



Dementia-Capable WISCONSIN

Dementia Care Training

*Online learning opportunities for people whose
personal or professional lives are touched by
those living with dementia*



WISCONSIN DEPARTMENT
of HEALTH SERVICES

UNIVERSITY OF
WISCONSIN
OSHKOSH

Course details

- 4 generalist (introductory-level) courses tailored to specific audiences; one “short course”
- Online courses; accessible 24/7 through the internet
- Start now; finish later (up to 6 months)
- 1-4 hours in length (short course is 20 minutes)
- Printable handouts available throughout the courses
- Cost: \$25-\$60 (short course is free)



Which generalist course should I take?

Crisis Responders. Professionals likely to be called upon to assist a person living with dementia in crisis situations , e.g. law enforcement, judiciary/court officials, fire/EMS, dispatchers, county APS, ER staff, spiritual leaders, etc.

Healthcare Providers e.g. nurses, physicians, nursing home and assisted living or healthcare clinical staff, etc.

Friends and Family e.g. family caregivers, friends and acquaintances of people living with dementia

Community Members e.g. public employees, retail and restaurant workers, bank staff, etc.



Content -- Generalist for Crisis Responders

Section I: Dementia Overview

History and background, definitions, symptoms, types, etc.



Section II: Audience Specific Focus Topics

Helen E.F. WI Supreme Court Decision re: emergency protective placement, Silver Alert Program, Successful Communication in Challenging Situations (for crisis responders)

Section III: Course Specific Interactive Scenarios

Apply knowledge gained in first two sections; focus on moderate behavioral symptoms most likely to lead to crisis situations and requests for assistance, de-escalation techniques, strategies for assessing the situation

Content -- Generalist for Healthcare Providers

Section I: Dementia Overview

History and background, definitions, symptoms, types, etc.



Section II: Audience Specific Focus Topics

Helen E.F. WI Supreme Court Decision re: emergency protective placement, Silver Alert program , Advance Directives, Successful Communication in Challenging Situations, Environmental Safety

Section III: Course Specific Interactive Scenarios

Apply knowledge gained in first two sections. Focus on moderate to severe behavioral symptoms , de-escalation techniques and other communication tips; emphasize common situations using scenario-based examples

Content -- Generalist for Friends and Family

Section I: Dementia Overview

History and background, definitions, symptoms, types, etc.



Section II: Audience Specific Focus Topics

WI Silver Alert program, Advance Directives, Successful Communication in Challenging Situations (for family/friends), Caring for Caregivers, Environmental Safety

Section III: Course Specific Interactive Scenarios

Apply knowledge gained in first two sections; focus on a wide range of behavioral symptoms, de-escalation techniques, emphasis on resolving common situations using scenario-based examples

Content -- Generalist for Community Members

Version 1

Train-the Trainer: Designed for community members who wish to present face-to-face trainings in their communities.

- Information on adult learning principles
- Overview of dementia including Alzheimer's disease and
- Access to printable training materials, handouts and PowerPoint presentation

Version 2

20-minute Short Course: An abbreviated version of the dementia overview and a section from the point of view of the person living with dementia.

Recommended for non-caregivers with limited interaction with people living with dementia.

Additional features

- Printable certificates of completion
- Often approved for continuing ed requirements
- Public registry maintained for some courses
- Specialist (advanced level) online courses available upon completion of some courses

For More Information

**University of Wisconsin - Oshkosh
Center for Career Development and Employability Training
(CCDET)**

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To Learn More or Register: www.uwosh.edu/dementia

Training developed by:



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