

**HOSPICE SURVEY STATISTICS**  
**January - March 2013**

	<b>Department of Health Services, State of Wisconsin</b>	
Federal Tag Cited	Regulation Language	Number of Cites
418.52(c)(2) Rights of the Patient	[The patient has a right to the following:] (2) Be involved in developing his or her hospice plan of care;	1
418.54 Initial & Comprehensive Assessment	Condition	1
418.54(c) Content of the Comprehensive Assessment	The comprehensive assessment must identify the physical, psychosocial, emotional, and spiritual needs related to the terminal illness that must be addressed in order to promote the hospice patient's well-being, comfort, and dignity throughout the dying process.	1
418.54(c)(5) Content of the Comprehensive Assessment	[The comprehensive assessment must take into consideration the following factors:] (5) Severity of symptoms.	1
418.54(e)(1) Patient Outcome Measures	(1) The comprehensive assessment must include data elements that allow for measurement of outcomes. The hospice must measure and document data in the same way for all patients. The data elements must take into consideration aspects of care related to hospice and palliation.	1
418.56 IDG, Care Planning, Coordination of Services	Condition	1
418.56(c) Content of Plan of Care	The hospice must develop an individualized written plan of care for each patient. The plan of care must reflect patient and family goals and interventions based on the problems identified in the initial, comprehensive, and updated comprehensive assessments. The plan of care must include all services necessary for the palliation and management of the terminal illness and related conditions, including the following:	1
418.56(c)(1) Content of Plan of Care	[The plan of care must include all services necessary for the palliation and management of the terminal illness and related conditions, including the following:] (1) Interventions to manage pain and symptoms.	1

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<p>418.56(e)(4) Coordination of Services</p>	<p>[The hospice must develop and maintain a system of communication and integration, in accordance with the hospice's own policies and procedures, to-] (4) Provide for and ensure the ongoing sharing of information between all disciplines providing care and services in all settings, whether the care and services are provided directly or under arrangement.</p>	<p align="center">1</p>
<p><b>Total Federal Tags</b></p>		<p align="center"><b>9</b></p>

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<p><b>State Tags Cited</b></p>	<p><b>Code Language</b></p>	<p><b>Number of Cites</b></p>
<p>131.19(2)(b) Patient Rights</p>	<p>RIGHTS OF PATIENTS. In addition to rights to the information under sub. (1), each patient shall have the following right: To participate in planning care and in planning changes in care.</p>	<p align="center">1</p>
<p>131.20(3)(b) Assessment</p>	<p>CONTENT OF THE COMPREHENSIVE ASSESSMENT. The comprehensive assessment shall identify the physical, psychosocial, emotional, and spiritual needs related to the terminal illness that shall be addressed in order to promote the hospice patient's well-being, comfort, and dignity throughout the dying process. The comprehensive assessment shall take into consideration the following factor: Complications and risk factors that affect care planning.</p>	<p align="center">1</p>
<p>131.20(3)(e) Assessment</p>	<p>CONTENT OF THE COMPREHENSIVE ASSESSMENT. The comprehensive assessment shall identify the physical, psychosocial, emotional, and spiritual needs related to the terminal illness that shall be addressed in order to promote the hospice patient's well-being, comfort, and dignity throughout the dying process. The comprehensive assessment shall take into consideration the following factor: Severity of symptoms</p>	<p align="center">1</p>
<p>131.20(5)(a) Assessment</p>	<p>PATIENT OUTCOME MEASURES. The comprehensive assessment shall include data elements that allow for measurement of outcomes. The hospice shall measure and document data in the same way for all patients.</p>	<p align="center">1</p>
<p>131.21(3)(b) Plan of Care</p>	<p>PLAN OF CARE. Content of the plan of care. The hospice shall develop an individualized written plan of care for each patient. The plan of care shall reflect patient and family goals and interventions based on the problems identified in the initial, comprehensive, and updated comprehensive assessments. The plan of care shall include all services necessary for the palliation and management of the terminal illness and related conditions.</p>	<p align="center">1</p>

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<p>131.21(3)(b)1 Plan of Care</p>	<p>PLAN OF CARE. Content of the plan of care. The hospice shall develop an individualized written plan of care for each patient. The plan of care shall reflect patient and family goals and interventions based on the problems identified in the initial, comprehensive, and updated comprehensive assessments. The plan of care shall include all services necessary for the palliation and management of the terminal illness and related conditions, including the following:  Interventions to manage pain and symptoms.</p>	<p align="center">1</p>
<p><b>Total State</b></p>		<p align="center"><b>6</b></p>
<p><b>Total Tags Cited:</b></p>		<p align="center"><b>15</b></p>

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	<b>Department of Health Services, State of Wisconsin</b>		
	<b>Surveys Completed:</b>		<b>5</b>
		<b>State Licensing</b>	<b>0</b>
		<b>Recertification</b>	<b>0</b>
		<b>Initials</b>	<b>0</b>
		<b>Complaints</b>	<b>7</b>
		<b>Revisits</b>	<b>1</b>
<b>Total Complaints Received:</b>		<b>8</b>	
<b>Complaints Assigned for Investigation:</b>		<b>8</b>	
<b>Complaint Subject Areas:</b>	Rehabilitation Services (1) Fraud/False Billing (1) Nursing Services (1) Quality of Care/Treatment (2) Resident/Patient/Client Rights (3)		