

**HOSPICE SURVEY STATISTICS**  
**October - December 2014**

	<b>Department of Health Services, State of Wisconsin</b>	
Federal Tag Cited	Regulation Language	Number of Cites
418.56(c) Content of Plan of Care	The hospice must develop an individualized written plan of care for each patient. The plan of care must reflect patient and family goals and interventions based on the problems identified in the initial, comprehensive, and updated comprehensive assessments. The plan of care must include all services necessary for the palliation and management of the terminal illness and related conditions, including the following:	1
418.56(e)(1) Coordination of Services	The hospice must develop and maintain a system of communication and integration, in accordance with the hospice's own policies and procedures, to- (1) Ensure that the interdisciplinary group maintains responsibility for directing, coordinating, and supervising the care and services provided.	1
418.110(h) Plumbing Facilities	The hospice must- (1) Have an adequate supply of hot water at all times; and (2) Have plumbing fixtures with control valves that automatically regulate the temperature of the hot water used by patients.	1
418.110(l) Meal Services and Menu Planning	The hospice must furnish meals to each patient that are- (1) Consistent with the patient's plan of care, nutritional needs, and therapeutic diet; (2) Palatable, attractive, and served at the proper temperature; and (3) Obtained, stored, prepared, distributed, and served under sanitary conditions.	1
<b>Total Federal Tags</b>		<b>4</b>

**HOSPICE SURVEY STATISTICS**  
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	<b>Department of Health Services, State of Wisconsin</b>	
<b>State Tags Cited</b>	<b>Code Language</b>	<b>Number of Cites</b>
131.21(3)(b) Plan of Care	PLAN OF CARE. Content of the plan of care. The hospice shall develop an individualized written plan of care for each patient. The plan of care shall reflect patient and family goals and interventions based on the problems identified in the initial, comprehensive, and updated comprehensive assessments. The plan of care shall include all services necessary for the palliation and management of the terminal illness and related conditions.	1
131.33(3)(c) Clinical Record	CONTENT. A patient's clinical record shall contain all of the following: Complete documentation of all services provided to the patient or the patient's family or both, including:	1
131.37(13) Physical Plant	KITCHEN. The kitchen shall be located on the premises, or a satisfactory sanitary method of transportation of food shall be provided. If there is a kitchen on the premises, it shall meet food service needs and be arranged and equipped for proper refrigeration, heating, storage, preparation and serving of food. Adequate space shall be provided for proper refuse handling and washing of waste receptables, and for storage of cleaning compounds.	1
131.37(18)(b) Physical Plant	WATER SUPPLY. Hot water taps accessible to patients may not exceed 110 degrees F.	1
<b>Total State</b>		<b>4</b>
<b>Total Tags Cited:</b>		<b>8</b>

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	<p><b>Department of Health Services, State of Wisconsin</b></p>	
<p><b>Surveys Completed:</b></p>		<b>3</b>
	<p><b>State Licensing</b></p>	<b>0</b>
	<p><b>Recertification</b></p>	<b>0</b>
	<p><b>Initials</b></p>	<b>0</b>
	<p><b>Complaints</b></p>	<b>3</b>
	<p><b>Other</b></p>	<b>0</b>
	<p><b>Revisits</b></p>	<b>0</b>
<p><b>Total Complaints Received:</b></p>		<b>1</b>
<p><b>Complaints Assigned for Investigation:</b></p>		<b>3</b>
<p><b>Complaint Subject Areas:</b></p>	<p>Quality of Care/Treatment (1)</p>	