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Department of Health Services

DIVISION OF QUALITY ASSURANCE

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ASSISTED LIVING FORUM

Tuesday, January 28, 2020

Wilson Park Senior Center
Main Hall
2601 W. Howard Avenue
Milwaukee, WI 53221

The January 28, 2020 Assisted Living Forum will be held in person along with an online meeting technology. Attendees are encouraged to participate in person. If you are unable to attend in person, you may join the meeting via Zoom.

Meeting ID: 369 726 345 [Join Zoom Meeting](#) Join by Phone: +1 646 558 8656 or +1 669 900 9128

General Session
1-3:30 p.m.

AGENDA

- 1 p.m.** **Welcome/Announcements** – Alfred Johnson
- Bureau of Assisted Living (BAL) new hires
 - BAL staff openings
 - Division of Quality Assurance (DQA) initiatives
 - [E-sod/E-poc](#)
 - Please Note: The Licensee is to determine who is listed on the Provider Agreement to receive electronic statement of deficiencies.
 - E-Renewal
- 1:20 p.m.** **UTI Myths and Facts** – Vicky Griffin
- 2:05 p.m.** **Regulatory Clarification** – Mary Beth Hoffman & Kathy Lyons
- Resident Rights [DHS 88.10](#), [DHS 83.32](#), [DHS 89.34](#)
 - Dignity
 - Privacy
 - Choice
 - UTIs
 - Falls
 - Non-client Residents Living in Assisted Living Settings
- 2:35 p.m.** **Regulatory Issues & Solutions** – Mary Beth Hoffman & Kathy Lyons
- Fire Drills
 - Other Evacuation Drills

- Residents Right to Receive Medication
- Comprehensive ISPs
- Safe Physical Environments
- AFH Training

3:05 p.m. Continuous Quality Improvement – Alfred Johnson

- Come prepared to participate in small group discussions
 - Consumer Satisfaction
 - Recruitment & Retention
 - Person-Centered Care

3:30 p.m. Adjourn

Speaker Contacts:

Vicky Griffin, BSN, RN
Infection Preventionist / Nurse Consultant
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The Assisted Living Forum is intended for professionals working in the industry to share best practices and stay informed on evolving issues to serve their customers. If you are a member of the Media, you are welcome to attend, however, please refrain from asking questions during the Q & A portion of the event. If you have inquiries, contact DHS Communications at dhsmedia@dhs.wisconsin.gov.