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## RESOLVE Forum

**Tuesday, May 12, 2015**  
**9:00 a.m. – 12:30 p.m.**

### AGENDA

#### **9:00 a.m. Incident Reports – Assisted Living**

- What are the numbers?
  - 2012 – 2014 statistics
  - Correlations between incident report reasons and citations
- Incident report examples
  - What events are required to be reported?
  - What information should be sent?
  - How does the Bureau of Assisted Living (BAL) review and determine that an investigation should occur?
  - How do BAL and the Office of Caregiver Quality (OCQ) interact with incident reports?
  - Examples of incident reports

#### **10:00 a.m. Incident Reports – Managed Care**

- Flow of incident reports through managed care
  - Which organizations receive the incident reports and what actions occur?
- Incident report examples
  - What events are required to be reported?
  - What information should be sent?
  - How does managed care review and determine potential action?
  - Examples of incident reports

**11:00 a.m.           BREAK**

**11:15 a.m.           Centers For Medicare And Medicaid Services (CMS)  
and Medicaid Home and Community-Based Services  
(HCBS) Waivers**

- New CMS compliance regulations
  - What are the new requirements?
- Non-Residential Provider Self-Assessment Tool
  - Who does it apply to?
  - When does this need to be done?

**12:15 p.m.           Question and Answer Session**

**12:30 p.m.           Adjourn**