

Batzner Bed Bug Services employs a team of professionals whose main focus is bed bug services including four Canine Inspection Teams, seven Service Professionals, Service Coordinators and Service Managers. We believe the key to managing a bed bug infestation is to deal with it immediately. Our Batzner Bed Bug Team of specialists is dedicated to ensuring your bed bug concerns are taken care of effectively and timely.

Batzner believes that facility and/or company-wide action plans and education are the keys to early detection and ensuring the proper steps are taken by your employees. Establishing your own customized **Bed Bug Action Plan** and **Bed Bug Media Communication Plan** can help to ensure that employees know their responsibilities and roles during a bed bug situation. You will also be able to ensure that priority issues are handled promptly and help to protect the reputation of your company in the eyes of the media, customers and the general public.

To get started with your own Action Plans, Batzner has developed templates that can be downloaded and customized to your organization's plans. Please feel free to contact us at any time if you have questions.

In addition, Batzner provides free educational training to all employees. Training includes:

- ◆ Bed bug identification
- ◆ Responding to bed bug concerns
- ◆ How to protect against bed bug infestations
- ◆ Additional training provided based upon facility needs

BED BUG SERVICES PROVIDED INCLUDE:

Canine Team Area Inspections include inspection of all suspected infested areas or a portion of a facility by a bed bug inspecting Canine Team. Areas of inspection include cracks, crevices, wall voids, furniture and key harborage areas (to be determined by the Batzner service professional, which may include the mattresses, box springs, headboards, bed frames, equipment and night stands).

Chemical Treatment Service includes three residual chemical treatments of all infested areas. A report is posted by the bed bug inspecting canine team 30 days after your last treatment to confirm there is no current bed bug activity. Additional treatment may be recommended in some cases.

Steam Treatment Service includes steam heating a small infested area to temperatures in which bed bugs cannot survive. A report is posted by the bed bug inspecting canine team to confirm there is no current bed bug activity. Use of this option is determined by the Canine Handler at the time of inspection. Additional treatment with a residual chemical may be recommended in some cases.

Thermal Remediation Service includes a full room or area heating of infested areas to temperatures in which bed bugs cannot survive and a post-inspection by a bed bug inspecting Canine Team to confirm there is no current bed bug activity. Additional treatment with a residual chemical may be recommended in some cases.

Bed Bug Early Detection Service consists of a proactive Canine Team inspection of key areas or locations to identify new infestations earlier than they would be detected otherwise. Inspection frequency recommendation is monthly or quarterly, depending on the facility.