

Using QAPI to Improve Care: Making it Work



Jan Deane, RN, CNN
ESRD Network 11



Module 5: QAPI: Developing a Plan for Improvement and Sustaining the Change

OBJECTIVES

- Describe the QAPI process cycle
- Identify 3 reasons for evaluating the plan implementation
- List 2 resources available to assist in the QAPI process

What facility do you work in?

- A) Aurora Medical Group
- B) DaVita/Total Renal Care
- C) DVA Renal Healthcare
- D) Fresenius Medical Care
- E) Gundersen Luthern
- F) Korkor, Adel B
- G) Midwest Dialysis Center
- H) Other

Submit

Clear

If choose other, please type the name of your organization.

Submit

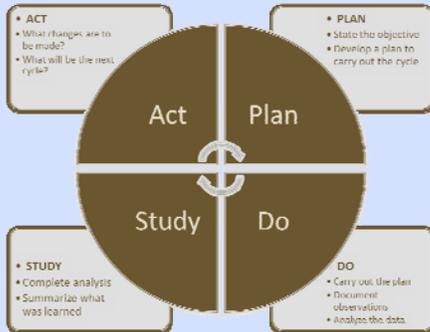
Clear

Developing your QAPI Plan

- Identify strategies
- All team members need to have a role
- Someone needs to be accountable and in charge
- Tasks need to be assigned and dates set to re-evaluate
- Plan needs to be dynamic – needs to be reviewed at least monthly

FACILITY NAME:		PROVIDER NUMBER:		TEAM MEMBERS	
DATE COMPLETED:				Facility	
CONTACT:				1.	
PROBLEM STATEMENT:				2.	
GOAL:				3.	
ROOT CAUSE(S):				4.	
1.				5.	
2.				6.	
3.				7.	
BARRIER(S):				8.	
1.				External	
2.				1.	
3.				2.	
				3.	
TASKS	RESPONSIBLE TEAM MEMBER	START DATE	ESTIMATED COMPLETION DATE	ACTUAL COMPLETION DATE	COMMENTS (STATUS, OUTCOMES, EVALUATION, ETC.)
1.					
2.					

Developing your QAPI Plan



Evaluate and Re-evaluate

- Review plan regularly
- Use data to determine – Are we improving?
- Are we seeing unintended consequences?
- Does the plan need revision?
- Should we bring others to the team? If so, who is the best person to help?



What do you do at the end??

- Evaluate!
 - Did we achieve our overall goal?
 - If not, why not?
 - If so, make it a permanent change
 - If not, what new strategies can we develop to try?
 - Are there best practices we can adopt?
 - Are there additional resources we need?
 - Are there new partners we can bring to the team?

Institute for Healthcare Improvement



www.ihl.org

In Conclusion...

“Every system is perfectly designed to achieve the results that it gets.”

Paul Batalden



“The definition of insanity is doing the same thing over and over again and expecting different results”

Albert Einstein



Donald Berwick's Vision



● The 3 Aims

- Better care in the healthcare system
 - Patient safety
 - Healthcare Associated Infections
- Better health in the population
 - Prevention
 - CKD early intervention
- Lower cost through improvement
 - Value based reimbursement (P4P)

Why Do QAPI?

- Because CMS says so?
- Because the Network is on my tail?
- Because we won't get paid if our outcomes are bad?

Because it's the right thing to do – the right care for every patient every time!

End of Module 5

Thank you!
jdeane@nw11.esrd.net
www.esrdnet11.org

Thank You!

jdeane@nw11.esrd.net

651-644-9877

www.esrdnet11.org



Additional Resources:

- ESRD Network 11 resources
 - <http://www.esrdnet11.org/quality/>
- Dialysis Facility Reports
 - <http://www.dialysisreports.org/>
- Dialysis Facility Compare
 - <http://data.medicare.gov/dataset/Dialysis-Facility-Compare-Listing-by-Facility/23ew-n7w9>
- Institute for Healthcare Improvement
 - <http://www.ihl.org/>
