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“Fires, Tornadoes, and Floods, Oh My!”

Division of Quality Assurance
Focus Conference
November 2015
Panel on Emergency Preparedness

Protecting and promoting the health and safety of the people of Wisconsin

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Panel Members

Jan Devore, Department of Health Services (DHS), Division of Public Health

Henry Kosarzycki, DHS, Division of Quality Assurance (DQA)

Jennifer Laack, Wisconsin Emergency Management

Dave Seebart, Northeast Wisconsin Health Emergency Response Coalition

Kelly Terrab, DHS, DQA

2

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Why Is This Important?

- Disasters happen with or without a plan.
- When the alarm goes off, that is not the time for a committee meeting.



3

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Objectives

1. Describe the need for emergency preparedness/planning.
2. Describe the potential for risk.
3. What happens when the built environment is compromised or lost?
4. Identify issues with sheltering and provide resources to help in a planning effort.
5. Review an emergency situation and show how preparedness tools can be applied.
6. Discuss planning expectations and regulations.
7. Allow time for Questions and Answers.

4

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Risk and Impact

Disasters happen here.



<https://www.youtube.com/watch?v=vgKzq58UMNM>
<https://www.fema.gov/media-library/assets/videos/77801> 5

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Shelter: Compromised or Lost?

- Natural events
- Manmade events

6

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Health Facility Fires – Wisconsin 2010-2014

Fire Reports to DQA – 2010-2014						
	2010	2011	2012	2013	2014	5-year total
Hospitals	4	10	9	32	31	86
Nursing Homes	19	19	25	51	36	150
Community Based Residential Facility (CBRF)	9	23	27	22	24	105
Adult Family Home (AFH)	1	1	4	1	0	7
Residential Care Apartment Complex (RCAC)	4	5	6	9	11	35

7

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Risk and Impact - Fires

Wisconsin Nursing Homes and AL Facilities*

- 2014 – Lightning strikes roof – 31 residents evacuated to a local school.
- 2015 – 2 Electrical fires related to charging wheelchair batteries. Best practice to not charge batteries in resident care areas.
- 2015 – Several fires related to smoking safety issues – 2 incidents where residents set fire to clothing/wound dressings while using a lighter.
- 2015 – Several fires in the Laundry Room /Dryer– 2 instances of residents needing to be evacuated.

*Examples from fire reports submitted to DQA 2014-2015.

8

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Expectations

- Shelter
- Defend in place
- Health
- Safety
- (Welfare) Security

9

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Authority Having Jurisdiction (AHJ)

- **State**
 - Office of Plan Review and Inspection (DHS)
 - Fire Marshal (DOJ)
- **Local/Municipal**
 - Building official
 - Fire official
 - Sheriff

10

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Regulatory Bookshelf

- **Federal:** CMS – NFPA 101
- **State:** Wisconsin Administrative Rule
- **Municipal:** Municipal Code of Ordinances

11

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Develop Emergency Plan

Beyond the binder

- Understand
- Drill
- Update

Review with municipal officials
...first responders

12

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Analyze Each Hazard

- Fire
- Weather
- Structural
- Violence

13

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Develop Shelter-in-Place Plan

- Stability of structure
- Security
- Collaboration with Municipal Authority Having Jurisdiction (AHJ)
- Power, water, food, and meds
- Maintain health, safety, and welfare....regulations

14

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Determining Evacuation

Evacuation Plan

- Coordination
- Individual care plan
- Transportation
- Meds
- Communication

15

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“Where ya goin’?”

- **Who else is coming?**
- **New location minimum performance:**
 - Occupant needs unchanged
 - Health, safety, and welfare
 - Duration
 - Collaborate with suppliers and providers

16

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When Can We Return?

The difference between condemnation and occupancy

17

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Ultimate Responsibility

- **The owner**
 - Who represents the owner?
- **The licensed design professional**
 - Who validates and verifies?
- **The AHJ**

18

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Repair and Rehab

- Temporary, salvage, and stability
- Assessment and repair
- Licensed design professional
- Documentation
- Submittal
- Permitting
- Inspection

19

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Temporary, Salvage, and Stability

- **Structural**
 - Prevent further damage
 - No occupancy at this point

20

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Assessment and Repair

- Licensed design professional
- Assessment and evaluation
- Design solution

21

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Regulatory Agency

- Verification of compliant design solution
- State and municipal
- Permit issuance
- Inspection
- Design professional compliance statement
- Occupancy

22

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Community Shelters

- Why are community shelters opened in Wisconsin?
- When are community shelters opened in Wisconsin?
- How should a facility prepare for going to a community shelter?
- What happens when Plan C is activated?

23

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DQA Website

Emergency Preparedness for long-term care and assisted living facilities

<https://www.dhs.wisconsin.gov/regulations/prepare-dness/prep-hva.htm>

24

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Resources on DQA Website

- Hazard vulnerability assessment tool and instructions
- National Incident Management System-compliant emergency plan template
- Response and administrative procedure templates
- Memorandum of understanding templates
 - Shelter agreements between:
 - Like providers
 - Provider and non-provider facilities
- Incident Command System job action sheet templates

25

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Another Planning Resource

- Seven emergency response health care coalitions began July 2015.
- Health care providers work together during a regional mass casualty or significant health event to:
 - Identify nursing homes and skilled nursing facilities as response partners.
 - Identify potential assisted living resident needs.

26

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Regional Health Care Coalitions



27

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Health Care Coalition Contacts

Region	Title	Last Name	First Name	Email	Phone Number
1	HCC Coordinator	Wollman - Nesseth	Aimee	Aimee.WollmanNesseth@dhs.wisconsin.gov	715-379-6664
2	HCC Coordinator	Monarski	Jim	James.Monarski@dhs.wisconsin.gov	715-393-2779
3	HCC Coordinator	Seebart	Dave	Dave.Seebart@dhs.wisconsin.gov	920-465-0361
4	HCC Coordinator	Ritger	Bob	Bob.Ritger@dhs.wisconsin.gov	608-783-3735
5	HCC Coordinator	Schwei	Matt	Matt.Schwei@dhs.wisconsin.gov	608-443-7478
6	HCC Coordinator	Froiland	Tracey	Tracey.Froiland@dhs.wisconsin.gov	920-427-2229
7	HCC Coordinator	Corneliusson	Betty	Elizabeth.Corneliusson@dhs.wisconsin.gov	262-853-3289

28

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How Can This Work?

- Let's take an incident.
- Let's apply planning resources.



Evacuation of nursing home following the fertilizer plant explosion in West, Texas
Source: Houston Chronicle, April 16, 2013

29

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Preparedness Expectations

- We are expected to take care of our residents and staff.
- It's the right thing to do.
- Residents, families and staff are depending on us to keep them safe and cared for in an emergency.
- Regulations are minimum requirements. We need a plan that meets our needs and the needs of our residents.
- We need a plan we are confident will work.

30

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Preparedness Regulations

Handouts

- Emergency Preparedness Regulations for Assisted living
- Emergency Preparedness Regulations for Long-term care

CMS – Proposed New Rules

- Federal Register – December 27, 2013 “Emergency Preparedness Requirements for Medicare and Medicaid Participating Providers and Suppliers; Proposed Rule”
<http://www.gpo.gov/fdsys/pkg/FR-2013-12-27/pdf/2013-30724.pdf>

31

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Preparedness Materials

Centers for Medicare and Medicaid Resources

Emergency Preparedness Checklist
<http://www.cms.gov/Medicare/Provider-Enrollment-and-Certification/SurveyCertEmergPrep/HealthCareProviderGuidance.html>

Provider Survey and Certification FAQ
<https://www.cms.gov/Medicare/Provider-Enrollment-and-Certification/SurveyCertEmergPrep/index.html>

32

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Additional DQA Resources

For questions related to DQA regulatory emergency preparedness standards:

Bureau of Nursing Home Resident Care (BNHRC)
<http://www.dhs.wisconsin.gov/dqa/bnhrc-regionalmap>

Bureau of Assisted Living (BAL)
<https://www.dhs.wisconsin.gov/dqa/bal-regionalmap.htm>

33

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Additional Resources

Division of Public Health
<https://www.dhs.wisconsin.gov/preparedness/index.htm>

Wisconsin Emergency Management
<http://emergencymanagement.wi.gov/>

34

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Question and Answer



35

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**Good night
and
good luck.**

Edward R. Murrow

36

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