



Department of Health Services, State of Wisconsin

**Hospital Citation Report for January 1, 2015 - March 31, 2015**

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Discharge Planning		11	2								
A 0799	The hospital must have in effect a discharge planning process that applies to all patients. The hospital's policies and procedures must be specified in writing.	2			Recertification	Complaint					
A 0806	(1) The hospital must provide a discharge planning evaluation to the patients identified in paragraph (a) of this section, and to other patients upon the patient's request, the request of a person acting on the patient's behalf, or the request of the physician. . . . (3) - The discharge planning evaluation must include an evaluation of the likelihood of a patient needing post-hospital services and of the availability of the services. (4) - The discharge planning evaluation must include an evaluation of the likelihood of a patient's capacity for self-care or of the possibility of the patient being cared for in the environment from which he or she entered the hospital.	3			Recertification	Complaint	Recertification, Licensure, Relicensure				
B 0133	The record of each patient who has been discharged must have a discharge summary that includes a recapitulation of the patient's hospitalization.	2			Recertification, Licensure	Recertification, Licensure, Revisit					



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B 0134	The record of each patient who has been discharged must have recommendations from appropriate services concerning follow-up or after care.	2			Recertification, Licensure	Recertification, Licensure, Revisit					
B 0135	The record of each patient who has been discharged must have a brief summary of the patient's condition on discharge.	2			Recertification, Licensure	Recertification, Licensure, Revisit					
R 0233	Discharge planning. The discharge planning program shall: Provide that every patient receive relevant information concerning continuing health needs and is appropriately involved in his or her own discharge planning;		2		Recertification	Complaint					
EMTALA		0	0								
Governing Body		0	2								
R 0200	The hospital shall have an effective governing body or a designated person who functions as the governing body or a designated person who functions as the governing body which is legally responsible for the operation and maintenance of the hospital.		2		Recertification	Recertification, Licensure, Relicensure					



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Swing Bed: Hospital and CAH		0	0								
Infection Control		10	9								
A 0748	A person or persons must be designated as infection control officer or officers to develop and implement policies governing control of infections and communicable diseases.	4			Recertification, Licensure	Recertification, Licensure, Revisit	Recertification	Recertification, Licensure, Relicensure			
A 0749	The infection control officer or officers must develop a system for identifying, reporting, investigating, and controlling infections and communicable diseases of patients and personnel.	6			Recertification, Licensure	Recertification, Licensure, Revisit	Recertification	Complaint	Recertification, Relicensure, Complaint, Revisit	Complaint	
R 0294	The hospital shall provide a sanitary environment to avoid sources and transmission of infections and communicable diseases. There shall be an active program for the prevention, control and investigation of infections and communicable diseases.		5		Recertification, Licensure	Recertification, Licensure, Revisit	Recertification	Complaint	Recertification, Relicensure, Complaint, Revisit		



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R 0310	The hospital shall provide training to all appropriate hospital personnel on the epidemiology, etiology, transmission, prevention and elimination of infection, as follows: Aseptic technique. All appropriate personnel shall be educated in the practice of aseptic techniques such as handwashing and scrubbing practices, personal hygiene, masking, dressing, gloving and other personal protective equipment techniques, disinfecting and sterilizing techniques and the handling and storage of patient care equipment and supplies;		2		Recertification, Relicensure, Complaint, Revisit	Complaint					
R 0313	Sanitary environment. A sanitary environment shall be maintained to avoid sources and transmission of infection		2		Complaint	Recertification, Relicensure, Complaint, Revisit					
Medical Record Services		7	13								
A 0450	All patient medical record entries must be legible, complete, dated, timed, and authenticated in written or electronic form by the person responsible for providing or evaluating the service provided, consistent with hospital policies and procedures.	3			Recertification	Complaint	Recertification, Relicensure				



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A 0454	All orders, including verbal orders, must be dated, timed, and authenticated promptly by the ordering practitioner or by another practitioner who is responsible for the care of the patient only if such a practitioner is acting in accordance with State law, including scope-of-practice laws, hospital policies, and medical staff bylaws, rules, and regulations.	2			Recertification, Licensure, Complaint, Revisit	Recertification, Licensure, Relicensure					
A 0468	[All records must document the following, as appropriate:] Discharge summary with outcome of hospitalization, disposition of care and provisions for follow-up care.	2			Recertification, Licensure	Recertification, Licensure, Revisit					
R 0430	There shall be a written nursing care plan for each patient which shall include the elements of assessment, planning, intervention and evaluation.		2		Complaint	Recertification, Licensure, Relicensure					
R 0431	Documentation of nursing care shall be pertinent and concise and shall describe patient needs, problems, capabilities and limitations. Nursing interventions and patient responses shall be noted.		4		Recertification	Complaint	Recertification, Relicensure, Complaint, Revisit	Complaint			
R 0481	Completion. All records of discharged patients shall be completed within a reasonable period of time specified in the medical staff by-laws, but not to exceed 30 days.		4		Recertification, Licensure	Recertification, Licensure, Revisit	Recertification	Recertification, Licensure, Relicensure			



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R 0496	Medical record contents. The medical record staff shall ensure that each patient's medical record contains: Physician notes and non-physician notes providing a chronological picture of the patient's progress which are sufficient to delineate the course and the results of treatment;		3		Complaint	Recertification, Relicensure, Revisit	Complaint				
<b>Medical Staff</b>		<b>4</b>	<b>0</b>								
B 0144	The director must monitor and evaluate the quality and appropriateness of services and treatment provided by the medical staff.	4			Recertification, Licensure	Recertification, Licensure, Revisit	Recertification	Recertification, Revisit			
<b>Nursing Services</b>		<b>13</b>	<b>2</b>								
A 0392	The nursing service must have adequate numbers of licensed registered nurses, licensed practical (vocational) nurses, and other personnel to provide nursing care to all patients as needed. There must be supervisory and staff personnel for each department or nursing unit to ensure, when needed, the immediate availability of a registered nurse for bedside care of any patient.	2			Complaint	Recertification, Relicensure, Complaint, Revisit					



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A 0396	The hospital must ensure that the nursing staff develops, and keeps current, a nursing care plan for each patient. The nursing care plan may be part of an interdisciplinary care plan.	7			Complaint	Recertification, Licensure, Revisit	Recertification	Complaint	Complaint	Recertification, Relicensure, Complaint, Revisit	Recertification, Licensure, Relicensure
B 0148	The director must demonstrate competence to participate in interdisciplinary formulation of individual treatment plans; to give skilled nursing care and therapy; and to direct, monitor, and evaluate the nursing care furnished.	4			Recertification, Licensure	Recertification, Licensure, Revisit	Recertification	Recertification, Revisit			
R 0410	Staffing. An adequate number of registered nurses shall be on duty at all times to meet the nursing care needs of the patients. There shall be qualified supervisory personnel for each service or unit to ensure adequate patient care management.		2		Complaint	Recertification, Relicensure, Complaint, Revisit					
Services: Anesthesia, Emrgcy, Food & Dietetic, Nucl Medicine, Respiratory, Outpt, Radiologic, Rehab & Surgical		5	11								
A 0622	There must be administrative and technical personnel competent in their respective duties.	3			Recertification, Licensure	Recertification, Licensure, Revisit	Recertification, Licensure, Relicensure				



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B 0158	The number of qualified therapists, support personnel, and consultants must be adequate to provide comprehensive therapeutic activities consistent with each patient's active treatment program.	2			Recertification	Recertification, Revisit					
R 0549	There shall be inservice training program for dietary employes which shall include instruction in proper storage, preparation and serving of food, safety, appropriate personal hygiene and infection control.		2		Recertification, Licensure	Recertification, Licensure, Revisit					
R 0552	Sanitary conditions shall be maintained in the storage, preparation and distribution of food.		3		Recertification, Licensure	Recertification, Licensure, Revisit	Recertification, Licensure, Relicensure				
R 0564	Food and non-food supplies stored in the same room shall be clearly labeled and shall be stored in separate areas.		2		Recertification, Licensure	Recertification, Licensure, Revisit					
R 0570	Kitchen sanitation. Utensils shall be stored in a clean, dry place protected from contamination.		2		Recertification, Licensure	Recertification, Licensure, Revisit					



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R 0830	When appropriate, planning for patient care shall include assessment by the social work staff of the need to provide services to patients, their families and others designated by the patient in order to help them adjust to illness and to plan for needed post-hospital care.		2		Complaint	Recertification, Licensure, Relicensure					
<b>Pharmaceutical Services</b>		<b>2</b>	<b>2</b>								
R 0505	Outdated, mislabeled, or otherwise unusable drugs and biologicals must not be available for patient use.	2			Recertification, Licensure	Recertification, Licensure, Revisit					
R 0517	Storage and equipment. Drugs shall be stored under proper conditions of sanitation, temperature, light, moisture, ventilation, segregation and security. In a pharmacy, current reference materials and equipment shall be provided for the compounding and dispensing of drugs. Hospitals utilizing automated dispensing systems must meet the requirements under Phar 7.09.		2		Recertification, Licensure	Recertification, Licensure, Revisit					



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Organ, Tissue, Eye Procurement		0	0								
Patient Rights		8	2								
A 0144	The patient has the right to receive care in a safe setting.	2			Recertification, Relicensure	Recertification, Relicensure, Revisit					
A 0165	The type or technique of restraint or seclusion used must be the least restrictive intervention that will be effective to protect the patient or others from harm.	2			Recertification, Relicensure	Recertification, Relicensure, Revisit					
A 0166	The use of restraint or seclusion must be-- (i) in accordance with a written modification to the patient's plan of care.	2			Recertification, Relicensure	Recertification, Relicensure, Revisit					
A 0184	When restraint or seclusion is used, there must be documentation in the patient's medical record of the following: The 1-hour face-to-face medical and behavioral evaluation if restraint or seclusion is used to manage violent or self-destructive behavior.	2			Recertification, Relicensure	Recertification, Relicensure, Revisit					



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R 0252	Patient rights and responsibilities. A patient who receives treatment for mental illness, a developmental disability, alcohol abuse or drug abuse shall be recognized as having, in addition, the rights listed under s. 51.61, Stats., and ch. HFS 94.		2		Recertification, Relicensure	Recertification, Relicensure, Revisit					
<b>Physical Environment (all K tags are counted as federal cites)</b>		<b>41</b>	<b>0</b>								
A 0700	The hospital must be constructed, arranged, and maintained to ensure the safety of the patient, and to provide facilities for diagnosis and treatment and for special hospital services appropriate to the needs of the community.	5			Recertification, Licensure	Recertification, Complaint, Revisit, Validation	Recertification	Recertification, Relicensure, Complaint, Revisit	Recertification, Licensure, Relicensure		
A 0709	Life Safety from Fire (Standard)	5			Recertification, Licensure	Recertification, Complaint, Revisit, Validation	Recertification	Recertification, Relicensure, Complaint, Revisit	Recertification, Licensure, Relicensure		
A 0724	Facilities, supplies, and equipment must be maintained to ensure an acceptable level of safety and quality.	4			Complaint	Recertification, Licensure	Recertification, Licensure, Revisit	Recertification, Licensure, Relicensure			



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A 0726	There must be proper ventilation, light, and temperature controls in pharmaceutical, food preparation, and other appropriate areas.	3			Recertification, Licensure	Recertification, Licensure, Revisit	Recertification, Relicensure, Complaint, Revisit				
K 0012	Building construction type and height meets one of the following. 19.1.6.2, 19.1.6.3, 19.1.6.4, 19.3.5.1	2		Regs for Existing Structures	Recertification, Validation, Life Safety Code, Revisit	Recertification, Complaint, Licensure, Life Safety Code, Revisit					
K 0018	Doors protecting corridor openings in other than required enclosures of vertical openings, exits, or hazardous areas are substantial doors, such as those constructed of 1¾ inch solid-bonded core wood, or capable of resisting fire for at least 20 minutes. Doors in sprinklered buildings are only required to resist the passage of smoke. There is no impediment to the closing of the doors. Doors are provided with a means suitable for keeping the door closed. Dutch doors meeting 19.3.6.3.6 are permitted. 19.3.6.3 Roller latches are prohibited by CMS regulations in all health care facilities.	2		Regs for Existing Structures	Recertification, Validation, Life Safety Code, Revisit	Recertification, Validation, Life Safety Code, Revisit					



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K 0018	Doors protecting corridor openings are constructed to resist the passage of smoke. Doors are provided with positive latching hardware. Dutch doors meeting 18.3.6.3.6 are permitted. Roller latches are prohibited. 18.3.6.3	2		Regs for New Structures	Recertification, Licensure, Life Safety Code	Recertification, Life Safety Code					
K 0022	Access to exits is marked by approved, readily visible signs in all cases where the exit or way to reach exit is not readily apparent to the occupants. 7.10.1.4	2		Regs for New Structures	Recertification, Complaint, Licensure, Life Safety Code, Revisit	Recertification, Licensure, Life Safety Code					
K 0029	Hazardous areas are protected in accordance with 8.4. The areas are enclosed with a one hour fire-rated barrier, with a 3/4 hour fire-rated door, without windows (in accordance with 8.4). Doors are self-closing or automatic closing in accordance with 7.2.1.8. 18.3.2.1	3		Regs for New Structures	Recertification, Complaint, Licensure, Life Safety Code, Revisit	Recertification, Licensure, Life Safety Code	Recertification, Life Safety Code				



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K 0056	There is an automatic sprinkler system, installed in accordance with NFPA 13, Standard for the Installation of Sprinkler Systems, with approved components, devices, and equipment, to provide complete coverage of all portions of the facility. The system is maintained in accordance with NFPA 25, Standard for the Inspection, Testing, and Maintenance of Water-Based Fire Protection Systems. There is a reliable, adequate water supply for the system. The system is equipped with waterflow and tamper switches which are connected to the fire alarm system. 18.3.5.	3		Regs for New Structures	Recertification, Complaint, Licensure, Life Safety Code, Revisit	Recertification, Licensure, Life Safety Code	Recertification, Life Safety Code				
K 0062	Required automatic sprinkler systems are continuously maintained in reliable operating condition and are inspected and tested periodically. 18.7.6, 4.6.12, NFPA 13, NFPA 25, 9.7.5	3		Regs for New Structures	Recertification, Licensure, Life Safety Code	Recertification, Life Safety Code	Recertification, Life Safety Code				
K 0067	Heating, ventilating, and air conditioning comply with the provisions of section 9.2 and are installed in accordance with the manufacturer's specifications. 19.5.2.1, 9.2, NFPA 90A, 19.5.2.2	3		Regs for Existing Structures	Recertification, Life Safety Code	Recertification, Validation, Life Safety Code, Revisit	Recertification, Complaint, Licensure, Life Safety Code, Revisit				



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K 0130	OTHER LSC DEFICIENCY NOT ON 2786	2		Regs for Existing Structures	Recertification, Validation, Life Safety Code, Revisit	Recertification, Validation, Life Safety Code, Revisit					
K 0147	Electrical wiring and equipment is in accordance with NFPA 70, National Electrical Code. 9.1.2	2		Regs for New Structures	Recertification, Licensure, Life Safety Code	Recertification, Life Safety Code, Revisit					



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QAPI		8	5								
A 0263	The hospital must develop, implement and maintain an effective, ongoing, hospital-wide, data-driven quality assessment and performance improvement program. The hospital's governing body must ensure that the program reflects the complexity of the hospital's organization and services; involves all hospital departments and services (including those services furnished under contract or arrangement); and focuses on indicators related to improved health outcomes and the prevention and reduction of medical errors. The hospital must maintain and demonstrate evidence of its QAPI program for review by CMS.	2			Recertification	Recertification, Licensure, Relicensure					



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A 0273	(a) Program Scope (1) The program must include, but not be limited to, an ongoing program that shows measurable improvement in indicators for which there is evidence that it will improve health outcomes ... (2) The hospital must measure, analyze, and track quality indicators ... and other aspects of performance that assess processes of care, hospital service and operations.	2			Recertification	Recertification, Licensure, Relicensure					
A 0308	... The hospital's governing body must ensure that the program reflects the complexity of the hospital's organization and services; involves all hospital departments and services (including those services furnished under contract or arrangement) ... The hospital must maintain and demonstrate evidence of its QAPI program for review by CMS.	4			Recertification, Licensure	Recertification, Licensure, Revisit	Recertification	Recertification, Licensure, Relicensure			
R 0324	As part of the quality assurance program, the chief executive officer and chief of the medical staff shall ensure that: The hospital's quality assurance program is implemented and effective for all patient care related services;		3		Recertification, Licensure	Recertification, Licensure, Revisit	Recertification, Licensure, Relicensure				



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R 0329	For each of the monitoring and evaluation activities, a hospital shall document how it has used data to initiate changes that improve quality of care and promote more efficient use of facilities and services. Quality assurance activities shall: Emphasize identification and analysis of patterns of patient care and suggest possible changes for maintaining consistently high quality patient care and effective and efficient use of services.		2		Recertification	Recertification, Licensure, Complaint, Revisit					



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Chief of Service		0	0								
Psychiatric Services		28	10								
B 0103	The medical records maintained by a psychiatric hospital must permit determination of the degree and intensity of the treatment provided to individuals who are furnished services in the institution.	4			Recertification, Licensure	Recertification, Licensure, Revisit	Recertification	Recertification, Revisit			
B 0108	The social service records, including reports of interviews with patients, family members, and others, must provide an assessment of home plans and family attitudes, and community resource contacts as well as a social history.	4			Recertification, Licensure	Recertification, Licensure, Revisit	Recertification	Recertification, Revisit			
B 0118	Each patient must have an individual comprehensive treatment plan.	2			Recertification	Recertification, Revisit					
B 0120	The written plan must include a substantiated diagnosis.	2			Recertification, Licensure	Recertification, Licensure, Revisit					
B 0121	The written plan must include short-term and long range goals.	2			Recertification	Recertification, Revisit					



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B 0122	The written plan must include the specific treatment modalities utilized.	4			Recertification, Licensure	Recertification, Licensure, Revisit	Recertification	Recertification, Revisit			
B 0123	The written plan must include the responsibilities of each member of the treatment team.	4			Recertification, Licensure	Recertification, Licensure, Revisit	Recertification	Recertification, Revisit			
B 0125	The treatment received by the patient must be documented in such a way to assure that all active therapeutic efforts are included.	4			Recertification, Licensure	Recertification, Licensure, Revisit	Recertification	Recertification, Revisit			
B 0147	The director of psychiatric nursing services must be a registered nurse who has a master's degree in psychiatric or mental health nursing or its equivalent from a school of nursing accredited by the National League for Nursing, or be qualified by education and experience in the care of the mentally ill.	2			Recertification, Licensure	Recertification, Licensure, Revisit					



Department of Health Services, State of Wisconsin

**Hospital Citation Report for January 1, 2015 - March 31, 2015**

(Tags must have been cited twice or more during the period to be entered in this roster.)

**This report has been prepared in response to a request from the Rural Wisconsin Health Cooperative and the Wisconsin Hospital Association. This is not a regulatory document.**

Tag	Regulation	# Fed Cites	# State Cites	Special Purpose Regulation Sets	Deficiency #1 Survey Category	Deficiency #2 Survey Category	Deficiency #3 Survey Category	Deficiency #4 Survey Category	Deficiency #5 Survey Category	Deficiency #6 Survey Category	Deficiency #7 Survey Category
R 0838	ADDITIONAL MEDICAL RECORD REQUIREMENTS. The medical records maintained by a psychiatric hospital shall document the degree and intensity of the treatment provided to individuals who are furnished services in the facility. A patient's medical record shall contain: The reason for treatment or chief complaint in the words of the patient as well as observations or concerns expressed by others;		3		Recertification, Licensure	Recertification, Licensure, Revisit	Recertification				
R 0839	ADDITIONAL MEDICAL RECORD REQUIREMENTS. The medical records maintained by a psychiatric hospital shall document the degree and intensity of the treatment provided to individuals who are furnished services in the facility. A patient's medical record shall contain: A comprehensive treatment plan based on an inventory of the patient's strengths and disabilities, which shall include: A substantiated diagnosis;		2		Recertification, Licensure	Recertification, Licensure, Revisit					

