

ROOT CAUSE ANALYSIS: HOW TO IMPLEMENT IN YOUR FACILITY FOR SUCCESSFUL OUTCOMES WORKSHOP

JULY 20: Milwaukee (Wipfli office) 10000 Innovation Drive, Suite 250 | Milwaukee, WI 53226

JULY 21: Wausau (Wipfli office) 11 Scott Street, Suite 400 | Wausau, WI 54403

JULY 27: Madison Area Technical College, Room #D240 211 North Carroll Street | Madison, WI 53703

JULY 28: La Crosse (Bethany Riverside), 2575 South Seventh Street | La Crosse, WI 54601

These workshops provide practical instructions on the use of "Root Cause Analysis" to improve your outcomes. We will discuss using the care process in your quality improvement activities, why the state is including this process in enforcement actions, and how you can implement a culture of improvement in your facility. Included will be real-life examples of evidence-based processes to improve various clinical measures. Come learn how QI can improve your outcomes related to regulations, resident satisfaction, and clinical outcomes.

Learning Objectives At the completion of this session, participants will be able to:

- Identify the Bureau of Assisted Living's expectations for use of root cause analysis.
- Determine how the Care Process can be utilized for root cause analysis.
- Examine examples of evidence-based processes to manage various clinical processes.

Time: Registration; 8:30 a.m. | Program; 9 a.m. - 1 p.m.

Workshop Fee: \$50 Continental breakfast will be served.

Register Online: www.wipfli.com/events

For questions contact Lori Yaklovich at 414.259.6786 or lyakovich@wipfli.com

Presenters:

Alfred C. Johnson

Director – Wisconsin
Department of Health Services,
Bureau of Assisted Living

Patricia Boyer, MSM, RN, NHA

Director of Clinical and
Operational Consulting –
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**Wisconsin Department
of Health Services**

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