

Tony Evers
Governor



DIVISION OF MEDICAID SERVICES

SENIORCARE
CUSTOMER SERVICE
PO BOX 6710
MADISON, WI 53716-0710

Kirsten L. Johnson
Secretary

State of Wisconsin
Department of Health Services

Telephone: 800-657-2038
TTY: 711
dhs.wisconsin.gov/seniorcare



The State of Wisconsin is an equal opportunity service provider. This letter contains information that affects your benefits. If you need this material in a different format because of a disability or if you need this letter translated or explained in your own language, please call 1-800-657-2038. These services are free.

Reapply by May 31, 2023, to Keep Getting SeniorCare Benefits

During the COVID-19 pandemic, the federal government created temporary policies which allowed the Wisconsin Department of Health Services to temporarily change program rules to help protect the health and safety of members. As a result, most members have kept their SeniorCare benefits since March 2020. The federal government is now ending those temporary policies.

To keep getting your SeniorCare benefits, you must reapply for them by May 31, 2023. If you do not act by that date, your benefits will end. If you reapply after May 31, 2023, you may have a gap in coverage.

To apply for SeniorCare benefits, go to www.dhs.wisconsin.gov/seniorcare/apply.htm and download an application form. Complete the form and send it to:

SeniorCare
P.O. Box 6710
Madison, WI, 53716-0710

Once you reapply, you will get a letter telling you about your SeniorCare Benefits. If you have questions about this letter or want to stop getting benefits, please call the SeniorCare Customer Service hotline at 1-800-657-2038.