

**HOSPICE SURVEY STATISTICS
OCTOBER - DECEMBER 2013**

	<p>Department of Health Services, State of Wisconsin</p>	
Federal Tag Cited	Regulation Language	Number of Cites
418.52(c)(1) Rights of the Patient	The patient has a right to the following: (1) Receive effective pain management and symptom control from the hospice for conditions related to the terminal illness;	1
418.54(d) Update of the Comprehensive Assessment	The update of the comprehensive assessment must be accomplished by the hospice interdisciplinary group (in collaboration with the individual's attending physician, if any) and must consider changes that have taken place since the initial assessment. It must include information on the patient's progress toward desired outcomes, as well as a reassessment of the patient's response to care. The assessment update must be accomplished as frequently as the condition of the patient requires, but no less frequently than every 15 days.	1
418.56(c) Content of the Plan of Care (scope)	The hospice must develop an individualized written plan of care for each patient. The plan of care must reflect patient and family goals and interventions based on the problems identified in the initial, comprehensive, and updated comprehensive assessments. The plan of care must include all services necessary for the palliation and management of the terminal illness and related conditions, including the following:	1
418.56(c)(1) Content of the Plan of Care (pain management)	The plan of care must include all services necessary for the palliation and management of the terminal illness and related conditions, including the following:] (1) Interventions to manage pain and symptoms.	1
418.56(e)(1) Coordination of Services (supervision)	The hospice must develop and maintain a system of communication and integration, in accordance with the hospice's own policies and procedures, to- (1) Ensure that the interdisciplinary group maintains responsibility for directing, coordinating, and supervising the care and services provided.	1
418.100(c)(2) Services	(2) Nursing services, physician services, and drugs and biologicals (as specified in §418.106) must be made routinely available on a 24-hour basis 7 days a week. Other covered services must be available on a 24-hour basis when reasonable and necessary to meet the needs of the patient and family.	1
418.104 Clinical Records	A clinical record containing past and current findings is maintained for each hospice patient. The clinical record must contain correct clinical information that is available to the patient's attending physician and hospice staff. The clinical record may be maintained electronically.	1
Total Federal Tags		7

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	<p>Department of Health Services, State of Wisconsin</p>	
<p>State Tags Cited</p>	<p>Code Language</p>	<p>Number of Cites</p>
<p>131.21(3)(b)1 Plan of Care</p>	<p>PLAN OF CARE. Content of the plan of care. The hospice shall develop an individualized written plan of care for each patient. The plan of care shall reflect patient and family goals and interventions based on the problems identified in the initial, comprehensive, and updated comprehensive assessments. The plan of care shall include all services necessary for the palliation and management of the terminal illness and related conditions, including the following: Interventions to manage pain and symptoms.</p>	<p align="center">2</p>
<p>131.19(2)(a) Patient Rights</p>	<p>RIGHTS OF PATIENTS. In addition to rights to the information under sub. (1), each patient shall have the following right: To receive effective pain management and symptom control from the hospice for conditions related to the terminal illness.</p>	<p align="center">1</p>
<p>131.20(3)(b) Assessment</p>	<p>CONTENT OF THE COMPREHENSIVE ASSESSMENT. The comprehensive assessment shall identify the physical, psychosocial, emotional, and spiritual needs related to the terminal illness that shall be addressed in order to promote the hospice patient's well-being, comfort, and dignity throughout the dying process. The comprehensive assessment shall take into consideration the following factor: Complications and risk factors that affect care planning.</p>	<p align="center">1</p>
<p>131.33(1) Clinical Record</p>	<p>GENERAL. A hospice shall establish a single and complete clinical record for every patient. Clinical record information shall remain confidential except as required by law or a third-party contract.</p>	<p align="center">1</p>
<p>Total State</p>		<p align="center">5</p>
<p>Total Tags Cited:</p>		<p align="center">12</p>

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	<p>Department of Health Services, State of Wisconsin</p>	
<p>Surveys Completed:</p>		<p>5</p>
	<p>State Licensing</p>	<p>0</p>
	<p>Recertification</p>	<p>0</p>
	<p>Initials</p>	<p>0</p>
	<p>Complaints</p>	<p>4</p>
	<p>Other</p>	<p>1</p>
	<p>Revisits</p>	<p>0</p>
<p>Total Complaints Received:</p>		<p>3</p>
<p>Complaints Assigned for Investigation:</p>		<p>5</p>
<p>Complaint Subject Areas:</p>	<p>Quality of Care/Treatment (1) Resident/Patient/Client Rights (2)</p>	