

HOSPICE SURVEY STATISTICS
January - March 2018

	<p align="center">Department of Health Services, State of Wisconsin</p>	
Federal Tag Cited	Regulation Language	Number of Cites
418.52(c)(1) Rights of the Patient (effective pain management)	The patient has a right to the following: (1) Receive effective pain management and symptom control from the hospice for conditions related to the terminal illness;	1
418.52(c)(1)(5) Rights of the Patient (confidential clinical record)	[The patient has a right to the following:] (5) Have a confidential clinical record. Access to or release of patient information and clinical records is permitted in accordance with 45 CFR parts 160 and 164.	1
418.56(c)(2) Content of Plan of Care (scope and frequency of services)	[The plan of care must include all services necessary for the palliation and management of the terminal illness and related conditions, including the following:] (2) A detailed statement of the scope and frequency of services necessary to meet the specific patient and family needs.	1
418.56(c)(4) Content of Plan of Care (necessary drugs and treatment)	[The plan of care must include all services necessary for the palliation and management of the terminal illness and related conditions, including the following:] (4) Drugs and treatment necessary to meet the needs of the patient.	1
418.60(b)(1) Control (Infection Suppression)	The hospice must maintain a coordinated agency-wide program for the surveillance, identification, prevention, control, and investigation of infectious and communicable diseases that-(1) Is an integral part of the hospice's quality assessment and performance improvement program; and	1
418.112(d) Hospice Plan of Care (coordination w. SNF/NF or ICF/MR representatives)	In accordance with §418.56, a written hospice plan of care must be established and maintained in consultation with SNF/NF or ICF/MR representatives. All hospice care provided must be in accordance with this hospice plan of care.	1
Total Federal Tags		6

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State Tags Cited	Code Language	Number of Cites
131.19(2)(a) Patient Rights (pain management)	RIGHTS OF PATIENTS. In addition to rights to the information under sub. (1), each patient shall have the following right: To receive effective pain management and symptom control from the hospice for conditions related to the terminal illness.	1
131.19(2)(f) Patient Rights (receive clinical record)	RIGHTS OF PATIENTS. In addition to rights to the information under sub. (1), each patient shall have the following right: To request and receive an exact copy of one's clinical record.	1
131.19(2)(h) Patient Rights (freedom from restraints)	RIGHTS OF PATIENTS. In addition to rights to the information under sub. (1), each patient shall have the following right: To be free from restraints and seclusion except as authorized in writing by the attending physician to provide palliative care for a specified and limited period of time and documented in the plan of care.	1
131.19(2)(k) Patient Rights (receive or refuse visitors)	RIGHTS OF PATIENTS. In addition to rights to the information under sub. (1), each patient shall have the following right: To receive visitors at any hour, including small children, and to refuse visitors.	1
131.21(3)(b)2 Plan of Care (patient & family goals)	PLAN OF CARE. Content of the plan of care. The hospice shall develop an individualized written plan of care for each patient. The plan of care shall reflect patient and family goals and interventions based on the problems identified in the initial, comprehensive, and updated comprehensive assessments. The plan of care shall include all services necessary for the palliation and management of the terminal illness and related conditions, including the following: A detailed statement of the scope and frequency of services necessary to meet the specific patient and family needs.	1
131.21(3)(b)4 Plan of Care (pain palliation: needed drugs and treatments)	PLAN OF CARE. Content of the plan of care. The hospice shall develop an individualized written plan of care for each patient. The plan of care shall reflect patient and family goals and interventions based on the problems identified in the initial, comprehensive, and updated comprehensive assessments. The plan of care shall include all services necessary for the palliation and management of the terminal illness and related conditions, including the following: Drugs and treatment necessary to meet the needs of the patient.	1
131.23(3)(a) Infection Control	CONTROL. The hospice shall maintain a coordinated agency-wide program for the surveillance, identification, prevention, control, and investigation of infectious and communicable diseases that is an integral part of the hospice's quality assessment and performance improvement program.	1
131.37(24)(a) Physical Plant (emergency evacuation)	EMERGENCY PLAN. Each hospice shall have a written plan posted in a conspicuous place which specifies procedures for the orderly evacuation of patients in case of an emergency. The plan shall include an evacuation diagram. The evacuation diagram shall in addition be posted in a conspicuous location in the facility.	1
Total State		8
Total Tags Cited:		14
Surveys Completed:		9
State Licensing		0
Recertification		3
Initials		0
Complaints		6
Other		0
Revisits		0
Total Complaints Received:		12
Complaints Assigned for Investigation:		5
Complaint Subject Areas:	Nursing Services (2) Quality of Care/Treatment (1) Resident/Patient/Client Rights (1) Physical Services (1) Admission, Transfer & Discharge Rights (1)	