

HOSPICE SURVEY STATISTICS
October - December 2012

	<p>Department of Health Services, State of Wisconsin</p>	
Federal Tag Cited	Regulation Language	Number of Cites
418.52 Patients' Rights	Condition of participation: Patients' Rights	1
418.52(c)(1) Rights of the Patient (effective pain management)	The patient has a right to the following: (1) Receive effective pain management and symptom control from the hospice for conditions related to the terminal illness;	1
418.52(c)(2) Rights of the Patient (involvement in planning care)	[The patient has a right to the following:] (2) Be involved in developing his or her hospice plan of care;	1
418.54(c)(6) Content of Comprehensive Assessment (drug profile)	[The comprehensive assessment must take into consideration the following factors:] (6) Drug profile. A review of all of the patient's prescription and over-the-counter drugs, herbal remedies and other alternative treatments that could affect drug therapy. This includes, but is not limited to, identification of the following: (i) Effectiveness of drug therapy (ii) Drug side effects (iii) Actual or potential drug interactions (iv) Duplicate drug therapy (v) Drug therapy currently associated with laboratory monitoring.	1
418.56(a)(1) Approach to Service Delivery	(1) The hospice must designate an interdisciplinary group or groups composed of individuals who work together to meet the physical, medical, psychosocial, emotional, and spiritual needs of the hospice patients and families facing terminal illness and bereavement. Interdisciplinary group members must provide the care and services offered by the hospice, and the group, in its entirety, must supervise the care and services.	1

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<p>418.56(c) Content of Plan of Care</p>	<p>The hospice must develop an individualized written plan of care for each patient. The plan of care must reflect patient and family goals and interventions based on the problems identified in the initial, comprehensive, and updated comprehensive assessments. The plan of care must include all services necessary for the palliation and management of the terminal illness and related conditions, including the following:</p>	<p align="center">1</p>
<p>418.56(c)(1) Content of Plan of Care (pain management)</p>	<p>[The plan of care must include all services necessary for the palliation and management of the terminal illness and related conditions, including the following:] (1) Interventions to manage pain and symptoms.</p>	<p align="center">1</p>
<p>418.56(d) Review of the Plan of Care (review biweekly)</p>	<p>The hospice interdisciplinary group (in collaboration with the individual's attending physician, (if any) must review, revise and document the individualized plan as frequently as the patient's condition requires, but no less frequently than every 15 calendar days.</p>	<p align="center">1</p>
<p>418.76(h)(3) Supervision of Hospice Aides</p>	<p>(3) The supervising nurse must assess an aide's ability to demonstrate initial and continued satisfactory performance in meeting outcome criteria that include, but is not limited to-- (i) Following the patient's plan of care for completion of tasks assigned to the hospice aide by the registered nurse. (ii) Creating successful interpersonal relationships with the patient and family. (iii) Demonstrating competency with assigned tasks. (iv) Complying with infection control policies and procedures. (v) Reporting changes in the patient's condition.</p>	<p align="center">1</p>
<p>Total Federal Tags</p>		<p align="center">9</p>

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	<p>Department of Health Services, State of Wisconsin</p>	
<p>State Tags Cited</p>	<p>Code Language</p>	<p>Number of Cites</p>
<p>131.19(2)(a) Patient Rights</p>	<p>RIGHTS OF PATIENTS. In addition to rights to the information under sub. (1), each patient shall have the following right: To participate in planning care and in planning changes in care.</p>	<p align="center">1</p>
<p>131.19(2)(b) Patient Rights</p>	<p>RIGHTS OF PATIENTS. In addition to rights to the information under sub. (1), each patient shall have the following right: To participate in planning care and in planning changes in care.</p>	<p align="center">1</p>
<p>131.20(3)(f) Assessment</p>	<p>CONTENT OF THE COMPREHENSIVE ASSESSMENT. The comprehensive assessment shall identify the physical, psychosocial, emotional, and spiritual needs related to the terminal illness that shall be addressed in order to promote the hospice patient's well-being, comfort, and dignity throughout the dying process. The comprehensive assessment shall take into consideration the following factor: Drug profile. A review of the patient's prescription and over-the-counter drugs, herbal remedies and other alternative treatments that could affect drug therapy.</p>	<p align="center">1</p>
<p>131.21(3)(b) Plan of Care</p>	<p>PLAN OF CARE. Content of the plan of care. The hospice shall develop an individualized written plan of care for each patient. The plan of care shall reflect patient and family goals and interventions based on the problems identified in the initial, comprehensive, and updated comprehensive assessments. The plan of care shall include all services necessary for the palliation and management of the terminal illness and related conditions.</p>	<p align="center">1</p>
<p>131.21(3)(b)1 Plan of Care</p>	<p>PLAN OF CARE. Content of the plan of care. The hospice shall develop an individualized written plan of care for each patient. The plan of care shall reflect patient and family goals and interventions based on the problems identified in the initial, comprehensive, and updated comprehensive assessments. The plan of care shall include all services necessary for the palliation and management of the terminal illness and related conditions, including the following: Interventions to manage pain and symptoms.</p>	<p align="center">1</p>

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<p>131.21(3)(c) Plan of Care</p>	<p>PLAN OF CARE. Review of the plan of care. The hospice interdisciplinary group in collaboration with the individual's attending physician, if any, shall review, revise and document the individualized plan as frequently as the patient's condition requires, but no less frequently than every 15 calendar days. A revised plan of care shall include information from the patient's updated comprehensive assessment and shall note the patient's progress toward outcomes and goals specified in the plan of care. The hospice interdisciplinary group shall primarily meet in person to review and revise the individualized plan of care.</p>	<p align="right">1</p>
<p>131.26(2)(d)1 Non-core services</p>	<p>NURSE AIDE SERVICES. The hospice may provide nurse aide services as follows: Assessment of aide. The supervising nurse shall assess an aide's ability to demonstrate initial and continued satisfactory performance in meeting outcome criteria that include all of the following, but is not limited to: Following the patient's plan of care for completion of tasks assigned to the nurse aide by the registered nurse.</p>	<p align="right">1</p>
<p>Total State</p>		<p align="right">7</p>
<p>Total Tags Cited:</p>		<p align="right">16</p>

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	Department of Health Services, State of Wisconsin	
Surveys Completed:		8
	State Licensing	0
	Recertification	0
	Initials	0
	Complaints	6
	Revisits	2
Total Complaints Received:		6
Complaints Assigned for Investigation:		6
Complaint Subject Areas:		
	Quality of Care/Treatment (4)	
	Resident/Patient/Client Rights (1)	Other
	Services (1)	