

HOSPICE SURVEY STATISTICS
October - December 2016

	<p align="center">Department of Health Services, State of Wisconsin</p>	
	<p align="center">Federal Tag Cited</p>	<p align="center">Regulation Language</p>
<p>418.52 Patients' Rights</p>	<p>Condition of participation</p>	<p align="center">1</p>
<p>418.52(c)(1) Rights of the Patient</p>	<p>The patient has a right to the following: (1) Receive effective pain management and symptom control from the hospice for conditions related to the terminal illness;</p>	<p align="center">1</p>
<p>418.56(c) Content of Plan of Care</p>	<p>The hospice must develop an individualized written plan of care for each patient. The plan of care must reflect patient and family goals and interventions based on the problems identified in the initial, comprehensive, and updated comprehensive assessments. The plan of care must include all services necessary for the palliation and management of the terminal illness and related conditions, including the following:</p>	<p align="center">1</p>
<p>418.64(b)(1) Nursing Services</p>	<p>(1) The hospice must provide nursing care and services by or under the supervision of a registered nurse. Nursing services must ensure that the nursing needs of the patient are met as identified in the patient's initial assessment, comprehensive assessment, and updated assessments.</p>	<p align="center">1</p>
<p>418.64(c) Medical Social Services</p>	<p>Medical social services must be provided by a qualified social worker, under the direction of a physician. Social work services must be based on the patient's psychosocial assessment and the patient's and family's needs and acceptance of these services.</p>	<p align="center">1</p>
<p>418.104(a)(5) Content</p>	<p>[Each patient's record must include the following:] (5) Physician certification and recertification of terminal illness as required in §418.22 and §418.25 and described in §418.102(b) and §418.102(c) respectively, if appropriate.</p>	<p align="center">1</p>
<p>418.112(d)(1) Hospice Plan of Care</p>	<p>The hospice plan of care must identify the care and services that are needed and specifically identify which provider is responsible for performing the respective functions that have been agreed upon and included in the hospice plan of care.</p>	<p align="center">1</p>
<p>Total Federal Tags</p>		<p align="center">7</p>

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	<p align="center">Department of Health Services, State of Wisconsin</p>	
State Tags Cited	Code Language	Number of Cites
131.19(2)(a) Patient Rights (right to pain management)	RIGHTS OF PATIENTS. In addition to rights to the information under sub. (1), each patient shall have the following right: To receive effective pain management and symptom control from the hospice for conditions related to the terminal illness.	1
131.21(3)(b) Plan of Care (content)	PLAN OF CARE. Content of the plan of care. The hospice shall develop an individualized written plan of care for each patient. The plan of care shall reflect patient and family goals and interventions based on the problems identified in the initial, comprehensive, and updated comprehensive assessments. The plan of care shall include all services necessary for the palliation and management of the terminal illness and related conditions.	1
131.25(4)(a) Core Services (RN to supervise delivery)	NURSING SERVICES. Nursing services shall be provided by or under the supervision of a registered nurse and shall consist of all of the following:	1
133.25(5)(a) Core Services	COUNSELING SERVICES. Counseling services shall be available to the patient and family to assist the patient and family in minimizing the stress and problems that arise from the terminal illness, related conditions, and the dying process. Bereavement services. Bereavement services shall be provided to families of hospice patients. Each hospice shall have its own bereavement program. Bereavement services shall be: Available for one year following the patient's death as part of an organized program and provide the following: Orientation and training to individuals providing bereavement services to ensure that there is continuity of care.	1
131.32(2)(b) Medical Director	The medical director shall do all of the following: Ensure that the terminal status of each individual admitted to the program has been established.	1
Total State		5
Total Tags Cited:		12

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	Department of Health Services, State of Wisconsin	
	Surveys Completed:	
	State Licensing	0
	Recertification	1
	Initials	0
	Complaints	2
	Other	0
	Revisits	2
Total Complaints Received:		2
Complaints Assigned for Investigation:		2
Complaint Subject Areas:	Quality of Care/Treatment (2)	