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State of Wisconsin
Department of Health Services

DIVISION OF QUALITY ASSURANCE

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Date: April 1, 2009

DQA-09-011

To: Adult Day Care Centers
Adult Family Homes
Community Based Residential Facilities
Residential Care Apartment Complexes

ADC 02
AFH 03
CBRF 07
RCAC 02

From: Kevin Coughlin, Director
Bureau of Assisted Living

Via: Otis Woods, Administrator
Division of Quality Assurance

Bureau of Assisted Living Restructuring to Four (4) Regions

As you are aware, the State of Wisconsin is facing a challenging financial future. As a result, the Division of Quality Assurance has made a difficult decision related to regional operations within the Bureau of Assisted Living.

Effective April 1, 2009, the Bureau of Assisted Living will cease operations in the Northern Regional Office located in Rhinelander. Facilities previously assigned to the Northern Regional Office will be reassigned to the Western Regional Office in Eau Claire, the Northeastern Regional Office in De Pere, and the Southern Regional Office in Madison.

Please see the attached map and Bureau of Assisted Living telephone directory illustrating the changes in regional boundaries and Bureau of Assisted Living staff contact information. Department websites will be updated on or about April 1, 2009, reflecting these changes. If you have any questions regarding these changes, please contact the Assisted Living Regional Director for your county at:

http://dhs.wisconsin.gov/rl_DSL/Contacts/ALSreglmap.htm

Attachments: [Map of Regional Office Boundaries](#)
[Bureau of Assisted Living Phone List](#)