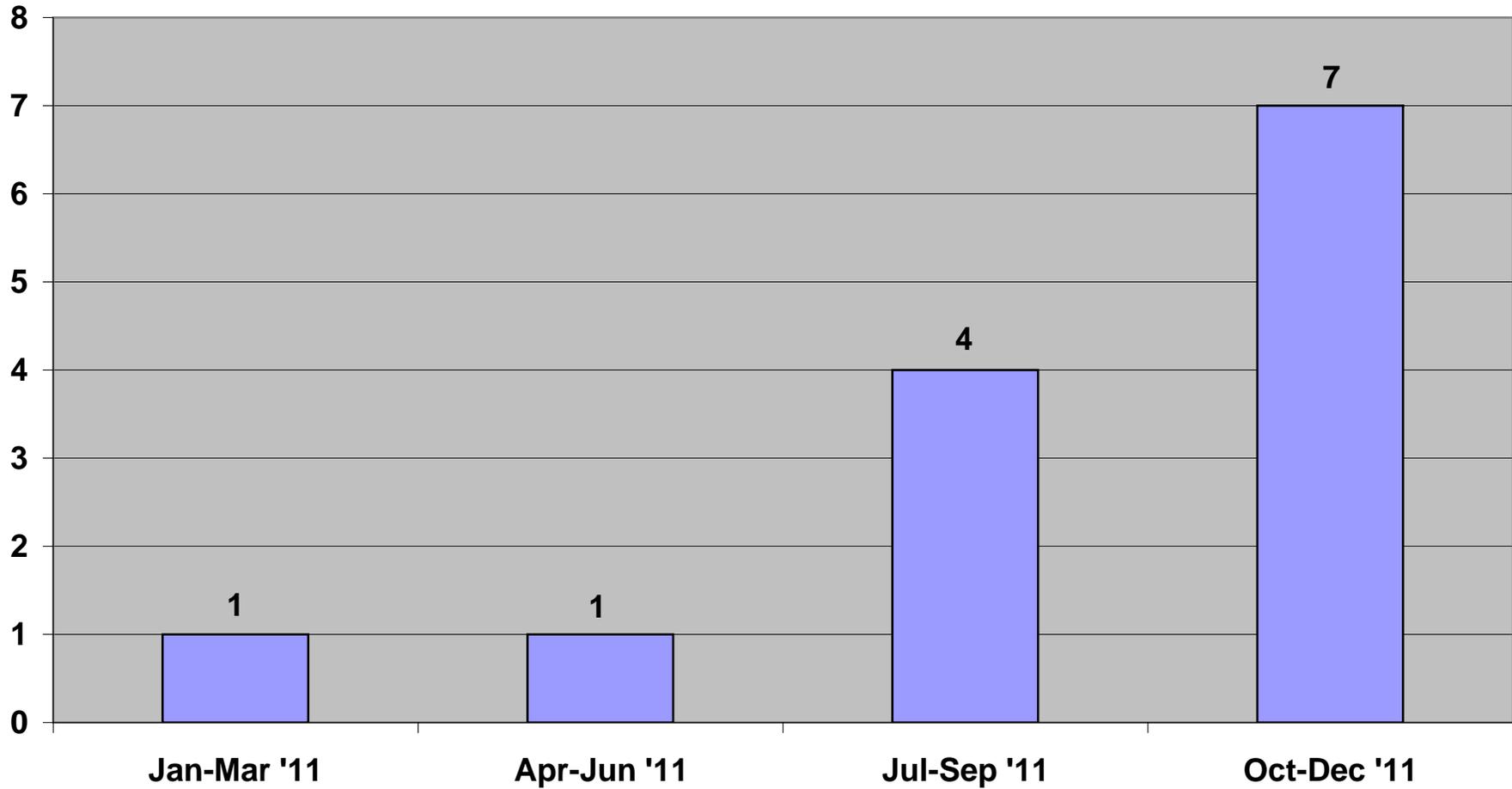


**DHS/Division of Quality Assurance Number of WI Hospital Complaints Investigated and Substantiated with Cites from 1/1/11 - 12/31/11**



The ACTS data system may be supplemented by substantiated complaints resolved during a given quarter but entered later under certain circumstances. As a result, successive generations of the same Complaints Substantiated Report may show slightly differing counts for the same time periods. The counts above are current as of January 25, 2012.