

HOSPICE SURVEY STATISTICS
January - March 2015

	<p>Department of Health Services, State of Wisconsin</p>	
Federal Tag Cited	Regulation Language	Number of Cites
418.54(c)(7) Content of Comprehensive Assessment	[The comprehensive assessment must take into consideration the following factors:] (7) Bereavement. An initial bereavement assessment of the needs of the patient's family and other individuals focusing on the social, spiritual, and cultural factors that may impact their ability to cope with the patient's death. Information gathered from the initial bereavement assessment must be incorporated into the plan of care and considered in the bereavement plan of care.	1
418.54(d) Update of Comprehensive Assessment	The update of the comprehensive assessment must be accomplished by the hospice interdisciplinary group (in collaboration with the individual's attending physician, if any) and must consider changes that have taken place since the initial assessment. It must include information on the patient's progress toward desired outcomes, as well as a reassessment of the patient's response to care. The assessment update must be accomplished as frequently as the condition of the patient requires, but no less frequently than every 15 days.	1
418.54(e)(1) Patient Outcome Measures	(1) The comprehensive assessment must include data elements that allow for measurement of outcomes. The hospice must measure and document data in the same way for all patients. The data elements must take into consideration aspects of care related to hospice and palliation.	1
418.56(c) Content of Plan of Care	The hospice must develop an individualized written plan of care for each patient. The plan of care must reflect patient and family goals and interventions based on the problems identified in the initial, comprehensive, and updated comprehensive assessments. The plan of care must include all services necessary for the palliation and management of the terminal illness and related conditions, including the following:	1
418.56(c)(2) Program Activities	(2) Performance improvement activities must track adverse patient events, analyze their causes, and implement preventive actions and mechanisms that include feedback and learning throughout the hospice.	1
418.100(g) Training	(1) A hospice must provide orientation about the hospice philosophy to all employees and contracted staff who have patient and family contact.	1
418.104 Clinical Records	A clinical record containing past and current findings is maintained for each hospice patient. The clinical record must contain correct clinical information that is available to the patient's attending physician and hospice staff. The clinical record may be maintained electronically.	1
Total Federal Tags		7

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	Department of Health Services, State of Wisconsin	
State Tags Cited	Code Language	Number of Cites
131.20(3)(g) Assessment	<p>CONTENT OF THE COMPREHENSIVE ASSESSMENT. The comprehensive assessment shall identify the physical, psychosocial, emotional, and spiritual needs related to the terminal illness that shall be addressed in order to promote the hospice patient's well-being, comfort, and dignity throughout the dying process. The comprehensive assessment shall take into consideration the following factor: Bereavement. An initial bereavement assessment of the needs of the patient's family and other individuals focusing on the social, spiritual, and cultural factors that may impact their ability to cope with the patient's death. Information gathered from the initial bereavement assessment shall be incorporated into the plan of care and considered in the bereavement plan of care.</p>	1
131.20(4) Assessment	<p>UPDATE OF THE COMPREHENSIVE ASSESSMENT. The update of the comprehensive assessment shall be accomplished by the hospice interdisciplinary group in collaboration with the individual's attending physician, if any, and shall consider changes that have taken place since the initial assessment. The comprehensive assessment shall include information on the patient's progress toward desired outcomes, as well as a reassessment of the patient's response to care. The assessment update shall be accomplished as frequently as the condition of the patient requires, but no less frequently than every 15 days. The hospice interdisciplinary group shall primarily meet in person to conduct the update of the comprehensive assessment.</p>	1
131.21(3)(b) Plan of Care	<p>PLAN OF CARE. Content of the plan of care. The hospice shall develop an individualized written plan of care for each patient. The plan of care shall reflect patient and family goals and interventions based on the problems identified in the initial, comprehensive, and updated comprehensive assessments. The plan of care shall include all services necessary for the palliation and management of the terminal illness and related conditions.</p>	1
131.22(4)(b) Quality Assessment and Performance Improvement	<p>PROGRAM ACTIVITIES. Performance improvement activities track adverse patient events, analyze their causes, and implement preventive actions and mechanisms that include feedback and learning throughout the hospice.</p>	1
131.29(2)(d) Administration	<p>DUTIES OF THE ADMINISTRATOR. The administrator shall do all of the following: Ensure that employees are oriented to the program and their responsibilities, that they are continuously trained and that their performance is evaluated.</p>	1
131.33(2) Clinical Record	<p>DOCUMENTATION AND ACCESSIBILITY. The clinical record shall be completely accurate and up-to-date, readily accessible to all individuals providing services to the patient or the patient's family, or both, and shall be systematically organized to facilitate prompt retrieval of information.</p>	1
Total State		6
Total Tags Cited:		13

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	<p>Department of Health Services, State of Wisconsin</p>	
<p>Surveys Completed:</p>		5
	<p>State Licensing</p>	2
	<p>Recertification</p>	0
	<p>Initials</p>	0
	<p>Complaints</p>	3
	<p>Other</p>	0
	<p>Revisits</p>	0
<p>Total Complaints Received:</p>		5
<p>Complaints Assigned for Investigation:</p>		4
<p>Complaint Subject Areas:</p>	<p>Other (1) Quality of Care (1) Nursing Services (1) Resident/Patient/Client Rights (2)</p>	