RESIDENT-CENTERED CARE:
BACK TO THE BASICS WORKSHOP

January 21, 2015 | 9:00 a.m. to 1:00 p.m.

Bethany Riverside - Faith and Life Center
2575 South Seventh Street | La Crosse, Wisconsin 54601

Wipfli, along with the State of Wisconsin Bureau of Assisted Living, is pleased to present a series of joint workshops to help assisted living providers focus on resident-centered care best practices. Facilities sometimes struggle to attain and maintain regulatory compliance while simultaneously achieving resident-centered care best practices. These joint workshops will assist providers in understanding how to achieve resident-centered care best practices while still maintaining appropriate regulatory compliance. The presenters will include case studies to give your staff hands-on practice in implementing some resident-centered practices.

Learning Objectives At the completion of this workshop, each participant should be able to:

- Identify the meaning of resident-centered care in assisted living.
- Write individual service plans to provide resident-focused care while maintaining regulatory compliance.
- Determine strategies for getting staff engaged in resident-centered care best practices.

Presenters:

Alfred C. Johnson
Director – Wisconsin Department of Health Services, Bureau of Assisted Living

Patricia Boyer, MSM, RN, NHA
Director of Clinical and Operational Consulting – Wipfli LLP

Workshop Fee: $50
Participants will receive 4.0 NAB credits. (Continental breakfast will be served.)

Register Online: www.wipfli.com/ALWorkshopLaCrosse

For questions contact Lori Yaklovich at **414.259.6786** or **lyakovich@wipfli.com**

Wisconsin Department of Health Services

LAALA La Crosse Area Assisted Living Association

Sponsored by **La Crosse Area Assisted Living Association**

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HEALTH CARE PRACTICE

About the Wisconsin Bureau of Assisted Living

A department of the Wisconsin Department of Health Services

The Bureau of Assisted Living (BAL) is responsible for licensing, surveying, conducting complaint investigation and providing technical assistance for the following assisted living provider communities:

- Community based residential facilities (CBRFs)
- Adult family homes (AFHs) with three or four beds
- Adult day care programs (ADCs)
- Residential care apartment complexes (RCACs)

About La Crosse Area Assisted Living Association

La Crosse Area Assisted Living Association was founded to provide networking and training opportunities for all assisted living settings in the La Crosse and surrounding areas.

About Wipfli LLP's Health Care Practice

Wipfli's national health care practice has nearly 100 associates dedicated to serving more than 1,800 clients in 46 states, including integrated delivery systems, large community hospitals, critical access and rural hospitals, physician practices, and long-term care organizations. Wipfli can advise in all areas of business, from finance and operations to human resources, information technology, and reimbursement. For more information, visit **www.wipfli.com/healthcare.**