Using QAPI to Improve Care: Making it Work

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Module 2: QAPI: Team Approach

Objectives:

- Identify how to use a team to drive improvements.
- Identify team membership.
- List the roles of the team.
- Identify the practices needed to make change.

What facility do you work in?

- A) Aurora Medical Group
- B) DaVita/Total Renal Care
- C) DVA Renal Healthcare
- D) Fresenius Medical Care
- E) Gundersen Luthern
- F) Korkor, Adel B
- G) Midwest Dialysis Center
- H) Other
If choose other, please type the name of your organization.

Submit
Clear

Using the Team to Drive Improvement

- Interdisciplinary
- Common Goal
- Day-to-Day Knowledge
- Physician Buy-in

The Composition of an Effective Team
The QAPI Interdisciplinary Team

- Medical Director
- Nurse Manager
- Dietitian
- Social worker
- Biomed Tech
- Others
  - Other nephrologists(?)
  - Surgeon
  - Staff members including PCTs

Changes Need to be...

- Evidenced Based
- Patient Centered
- System Based

So How Do We Get Started?
Why Should I Care About Quality Improvement?

- Improved patient outcomes
- Improved patient safety
- Increased customer satisfaction
- Improved staff morale
- Reduction of rework
- Cost savings

And so...

Our approach to quality improvement in healthcare needs to be focused on identifying areas for change, creating change, and measuring change.

End of Module 2

Thanks!

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