

CIVIL MONEY PENALTY (CMP) FUNDED PROJECT

FINAL REPORT

Grantee

Music & Memory

Project Title

Music & Memory Phase II

Award Amount

\$197,400

Grant Period

August 1, 2014-December 31, 2015

Additional Information and Resources



**Department of Health Services / Division of Quality Assurance
Quality Assurance and Improvement Committee**

This project report has been prepared by the author under a research grant from the Department of Health Services (DHS) Quality Assurance and Improvement Committee. The views expressed in the report/training are personal to the author and do not necessarily reflect the view of the Department of Health Services or any of its staff and do not bind the Department in any manner.

F-01593 (08/2015)



160 First Street
P.O. Box 590
Mineola, NY 11501

March 8, 2017

To: Pat Benesh
Wisconsin Department of Health Services
Division of Quality Assurance
P.O. Box 2969
Madison, WI 53701

Re: Final Report: Wisconsin Music & Memory Program - Expansion

Dear Pat,

We are pleased to present this final report on the Wisconsin Music & Memory Program Expansion in which an additional 148 Wisconsin nursing homes became Certified Music & Memory organizations. We are grateful to the Wisconsin Department of Health Services and the Center for Medicaid Services for the opportunity to provide personalized music to more than 1,400 Wisconsin nursing home residents through the Civil Money Penalty (CMP) grant program.

The "Expansion" began in August of 2014 with applications available to Wisconsin nursing homes who did not receive certification the prior year, with a cap of 150 applications being available. Of the 150, 148 sought and obtained certification training and equipment to serve 10 residents with a dementia diagnosis per nursing home.

This final report will provide an overview of the Wisconsin Music & Memory Program Expansion including six-month implementation survey results, best practices and lessons learned, research conducted by U.W. Eau Claire, and a listing of the additional Certified Music & Memory nursing homes.

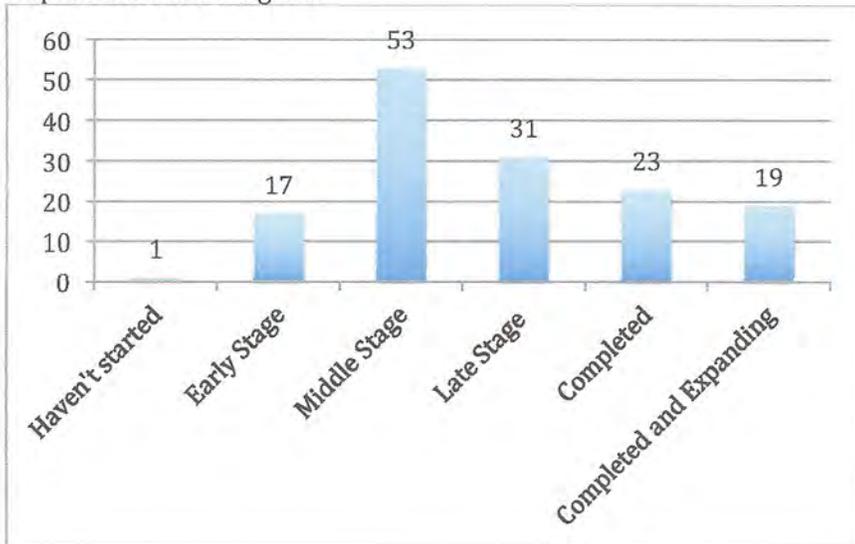
Sincerely,

Dan Cohen
Executive Director

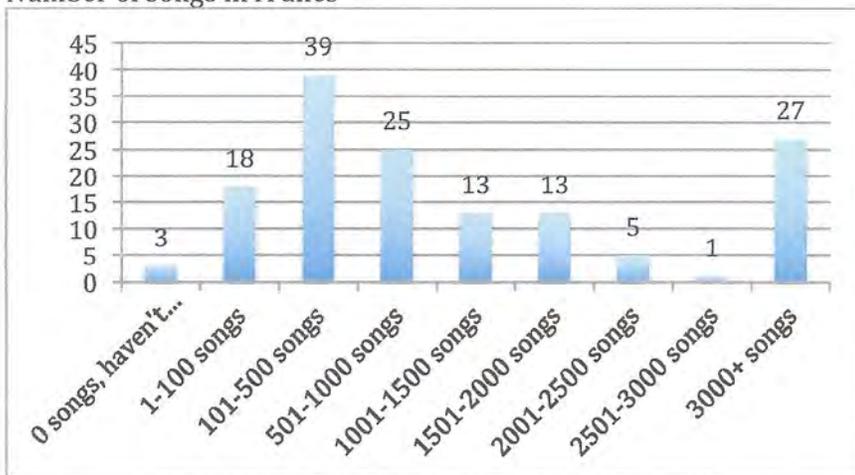
Six-month Implementation Survey Results

Of the 148 Certified Music & Memory nursing homes, 144 completed the six-month implementation survey.

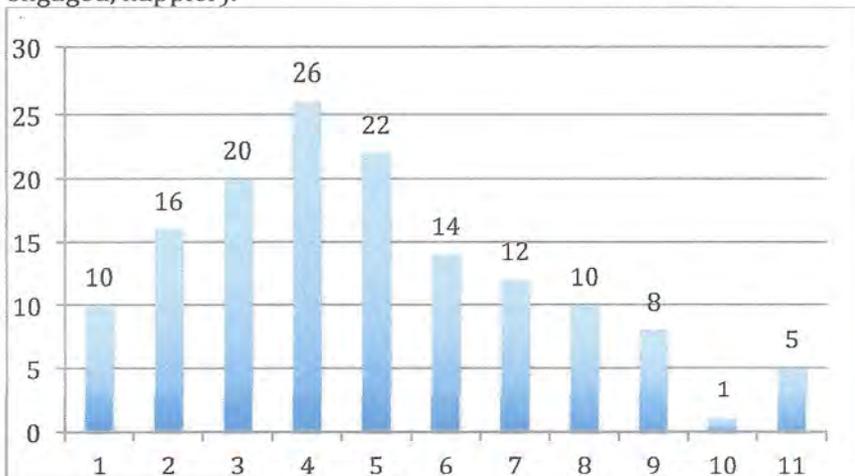
Implementation Progress



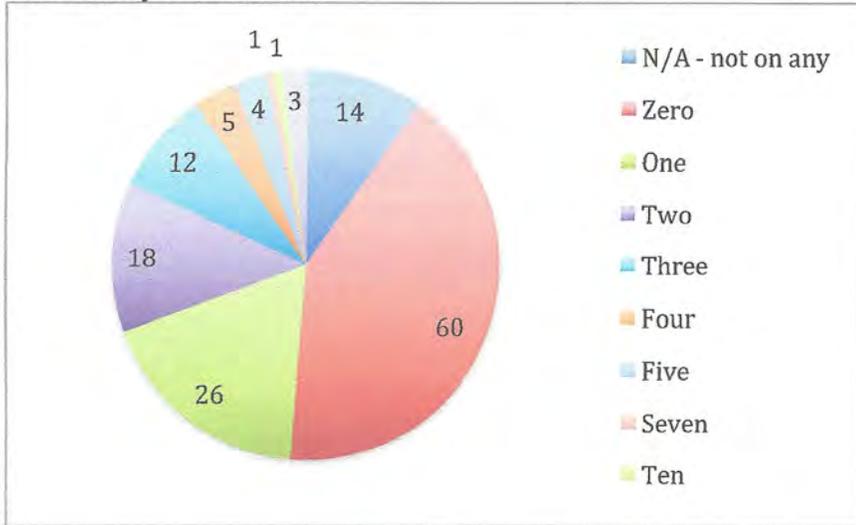
Number of songs in iTunes



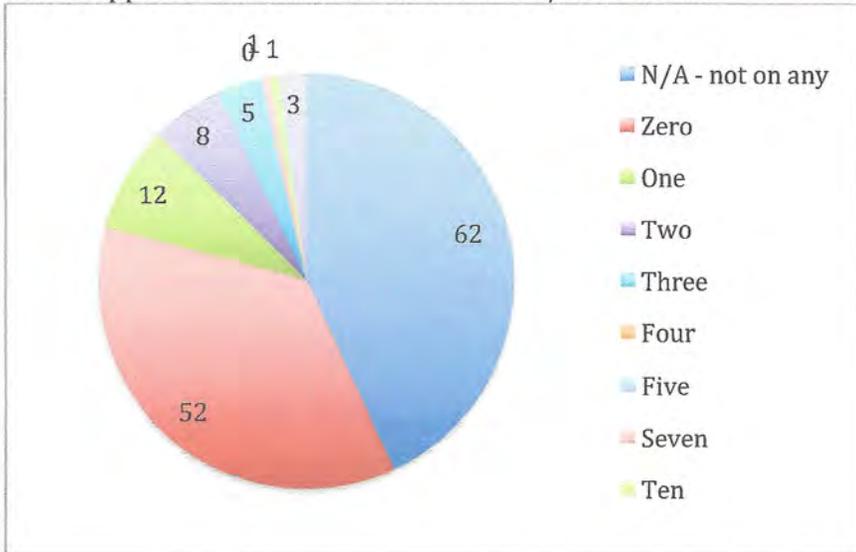
Of the 10 residents, the number who have shown improvement (calmer, more relaxed, less anxious, more engaged, happier).



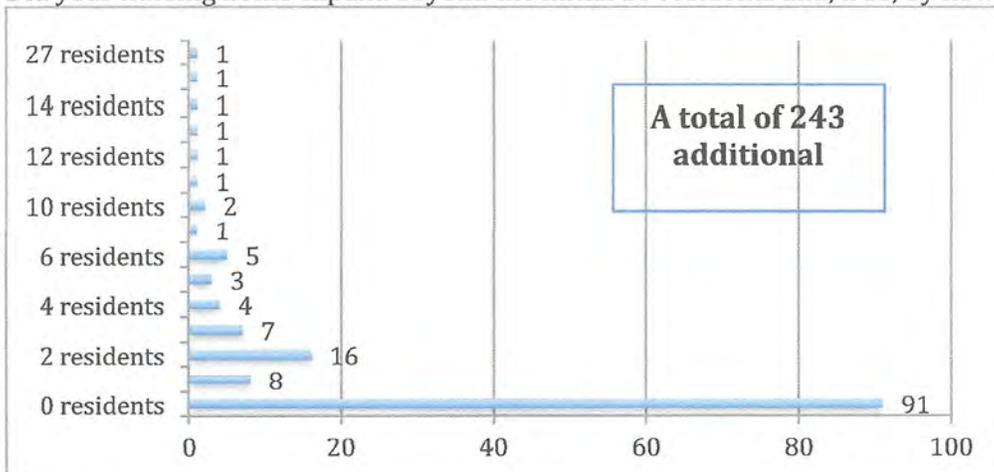
Of the 10 residents introduced to Music & Memory, the number who either stopped or decreased anti-psychotic or anti-anxiety medications.



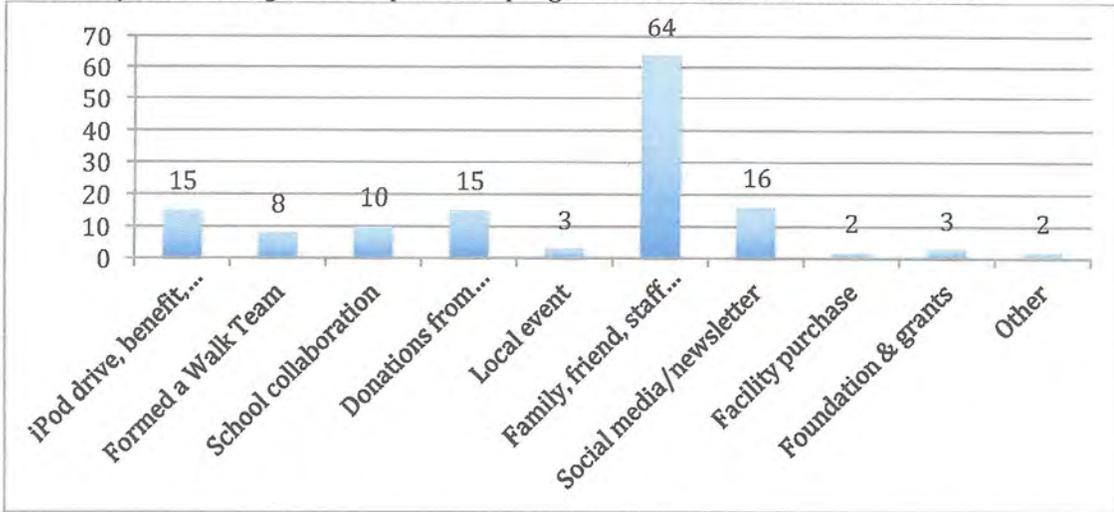
Of the 10 residents introduced to Music & Memory who were using bed/chair alarms, the number of those who have stopped or decreased the need for bed/chair alarms.



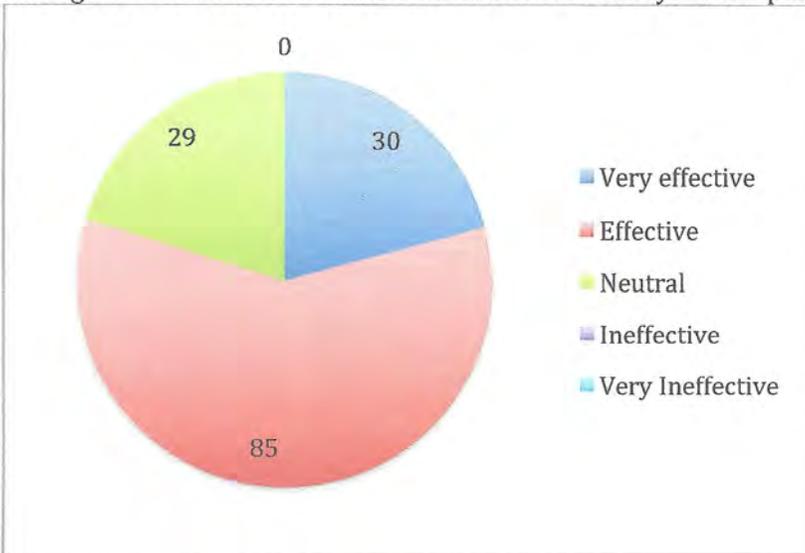
Did your nursing home expand beyond the initial 10 residents and, if so, by how many?



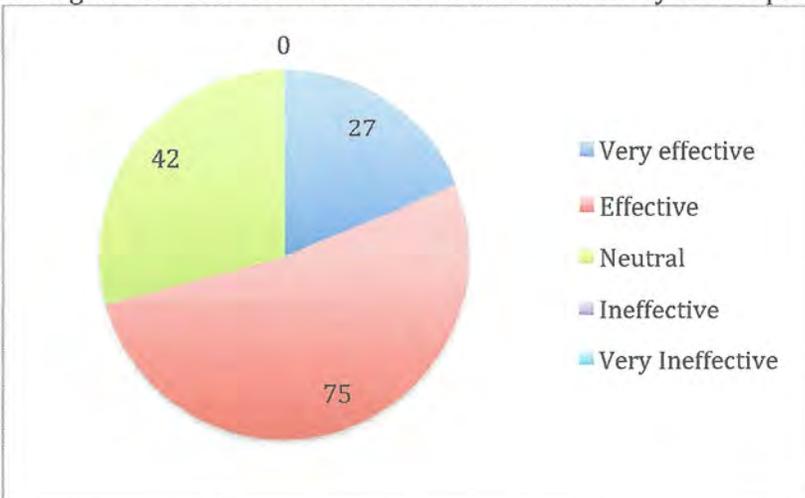
How did your nursing home expand the program to serve additional residents?



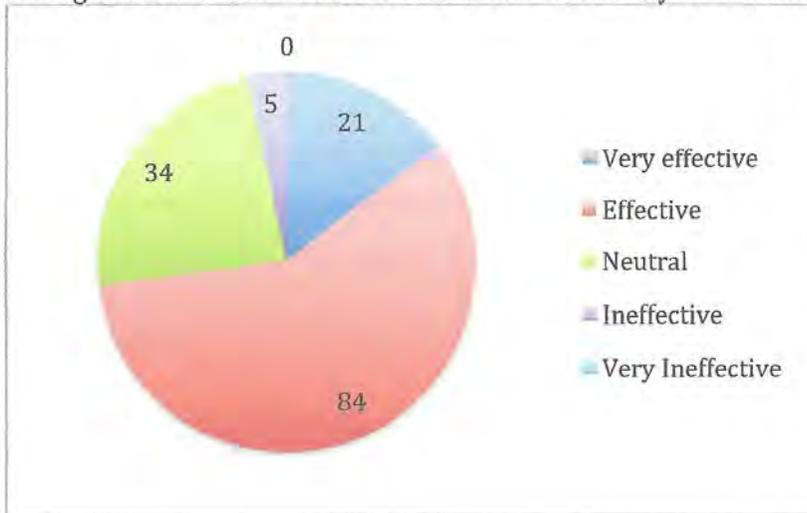
Rating of the overall effectiveness of Music & Memory for the participating residents.



Rating of the overall effectiveness of Music & Memory for the participating residents family/friends.



Rating of the overall effectiveness of Music & Memory for the facility staff.



Best Practices and Lessons Learned

By the end of 2015, the Wisconsin Department of Health Services facilitated Music & Memory certification for 248 nursing homes. Department staff, Kevin Coughlin and Pat Benesh created a "[Wisconsin Music & Memory – Lessons Learned](#)" document highlighting both challenges and lessons learned. This document was shared with Music & Memory which in turn has been used as a foundation to establish several step-by-step "guides" which are now being used by care organizations across the country, and internationally, as they prepare for and implement Music & Memory.

University of Wisconsin Eau Claire

The University of Wisconsin Eau Claire conducted a research project with the 148 nursing homes that received Certification through this CMP grant. The research project was focused on the impact the Music & Memory program has on the nursing home staff and the work environment. The findings for this research project may be accessed on the [Wisconsin Department of Health Services](#) website.

148 Certified Music & Memory Nursing Homes

1	Alexian Village of Milwaukee, Milwaukee	75	Manorcare Health Services, Fond du Lac
2	All About Life Rehabilitation Center, Fond du Lac	76	Manorcare Health Services - Pewaukee, Waukesha
3	Allis Care Center, West Allis	77	Manorcare Health Services, Shawano
4	Anna John Nursing Home, De Pere	78	Maple Ridge Health & Rehabilitation Center, Milwaukee
5	Ashland Health and Rehabilitation Center, Ashland	79	Maplewood Center, West Allis
6	Atrium Post-Acute Care of Shawano at Birch Hill, Shawano	80	Maplewood of Sauk Prairie, Sauk City
7	Avanti Health and Rehabilitation Center, Minocqua	81	Marinuka Manor, Galesville
8	Baldwin Care Center, Inc., Baldwin	82	Marshfield Care Center, LLC, Marshfield
9	Becker Shoop Center, Racine	83	Mary Jude Nursing Home, West Allis
10	Belmont Nursing and Rehab Center, Madison	84	Masonic Center Health & Rehab, Inc., Dousman
11	Benedictine Living Community of Wausau	85	Meadow View Manor, Sheboygan
12	Bethany Home, Waupaca	86	Mercy Residential and Rehabilitation Center, Milwaukee
13	Bethany Riverside, La Crosse	87	Milwaukee Catholic Home, Milwaukee
14	Bethany St. Joseph Care Center, La Crosse	88	Mineral Point Care Center, Mineral Point
15	Bethel Home and Services, Inc., Viroqua	89	Mitchell Manor, West Allis
16	Bethel Home, Inc., Oshkosh	90	Monroe Manor Nursing and Rehabilitation, Monroe
17	Boscobel Care and Rehab, Boscobel	91	Morningside Health Center, Sheboygan
18	Bridges of Appleton, Appleton	92	Mulder Health Care Facility, West Salem
19	Brookfield Rehab & Specialty Care Center, Brookfield	93	Muskego Health Care Center, Muskego
20	Brown Co. Community Treatment Center, Green Bay	94	Nazareth Health and Rehabilitation Center, Stoughton
21	Capitol Lakes Health Center, Madison	95	Neillsville Care and Rehabilitation, Neillsville
22	Care Age of Brookfield, Brookfield	96	New Glarus Home Inc., New Glarus
23	Cedar Springs Health & Rehab Center, Cedarburg	97	Northpoint Medical and Rehabilitation Center, Oshkosh
24	Chilton Care Center, Chilton	98	Norwood Health Center, Central, Marshfield

25	Christian Community Home of Osceola, Inc., Osceola	99	Nu Roc Community Healthcare, Inc., Laona
26	Clairemont Nursing and Rehabilitation, Eau Claire	100	Oakbrook Health and Rehabilitation, Thorp
27	Clairidge House, Kenosha	101	Oakwood Villa, Altoona
28	Clearview Brain Injury Center, Juneau	102	Onalaska Care Center, Onalaska
29	Clement Manor Health Care Center, Greenfield	103	Oregon Manor, LTD, Oregon
30	Colonial Center, Colby	104	Park View Home, Woodville
31	Congregational Home, Brookfield	105	Parkside Care Center, LLC, Little Chute
32	Crest View Nursing Home, New Lisbon	106	Peabody Manor, Appleton
33	Cross Roads Care Center of Crystal River, Waupaca	107	Pepin Manor, Pepin
34	Dove Healthcare, South, Eau Claire	108	Pine Crest Nursing Home, Merrill
35	East Troy Manor, East Troy	109	Plum City Care Center, Plum City
36	Eastcastle Place Bradford Terrace Convalescent Center, Milwaukee	110	Plymouth Care Center, LLC, Plymouth
37	Ellsworth Care Center, Ellsworth	111	Prairie Maison, Prairie du Chien
38	Evensville Manor, Evansville	112	Ridgeview Terrace Long Term Care, Reedsburg
39	Evergreen Care Center, Shawano	113	Ridgewood Care Center, Racine
40	Evergreen Health Center, Oshkosh	114	Rivers Bend Health and Rehabilitation, Manitowoc
41	Fair View Nursing Home, Mauston	115	Rock Haven, Janesville
42	Fairhaven Corporation, Whitewater	116	Rusk County Memorial Hospital & Nursing Home, Ladysmith
43	Fountain View Care Center, Ripon	117	Shady Lake Nursing Care Center, Manitowoc
44	Four Winds Manor, Verona	118	Sheboygan Progressive Care Center, Sheboygan
45	Geneva Lake Manor, Lake Geneva	119	Sheboygan Senior Community Inc., Sheboygan
46	Glenhaven Inc., Glenwood City	120	Skaalen Nursing and Rehabilitation Center, Stoughton
47	Golden Living Center, Court Manor, Ashland	121	Spring Valley Health and Rehab Center, Spring Valley
48	Golden Living Center, Fort Atkinson	122	St. Camillus Health Center, Wauwatosa
49	Golden Living Center, Valley of Hayward, Hayward	123	St. Dominic Villa, Hazel Green
50	Golden Years Health Center, Walworth	124	St. Elizabeth Nursing Home, Janesville

51	Good Samaritan Society, Lodi	125	St. Francis in the Park Rehabilitation Center, Superior
52	Grand View Care Center, Blair	126	St. John on the Lake, Milwaukee
53	Grande Prairie Health & Rehab Center, Pleasant Prairie	127	St. Mary's Home for the Aged, Manitowoc
54	Greenway Manor, Spring Green	128	St. Paul Elder Services, Inc., Milwaukee
55	Hamilton Memorial Home, Two Rivers	129	Stevens Point Care Center, Stevens Point
56	Heritage Nursing & Rehab Center, Port Washington	130	Sunrise Care Center, Inc., Milwaukee
57	Highland Heights Healthcare Center, Milwaukee	131	The Willows Nursing & Rehabilitation Center, Sun Prairie
58	Homestead Care Center, LLC, New Holstein	132	Tivoli at Divine Savior Healthcare, Portage
59	Hope Health and Rehabilitation, Lomira	133	Trinity Village, Milwaukee
60	Hospitality Nursing and Rehabilitation Center, Kenosha	134	United Pioneer Home, Inc., Luck
61	Ingleside Manor, Mount Horeb	135	Vernon Manor, Viroqua
62	Kenosha Estates Living and Care Center, Kenosha	136	Water's Edge, Hayward
63	Kewaunee Care Center, Kewaunee	137	Weyauwega Health Care Center, Weyauwega
64	Kindred Transitional, Antigo	138	Wheaton Franciscan Healthcare, Franciscan Woods, Brookfield
65	Knapp Haven Nursing Home, Chetek	139	Wheaton Franciscan Healthcare, Lakeshore Manor, Racine
66	Ladysmith Living Center, Inc., Ladysmith	140	Wisconsin Veterans Home - Ainsworth 800, King
67	Lake Terrace Health & Rehabilitation Center, Milwaukee	141	Wisconsin Veterans Home at Chippewa Falls, Chippewa Falls
68	Lakeview Manor, Wauwauwega	142	Wisconsin Veterans Home - Macarthur 422, King
69	Lancaster Care Center, Lancaster	143	Wisconsin Veterans Home - Olson 600, King
70	Lincoln Village Convalescent Center, Racine	144	Willow Ridge Healthcare, Amery
71	Lindengrove, Mukwanago	145	Willowbrooks Nursing and Rehabilitation, Lake Mills
72	Luther Home, Marinette	146	Willowcrest Care Center, South Milwaukee
73	Lutheran Home, Wauwatosa	147	Woodlands of Gillett, Gillett
74	Lutheran Home, River Falls	148	Woodside Lutherans Manor, Green Bay