

## OPEN MEETING MINUTES

Instructions: [F-01922A](#)

Name of Governmental Body: Wisconsin Long Term Care Advisory Council (LTCAC)			Attending: Audrey Nelson, Beth Swedeen, Cathy Ley, Christine Witt, Cindy Bentley, Denise Pommer, Lea Kitz, Mary Fredrickson, Tim Garrity
Date: 11/12/2019	Time Started: 9:30 a.m.	Time Ended: 3:30 p.m.	
Location: Clarion Suites at the Alliant Energy Center, Madison			Presiding Officer: Heather Bruemmer, Chair

### Minutes

#### Members absent:

**Others present:** Angela Witt, Brenda Bauer, Carrie Molke, Betsy Genz, Cathy Klima, Jasmine Bowen, Jeanne Ayers, Kevin Coughlin, Kiva Graves, Suzanne Ziehr, Darren Harris, Steve Davis

#### Meeting called to order

Motion to approve agenda Christine Witt, Lea Kitz seconded. All approved

Motion to approve minutes by Cathy Ley, Tim Garrity seconded. All approved

Heather recognized two (2) council members for their service to the council. Bob Kellerman and Carol Eschner, both were unable to attend the meeting and both are stepping down from the council. They will be sent certificates acknowledging and thanking them for their contributions to the council.

#### Department Updates, presented by Betsy Genz and Carrie Molke

##### DMS updates

- Personal care services rate of pay increased
  - Notification will be sent to IRIS participants that they can change the rate of pay for their workers
    - This is for self-directed personal care (SDPC) only in IRIS; it will be worked into the capitation rates for managed care organizations (MCOs) and health maintenance organizations (HMOs)
  - There were challenges that took time to develop this solution for the rate increase
    - Instead of creating a retroactive increase, took a one time rate increase and made it larger
  - The increase is effective January 1, 2020, or the first pay period in January 2020 for the IRIS program
- Family Care Waiver Renewal
  - Having conversations with Centers for Medicare and Medicaid Services (CMS) as they review our waiver.
  - Anticipating getting approval on December 9, 2019
- 2020 Family Care contract will be executed in December
  - Will send out substantial changes to all council members
- Electronic Visit Verification (EVV)
  - Next forum is on November 19, 2019, in Neenah WI from 1-4 pm
- Care Wisconsin and My Choice Family Care merger
  - OCI has documents that are publicly available on their website
  - Members have received letters that there may be a merger
  - Merger is projected for January 1, 2020
- Geographic Service Regions (GSRs) 9 & 10
  - Currently no changes
  - No new information regarding the RFP protest

##### DPH updates

- Tribal
  - Looking at ways to educate internally and externally as well to partner with tribes

- Long Path
  - Looking at providing funding to help Tribes to participate in discussions (facilitator, travel expenses, etc.)
  - Discussed in Tribal Consultation Meeting and with the Department of Health Services (DHS)-Tribal Affairs department
- Tom Balsley
  - Newly hired as the Bureau Director for the Office of Resource Center Development (ORCD)
  - Spent last six (6) years with Minnesota DHS working in grant administration
- Caregiver Task force
  - First meeting was in September 2019, the second was October 2019.
  - Next meeting is November 18, 2019
  - Anyone can join by Zoom to watch the meetings
  - Task force is developing a plan that they will be taking to get to the charges of the taskforce
  - A number of presenters have been giving information to all the council members so all have the same baseline
  - After the November meeting workgroups will start to meet
    - One focused on paid and one on unpaid workforce
  - Council website is still being tweaked and will have meeting information and a place to provide comments
- Dementia
  - Last budget made funding available to extend dementia care specialist program to eight (8) more Aging and Disability Resource Centers (ADRCs) and one (1) more Tribe
  - Applications for these were due on Friday.
    - No decisions have been made yet
    - Only have funding to expand to 8 ADRCs and 1 tribe, so won't be statewide
  - Grant of \$650,000 over 3 years to determine how to best provide services to Latino communities and one additional tribe.
  - Wisconsin will be represented at the national level on the Advisory Council on Alzheimer's Research, Care and Services
    - Cindy Carlsson and Carrie Molke will be participating in the committee
    - Only 12 community members that are nominated and selected for this committee

## **Long Term Care Scorecard**

### **Presented by Angela Witt**

- Went through PowerPoint presentation
- From slide 2, the national organization is AARP and funding partners
- Walked through measures in each dimension
- National Core Indicators (NCI) survey is completed in 40+ states each year
- Self-direction includes self-direction in IRIS or self-direction in another waiver program
- While overall employment for this with intellectually/developmentally disabled (I/DD) is going down, a greater percentage of those working in a non-sheltered workshop are going up.
- Competitive integrated employment data is not included in current results
  - It is a future goal to include this data
- This is 2017 data due to lag in data sources, but want to keep consistent with all data used
- 3.4 is paid support staff
- 4<sup>th</sup> Dimension
  - Registry may help with respite (this is part of the Governor's Taskforce on Caregiving)
- 5<sup>th</sup> Dimension
  - 5.3.1, is a small group so can't statistically say if this is a trend

- 6<sup>th</sup> Dimension
  - Scorecard cannot predict what will happen in the future, so doesn't have any closures in the last couple of years
- Progress column indicates the trend over three (3) years
  - A check indicates an increase over three (3) years
  - An 'x' indicates a decrease over three (3) years
- **Committee suggestions:**
  - Break out by different races and ethnicities
  - Review if there is value in measurement 3.1.4

## **Draft Charges**

### **Presented by Heather Bruemmer**

- Walked through the draft of charges that have been presented to the Secretary
- Anticipate the Secretary attending the January meeting to present the final charges
- Charge 5 will be impacted by the timeline for the Governor's Taskforce on Caregiving
  - The taskforce intends to be completed by September 2020, then it will be assessed if taskforce will continue
- **Committee suggestions:**
  - Spell out acronyms in LTCAC Council Charges

## **Options Score Care Pilot**

### **Presented by Jasmine Bowen**

- Targeted a 30% response rate for pilot survey
  - Had a 28% response rate
- Enrollment counselors were able to help with answering consumers questions
- For Statewide version of the scorecard will put note on the scorecard that says they are statewide
- Will develop a large print version
- Scorecard will be translated into 6 prevalent languages
- Feedback to include Location of fiscal employer agents (FEAs)
  - Participants want to know someone is accessible nearby
- Will include how many people responded to the satisfaction survey for each program and what the response percentage was
- Will create and provide scorecard for PACE
- A version of the scorecard will be posted on the Family Care, IRIS, and ADRC websites
- Launch will happen on January 1, 2020
- Working on creating an interactive version of the scorecard in Tableau and anticipate launching early 2020
- **Committee suggestion:**
  - Can it be broken down by Geographic Service Region (GSR) for the member satisfaction piece (and delimitate which are statewide values and which are GSR values)?

## **Public Comment Period**

- Why aren't more people taking advantage of respite services? Have experience with a handful of people. Those with more intimate needs with ADLs it's all about relationships. Caregivers need to get away but participant isn't comfortable with someone else so relationships need to be built with someone.

## **Introduction of DPH administrator**

### **Presented by Jeanne Ayers**

- Jeanne introduced herself and described her background
- Degree in nursing from Marquette University. Previous to DHS, worked for Minnesota Department of Health
- Went through PowerPoint
  - Need to make sure all persons are healthy

- People need safe, stable, nurturing relationships and environments in order to prosper
- Poverty rate by age group shows that this is a crisis not just of the older age groups
- State of Wisconsin is losing ground in staying healthy
  - Within ethnic groups it is even worse
- The current pattern shows we have not made a commitment to have everyone thrive

### **Council Business**

- 2020 meeting dates are on last page of today's agenda
  - January 14 meeting will be ending early at 2:00 or 2:30 pm
- All membership letters of interest have been given to the Secretary and decisions will be made the end of the month
  - Letters will be sent out to all who expressed interest in serving on the council
- ***Committee suggestion:***
  - Look to making meetings available through technology
  - Requirement for members must be physically present should be re-discussed

### **Adjourn**

The meeting was adjourned unanimously.

Prepared by: Suzanne Ziehr on 11/12/2019.

These minutes are in approved form. They will be approved by the governmental body on: 1/14/2020