

HOSPICE SURVEY STATISTICS
October - December 2017

	<p align="center">Department of Health Services, State of Wisconsin</p>	
<p align="center">Federal Tag Cited</p>	<p align="center">Regulation Language</p>	<p align="center">Number of Cites</p>
<p>403.748(1)(1) EP Training Program</p>	<p>(1) Training program. The [facility, except CAHs, ASCs, PACE organizations, PRTFs, Hospices, and dialysis facilities] must do all of the following: (i) Initial training in emergency preparedness policies and procedures to all new and existing staff, individuals providing services under arrangement, and volunteers, consistent with their expected role. (ii) Provide emergency preparedness training at least annually. (iii) Maintain documentation of the training. (iv) Demonstrate staff knowledge of emergency procedures. *[For Hospices at §418.113(d):] (1) Training. The hospice must do all of the following: (i) Initial training in emergency preparedness policies and procedures to all new and existing hospice employees, and individuals providing services under arrangement, consistent with their expected roles. (ii) Demonstrate staff knowledge of emergency procedures. (iii) Provide emergency preparedness training at least annually. (iv) Periodically review and rehearse its emergency preparedness plan with hospice employees (including nonemployee staff), with special emphasis placed on carrying out the procedures necessary to protect patients and others.</p>	<p align="center">1</p>
<p>403.748(1)(1) EP Training Program (cont.)</p>	<p>*[For PRTFs at §441.184(d):] (1) Training program. The PRTF must do all of the following: i) Initial training in emergency preparedness policies and procedures to all new and existing staff, individuals providing services under arrangement, and volunteers, consistent with their expected roles. (ii) After initial training, provide emergency preparedness training at least annually. (iii) Demonstrate staff knowledge of emergency procedures. (iv) Maintain documentation of all emergency preparedness training. *[For PACE at §460.84(d):] (1) The PACE organization must do all of the following: i) Initial training in emergency preparedness policies and procedures to all new and existing staff, individuals providing on-site services under arrangement, contractors, participants, and volunteers, consistent with their expected roles. (ii) Provide emergency preparedness training at least annually. (iii) Demonstrate staff knowledge of emergency procedures, including informing participants of what to do, where to go, and whom to contact in case of an emergency. (iv) Maintain documentation of all training.</p>	
<p>403.748(1)(1) EP Training Program (cont.)</p>	<p>*[For CORFs at §485.68(d):](1) Training. The CORF must do all of the following: (i) Provide initial training in emergency preparedness policies and procedures to all new and existing staff, individuals providing services under arrangement, and volunteers, consistent with their expected roles. (ii) Provide emergency preparedness training at least annually. (iii) Maintain documentation of the training. (iv) Demonstrate staff knowledge of emergency procedures. All new personnel must be oriented and assigned specific responsibilities regarding the CORF's emergency plan within 2 weeks of their first workday. The training program must include instruction in the location and use of alarm systems and signals and firefighting equipment. *[For CAHs at §485.625(d):] (1) Training program. The CAH must do all of the following: (i) Initial training in emergency preparedness policies and procedures, including prompt reporting and extinguishing of fires, protection, and where necessary, evacuation of patients, personnel, and guests, fire prevention, and cooperation with firefighting and disaster authorities, to all new and existing staff, individuals providing services under arrangement, and volunteers, consistent with their expected roles.</p>	

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<p>403.748(1)(1) EP Training Program (cont.)</p>	<p>(ii) Provide emergency preparedness training at least annually. (iii) Maintain documentation of the training. (iv) Demonstrate staff knowledge of emergency procedures. *[For CMHCs at §485.920(d):] (1) Training. The CMHC must provide initial training in emergency preparedness policies and procedures to all new and existing staff, individuals providing services under arrangement, and volunteers, consistent with their expected roles, and maintain documentation of the training. The CMHC must demonstrate staff knowledge of emergency procedures. Thereafter, the CMHC must provide emergency preparedness training at least annually.</p>	
<p>418.100(e) Professional Management Responsibility (responsibility for assigned services)</p>	<p>A hospice that has a written agreement with another agency, individual, or organization to furnish any services under arrangement must retain administrative and financial management, and oversight of staff and services for all arranged services, to ensure the provision of quality care. Arranged services must be supported by written agreements that require that all services be-- (1) Authorized by the hospice; (2) Furnished in a safe and effective manner by qualified personnel; and (3) Delivered in accordance with the patient's plan of care.</p>	<p align="center">1</p>
<p>418.108(c)(1) Inpatient Care Provided Under Arrangements (contractor given care plan)</p>	<p>If the hospice has an arrangement with a facility to provide for short-term inpatient care, the arrangement is described in a written agreement, coordinated by the hospice and at a minimum specifies- (1) That the hospice supplies the inpatient provider a copy of the patient's plan of care and specifies the inpatient services to be furnished;</p>	<p align="center">1</p>
<p>418.112(d)(1) Hospice Plan of Care (content)</p>	<p>The hospice plan of care must identify the care and services that are needed and specifically identify which provider is responsible for performing the respective functions that have been agreed upon and included in the hospice plan of care.</p>	<p align="center">1</p>
<p>Total Federal Tags</p>		<p align="center">4</p>

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	<p align="center">Department of Health Services, State of Wisconsin</p>	
<p>State Tags Cited</p>	<p>Code Language</p>	<p>Number of Cites</p>
<p>131.19(2)(a) Patient Rights (pain management)</p>	<p>RIGHTS OF PATIENTS. In addition to rights to the information under sub. (1), each patient shall have the following right: To receive effective pain management and symptom control from the hospice for conditions related to the terminal illness.</p>	<p align="center">1</p>
<p>131.19(2)(h) Patient Rights (freedom from restraints)</p>	<p>RIGHTS OF PATIENTS. In addition to rights to the information under sub. (1), each patient shall have the following right: To be free from restraints and seclusion except as authorized in writing by the attending physician to provide palliative care for a specified and limited period of time and documented in the plan of care.</p>	<p align="center">1</p>
<p>131.30(2)(b)2 Professional Management Responsibility (responsibility for plan of care retained)</p>	<p>CONTRACT SERVICES. The hospice may contract with other providers for the provision of services to a patient or the patient's family, or both, in which case the hospice shall retain responsibility for the quality, availability, safety, effectiveness, documentation and overall coordination of the care provided to the patient or the patient's family, or both, as directed by the hospice plan of care. The hospice shall: Be responsible for all services delivered to the patient or the patient's family, or both, through the contract. The written contract shall include all of the following: Stipulation that services are to be provided only with the authorization of the hospice and as directed by the hospice plan of care for the patient.</p>	<p align="center">1</p>
<p>131.30(2)(b)3 Professional Management Responsibility (hospice contract responsibilities)</p>	<p>CONTRACT SERVICES. The hospice may contract with other providers for the provision of services to a patient or the patient's family, or both, in which case the hospice shall retain responsibility for the quality, availability, safety, effectiveness, documentation and overall coordination of the care provided to the patient or the patient's family, or both, as directed by the hospice plan of care. The hospice shall: Be responsible for all services delivered to the patient or the patient's family, or both, through the contract. The written contract shall include all of the following: The manner in which the contracted services are coordinated and supervised by the hospice.</p>	<p align="center">1</p>
<p>131.30(2)(b)4 Professional Management Responsibility (contract content)</p>	<p>CONTRACT SERVICES. The hospice may contract with other providers for the provision of services to a patient or the patient's family, or both, in which case the hospice shall retain responsibility for the quality, availability, safety, effectiveness, documentation and overall coordination of the care provided to the patient or the patient's family, or both, as directed by the hospice plan of care. The hospice shall: Be responsible for all services delivered to the patient or the patient's family, or both, through the contract. The written contract shall include all of the following: The delineation of the roles of the hospice and service provider in the admission process, assessment, interdisciplinary group meetings and ongoing provision of palliative and supportive care.</p>	<p align="center">1</p>
<p>Total State</p>		<p align="center">5</p>
<p>Total Tags Cited:</p>		<p align="center">9</p>

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	Department of Health Services, State of Wisconsin	
	Surveys Completed:	7
	State Licensing	0
	Recertification	2
	Initials	0
	Complaints	5
	Other	0
	Revisits	0
	Total Complaints Received:	12
	Complaints Assigned for Investigation:	5
Complaint Subject Areas:	Nursing Services (6) Quality of Care/Treatment (1) Resident/Patient/Client Rights (1) Administration/Personnel (1) Admission/Transfer/Discharge Rights (1) Infection Control (1) Injury of Unknown Origin (1)	