

OPEN MEETING MINUTES

Instructions: [F-01922A](#)

Name of Governmental Body: Wisconsin Long Term Care Advisory Council			Attending: Carol Escher, Cathy Ley, Christine Witt, Cynthia Bently, John Sauer, Lea Kitz, Maureen Ryan, Bob Kellerman, Sam Wilson
Date: 7/9/2019	Time Started: 9:30 a.m.	Time Ended: 3:30 p.m.	
Location: Clarion Suites at the Alliant Energy Center, Madison			Presiding Officer: Heather Bruemmer, Chair

Minutes

Members absent: Audrey Nelson, Beth Swedeen, Denise Pommer, Mary Fredrickson, Roberto Escamilla II, Tim Garrity

Others present: Amber Mullet, Angela Witt, Brenda Bauer, Carrie Molke, Cathy Klima, Curtis Cunningham, Jasmine Bowen, Suzanne Ziehr

Meeting called to order

Minutes from the May 2019 meeting were unanimously approved on a motion from Maureen Ryan, seconded by Carol Escher.

Department Updates, presented by Curtis Cunningham and Carrie Molke

DMS updates

- HCBS
 - Non-residential reviews have begun
 - Heightened Scrutiny – working with CMS on approval of settings
 - All residential compliance is completed and ongoing reviews are now folded into DQA's process
- FC Waiver
 - Public comment period has ended
 - Team is currently working through comments and developing responses
 - Responses to all comments must be submitted to CMS with waiver
 - If significant changes are made to the waiver now, it will go back through JFC and another public comment period
 - Possibility of putting any changes in a future waiver amendment instead of changing the waiver
- IRIS Waiver
 - Received ideas for waiver and are working through them
 - Starting to revise waiver
- EVV
 - Next forum is scheduled for July 24 at Sheraton in Madison
 - Member forum from 10:00-11:30
 - Provider forum from 1:30-3:30
 - Similar presentation to recent forum in Milwaukee.
 - Requested good faith extension from CMS on July 1, for implementation of January 2021
- Budget
 - Went through what was adopted and not adopted related to Long Term Care

DPH updates

- 4 priorities:
 - Dementia, this is a statewide initiative
 - Budget expanded number of dementia specialists in WI
 - WI was selected to give a presentation at the August HCBS conference
 - Workgroups continue to meet, currently planning how to meet the strategies
 - Health Equity initiatives
 - Key priority of the Governor and DPH Administrator (Jeanne Ayers)
 - Jeanne Ayers is a national expert on Health Equity

- Need to expand understanding of health
- Health in all policies approach
- Importance of communities
- Long Path
 - Large focus for next couple years, will cover more later in this meeting
- Caregiver Taskforce
 - Waiting to receive names of community members that will be on taskforce
 - DHS will be running the taskforce and staffing it.
- **Council Suggestion:**
 - Medicaid recipients should have care equal to what is provided at Special Olympics (Healthy Athletes Program)

Refresher on Long Path, presented by Carrie Molke

- Watched Long Path video, same video that was shown at May meeting
- Picture of group will be postponed until September meeting due to number of council members that are not at today's meeting

Presentation on Long Path Scope and Plan, presented by Carrie Molke and Amber Mullet

- Long Path thinking is not natural or easy for everyone
- Generations before us made an impact on today's system, we have an obligation to try and do that for future generations
- Went through PowerPoint
 - Short-termism
 - Sandbag strategy is similar to putting a band aid on the problem
 - When we take on an issue or challenge, we need to look beyond the present fix
 - Transgenerational Thinking
 - Think with generation as unit of time
 - Ask different questions
 - Futures Thinking
 - Did this with Forces of Change exercise as part of SHA
 - Summary of the results from this exercise was distributed
 - Telos Thinking
 - Keeping the end in mind
 - What does it look like when problem is solved
- State looking for what the LTCAC role should be and input on actual plan
 - Ideas will be shared with others, policy makers, and other groups and add their ideas
- Plan is to use council as steering committee over the next two years
- Statewide summit will be between 1/1/21 (not 1/1/20) and 6/30/21
- Consultant has been hired that will work on Long Path as the project manager
- There will be more than 10 community sessions; those will be facilitated by others.
- The state will work with LTCAC on what data they have that State doesn't
 - Will look at data that we have from local level to state level, but need thoughts from LTCAC on what will be helpful
 - This will help identify what we can do and who our partners are for the project
- Handout provided regarding advancing health equity
- **Council suggestions:**
 - Does the State have a template for this process? There are templates out there that have been available for a while.
 - We should be looking at the Older American's Act. The Act was written before much of the things in it were implemented. Would like to have a template we can use as a path and review history of what the council has done in the past as a check on ourselves
 - Need to remember we're always in a more complex time, but the guiding principles don't change

Long Path Discussion, presented by Heather Bruemmer and Carrie Molke

- Discussed questions on last slide of PowerPoint presentation on Long Path Scope and Plan topic
- **Council suggestions:**
 - We are at the whim of the Governor and DHS Secretary, need buy-in and parameters from them to help sustain plans
 - Children's section and mental health are missing from the table
 - Need to be aware of capacity of this group, what we can do
 - Should think about policy aspect of that also
 - Be aware of the scope
 - This is a discussion of how we spend the public dollar
 - How do we engage those that are not on this committee?
 - Possibly they are the local committees and not needed on the steering committee
 - How do we put this in place with the process we are planning and keep everyone engaged?
 - Some of the work of the council should remain in oversight with what is happening now with the programs and issues
 - Eliminate institutional bias of Medicaid (mostly done)
 - Would like to dive deeper before it's out there and we're providing guidance to other groups
 - Look at affordability, not just payments, but how is LTC financed
 - Engage DQA
 - Congregate care must be part of the solution
 - Have community conversations for consumers

Public Comments

Comments were heard from 3 individuals:

- Denise Lafers – Chief Clinical Officer Milwaukee Center for Independence
 - Want to commend department for the population health and long path thinking
 - Organization has embarked on same pathway to look for population health ranking
 - What we are doing or not doing in our programs that is making a difference
 - Focus on using health care dollar wisely
 - Suggest looking at other states – don't reinvent the wheel
 - Lot of data in county data health care ranking model
 - Would like to help with this
- Tama Wards
 - Came to Milwaukee on March 31 to visit mother, she was in a CRBF
 - Continually said to the care worker that mother was being abused, caught it on video and then posted on social media
 - Mother was pushed around from cm to cm, no one believed me, it was just pushed off until next Care Management meeting and they then never did look into it
 - Had to move here from HI, and stay with mother
 - Everyone we have contacted and sent letters, the only person that helped her was Evan Geirke
 - Don't want to see this happen to anyone else.
 - I am now registered as a state lobbyist, want to make sure this doesn't happen to anyone else
 - It's been 30 days since met with the Care Management team and still waiting on one bag of depends.
 - [The Depends] Was just delivered to the house
 - Haven't been back to work because the CM keep entering info wrong into system so can't get care for her mother
 - Every day, mother goes to St. Anne's for service.
 - Currently recording conversations, believe systems is so broken that someone is going to die
 - Had a career owning a magazine, but now, life has been turned upside down because of this
 - When make decisions and policies – think of mother
- Elaina Seep
 - Works with tribal nations – noticed that tribal entities are missing from table, agenda, and most of what is discussed
 - Denise Pommer is only member of council that represents 11 separate tribal nations, that needs to change

- A tribe is a local entity and is on par with county and state its self
- There should be more cooperation and partnership
- Tribal members suffer from higher rates of disability than other groups across the state
- They are under resources, under allocated, and underfunded.
- They are a big part of the long path
- Sometimes only provider of services to non-tribal individuals in rural areas
- This will be a concern in short term and will need short and long term solution.

Consumer Scorecard Update, presented by Jasmine Bowen

- Went through PowerPoint and additional handouts
- 14 ADRCs will try this out for a month
- Options Charts will be available online
- Using a 5 star rating system since is a familiar rating system
- Discussed how the sampling was carried out for each section
 - The participant survey section was done by independent organization, which leads to increased validity
- **Council Suggestions:**
 - Survey providers, not just consumers
 - Have information on specialty areas for MCOs/ICAs
 - Set standards on what it means to have a specialty in a certain area
 - Explain incongruity in ICA scorecard, 4 & 5 stars in top section, how can they have 1 & 2 stars in bottom section (first section is reported from members, 2nd is from MetaStar)

NCI Data – 2017-2018 Results, presented by Angela Witt

- Went through PowerPoint
- NCI-AD is new survey for us
- NCI IPS is what we have been using previous years, just a slightly different name
- There are racial/ethnic demographic breakouts on the national site
 - Overall did not see a difference between random sample and demographics
- More detailed breakouts are available on the NCI report site
- DHS will break out more detailed information from slide 18 and others
 - Council members should submit which they would like to see to Suzanne Ziehr (Suzanne.Ziehr@dhs.wisconsin.gov)
- **Council suggestions:**
 - NCI sections to view more data on:
 - Employment
 - Across different populations, specifically racial, ethnic and tribal populations
 - Breakout frail elder from PD
 - Another look at SD since the numbers went down

Council Business

- None

Adjourn

Motion to adjourn the meeting made by Bob Kellerman and seconded by Cathy Ley, The meeting was adjourned unanimously.

Prepared by: Suzanne Ziehr on 7/9/2019.

These minutes were presented for approval by the governmental body on: 9/10/2019