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State of Wisconsin
Department of Health Services

DIVISION OF QUALITY ASSURANCE

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ASSISTED LIVING FORUM

Tuesday, October 8, 2019

Fox Valley Technical College – Appleton Campus
Room A170 ABC
1825 N. Bluemound Drive
Appleton, WI 54912

Note: Please use the North Parking Lot and Entrance 16
found on the [Appleton Campus Site Map](#)

General Session
11:30 a.m. - 2:00 p.m.

AGENDA

- 11:30 a.m. Welcome/Announcements** – Alfred Johnson
- Bureau of Assisted Living (BAL) new hires
 - BAL staff openings
 - Division of Quality Assurance (DQA) initiatives
 - E-Renewal
 - E-sod/E-poc
- 11:45 a.m. Youth Apprenticeship Program** – Patti Andresen-Shew
- 12:00 p.m. Nurse Delegation in Assisted Living** – Jerry Riederer
- 12:25 p.m. Plan Review in Assisted Living** – David Lintz
- 12:40 p.m. Caregiver Misconduct** – Kim Marheine & Karen Anderegg
[DHS 13.05 Allegations of Caregiver Misconduct](#)
[Caregiver Misconduct Reporting and Investigating Requirements](#)
- 1:10 p.m. Regulatory Issues & Solutions** – Kathy Lyons
- Involuntary Discharge
 - Complaints
 - Resident Access into the Home and Within the Home – [DHS 88.05\(2\)](#)
- Communicating with the Bureau** – Kathy Lyons
- Waivers & Department Approvals
 - Minor Caregiver
 - Delayed Egress
 - Provider Agreement
 - Northeastern Regional Office Email
DHSDQABALNERO@dhs.wisconsin.gov

1:50 p.m. Question & Answer

2:00 p.m. Adjourn

Speakers Contacts:

Karen Anderegg, Investigations Supervisor
Office of Caregiver Quality
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Kim Marheine, Ombudsman Services Supervisor
State of Wisconsin Board on Aging and Long Term Care
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David Lintz, Architect
Wisconsin DHS – Office of Plan Review and Inspection
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Jerry Riederer, Assisted Living Nurse Consultant
Bureau of Education Services & Technology
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Patti Andresen-Shew, Director of Education and Talent Development
Oshkosh Chamber of Commerce
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The Assisted Living Forum is intended for professionals working in the industry to share best practices and stay informed on evolving issues to serve their customers. If you are a member of the Media, you are welcome to attend, however, please refrain from asking questions during the Q & A portion of the event. If you have inquiries, contact DHS Communications at dhsmedia@dhs.wisconsin.gov.