assisted living staff
    - Come prepared to identify assisted living quality of care indicators
  - Assessment and Care Planning – Bill Gardner & MaryBeth Hoffman
    - Come prepared to share best practices on conducting pre-admission assessments, identifying when there is a change of condition and developing a care plan to meet the needs(s)

2 p.m. Adjourn

Providers may submit questions to Alissa Iwanski at Alissa.Iwanski@dhs.wisconsin.gov. Questions are to be submitted no later than Friday, December 6, 2019.

Speakers Contact Information

Wendy Heyn
Voting Advocacy Outreach Specialist
Disability Rights Wisconsin
6737 W. Washington St., Suite 3230
Milwaukee, WI 53214
Voice: 414-773-4646
Fax: 414-773-4647
Toll Free: 800-708-3034

Nichole Hall
Health Services Specialist, Bureau of Assisted Living
nicholej.hall@dhs.wisconsin.gov

Michelle McGlynn
Waunakee Community School District
School to Career and CTE Coordinator
P: 608-849-2137
M: 608-219-0174
E: michellemcglynn@waunakee.k12.wi.us

Kim Marheine, Ombudsman Services Supervisor
State of Wisconsin Board on Aging and Long Term Care
kim.marheine@wisconsin.gov

The Assisted Living Forum is intended for professionals working in the industry to share best practices and stay informed on evolving issues to serve their customers. If you are a member of the Media, you are welcome to attend, however, please refrain from asking questions during the Q & A portion of the event. If you have inquiries, contact DHS Communications at dhsmedia@dhs.wisconsin.gov.