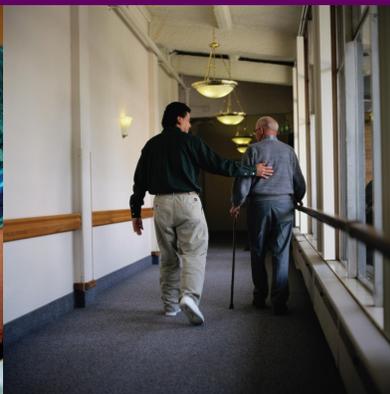


Managing Difficult Behaviors: We All Hold the Keys



This new curriculum is a 7- hour training program specifically for nursing homes in Wisconsin. The training is intended to equip nursing home staff with appropriate knowledge and tools to improve communication with nursing home residents and better understand difficult dementia behaviors. Training format and modules include a PowerPoint presentation, discussion activities, lecture, demonstration, role-play and group work.

Module Topics:

- Understanding Difficult Behaviors
- Review of Common Types of Behaviors Exhibited
- Strategies for Approaches and Communication Techniques
- Responding to Behaviors - Situational
- Common Behavioral Issues with Personal Care
- Importance of Person-Centered Care and Managing or Accommodating Behaviors

Attendance and Cost:

- **Training is only open to Nursing Home Staff**
- We encourage up to three attendees from each nursing home and this could include the executive director/nursing home administrator, director of nursing, social worker, staff educator, LPN, CNA and/or shift leader
- \$35 per person; maximum of three attendees per nursing home; refreshments and lunch will be provided
- **Please call Krista Scheel at the Alzheimer's Association for a registration packet at 414.479.8800 or 800.272.3900. Pre-registration is required, space is limited.**

Training Site Schedule

Ashland April 30, 2015	Prairie Du Chein April 30, 2015
Fond du Lac August 20, 2015	Racine June 25, 2015
Green Bay December 16, 2015	Rhineland June 8, 2015
La Crosse October 12, 2015	Rice Lake March 27, 2015
Madison (2 dates) May 5 and July 29, 2015	Shawano August 18, 2015
Menomonie July 15, 2015	Sheboygan June 10, 2015
Milwaukee (4 dates) March 12, April 9, August 4, and December 10, 2015	Stevens Point June 16, 2015
Neenah April 21, 2015	Watertown October 13, 2015

Registration materials are due 7 days before the training date.

Tentative day of schedule:
8:30– 9:00 a.m. Registration and Check-in
9:00—5:00 p.m. Training