

Cashiers: You Make WIC Work! **Guidance for Using the Course**

This training course is designed for new cashiers in WIC authorized grocery stores and pharmacies. Managers also need an in-depth knowledge of the cashier requirements for accepting WIC checks.

Self-Paced, Interactive Topics: Approximately 1- 1¼ hour to complete

1. Getting Started
2. WIC Approved Foods*
3. More WIC Foods (Optional for small stores, not for formula only stores)
4. Understanding WI Checks*
5. Processing WIC Checks*
6. Putting It All Together

*Note: Customized depending on whether the store is WIC authorized to sell only formula or authorized to sell food and formula. Cashiers will need to know the type of authorization for the store where they work.

Computer System Requirements:

- Internet connection (broadband or better recommended), CD version available from State WIC Office*
- Sound capability (with speakers or headphones)
- Flash Player 10.0 or later (Get Flash Player: <http://www.adobe.com/go/getflash>) (Flash Player 10.0 or later recommended)
- One of the following browsers:
 - Windows: Internet Explorer 6, Internet Explorer 7, Firefox 1.x and later, Safari 3, Google Chrome, Opera 9.5
 - Macintosh: Firefox 1.x and later, Safari 3

If you have problems opening the course link, your pop-up blocker settings may be preventing this course from opening in your web browser. To fix this, you should allow your browser to accept pop-ups from our course site. If you are unsure of how to do this, please contact your technical support.

*Note: If the web-based training doesn't play properly, a CD version may be ordered by calling the Wisconsin WIC Vendor Management Office at 608-266-6912.

Questions:

All questions and comments related to this course should be directed to Chris Grover, Vendor Relations Manager, Wisconsin WIC Program, at (608)261-6382 or chris.grover@wi.gov.