

**HOSPICE SURVEY STATISTICS  
JANUARY - MARCH 2014**

	<b>Department of Health Services, State of Wisconsin</b>	
<b>Federal Tag Cited</b>	<b>Regulation Language</b>	<b>Number of Cites</b>
418.52(b)(1) Exercise of Rights, Respect for Property/Person	(1) The patient has the right: (i) To exercise his or her rights as a patient of the hospice; (ii) To have his or her property and person treated with respect; (iii) To voice grievances regarding treatment or care that is (or fails to be) furnished and the lack of respect for property by anyone who is furnishing services on behalf of the hospice; and (iv) To not be subjected to discrimination or reprisal for exercising his or her rights.	1
418.104(b) Authentication	All entries must be legible, clear, complete, and appropriately authenticated and dated in accordance with hospice policy and currently accepted standards of practice.	1
418.106(e)(3)(i) Label Dispose Storage Drugs	(3) Storing. The hospice that provides inpatient care directly in its own facility must comply with the following additional requirements- (i) All drugs and biologicals must be stored in secure areas. All controlled drugs listed in Schedules II, III, IV, and V of the Comprehensive Drug Abuse Prevention and Control Act of 1976 must be stored in locked compartments within such secure storage areas. Only personnel authorized to administer controlled drugs as noted in paragraph (d)(2) of this section may have access to the locked compartments; and	1
418.110(c)(1)(ii) Safety Management	(ii) The hospice must have a written disaster preparedness plan in effect for managing the consequences of power failures, natural disasters, and other emergencies that would affect the hospice's ability to provide care. The plan must be periodically reviewed and rehearsed with staff (including non-employee staff) with special emphasis placed on carrying out the procedures necessary to protect patients and others.	1
<b>Total Federal Tags</b>		<b>4</b>

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	<p><b>Department of Health Services, State of Wisconsin</b></p>	
<p><b>State Tags Cited</b></p>	<p><b>Code Language</b></p>	<p><b>Number of Cites</b></p>
<p>131.19(3)(a) Patient Rights</p>	<p>PATIENT COMPLAINT PROCEDURE. Each patient shall have the right, on his or her own behalf or through others, to do the following: Express a complaint to hospice employees, without fear of reprisal, about the care and services provided and to have the hospice investigate the complaint in accordance with an established complaint procedure. The hospice shall document both the existence of the complaint and the resolution of the complaint.</p>	<p align="center">1</p>
<p>131.33(4)(a) Clinical Record</p>	<p>AUTHENTICATION. All entries shall be legible, permanently recorded, dated and authenticated by the person making the entry, and shall include that person's name and title.</p>	<p align="center">1</p>
<p>131.37(1) Physical Plant</p>	<p>GENERAL REQUIREMENTS. The building of a freestanding hospice shall be constructed and maintained so that it is functional for the delivery of hospice services, appropriate to the needs of the community and protects the health and safety of the patients. The provisions of this section apply to all new, remodeled and existing construction unless otherwise noted. Wherever a requirement in this section is in conflict with the applicable Life Safe Code under s. DHS 131.38, the Life Safety Code shall take precedence.</p>	<p align="center">1</p>
<p>131.37(24)(b) Physical Plant</p>	<p>FACILITY MAINTENANCE. The licensee, administrator and all staff who work in the hospice facility shall be trained in all aspects of the emergency plan.</p>	<p align="center">1</p>
<p>DHS 12.05(1)(a) ENTITY SANCTION</p>	<p>An entity that commits any of the following acts may be subject to any of the sanctions specified in sub. (2): (a) Hires, employs, or contracts with a caregiver, or permits to reside as a nonclient resident at the entity a person who has direct, regular contact with clients and who the entity knew or should have known is barred under ss. 50.065 (4m) (b), Stats. (b) Violates any provision of initial background information gathering or periodic background information gathering required by ...s. 50.065, Stats</p>	<p align="center">1</p>
<p><b>Total State</b></p>		<p align="center"><b>5</b></p>
<p><b>Total Tags Cited:</b></p>		<p align="center"><b>9</b></p>

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	<b>Department of Health Services, State of Wisconsin</b>	
<b>Surveys Completed:</b>		<b>5</b>
	<b>State Licensing</b>	<b>0</b>
	<b>Recertification</b>	<b>1</b>
	<b>Initials</b>	<b>0</b>
	<b>Complaints</b>	<b>3</b>
	<b>Other</b>	<b>0</b>
	<b>Revisits</b>	<b>1</b>
<b>Total Complaints Received:</b>		<b>2</b>
<b>Complaints Assigned for Investigation:</b>		<b>3</b>
<b>Complaint Subject Areas:</b>	Resident/Patient/Client Rights (2)	