

OPEN MEETING MINUTES

Instructions: [F-01922A](#)

Name of Governmental Body: Wisconsin Long Term Care Advisory Council (LTCAC)			Attending: Audrey Nelson, Beth Swedeen, Christine Witt, Darci Knapp, Dennise Lavrenz, Janet Zander, John Sauer, Kenneth Munson, Lea Kitz, Maureen Ryan, Sam Wilson, Shanna Jensen, Stacy Ellingen
Date: 7/13/2021	Time Started: 9:30 a.m.	Time Ended: 2:45 p.m.	
Location: Virtual Zoom Meeting			Presiding Officer: Heather Bruemmer
Minutes			

Members absent: Audra Martine, Cathy Ley, Cindy Bentley, Denise Pommer,

Others present: Betsy Genz, Brenda Bauer, Carrie Molke, Curtis Cunningham, Jasmine Bowen, Jie Gu, Kiva Graves, Michelle Wegner, Phoebe Hefko, Suzanne Ziehr,

Meeting Call to Order, presented by Heather Bruemmer

- Approval of May 2021 Meeting Minutes
 - Motion to approve by Dennise Lavrenz. Seconded by Janet Zander. Unanimously approved

Department Updates, presented by Carrie Molke and Curtis Cunningham

- Division of Medicaid Services (DMS) Updates
 - Budget provisions
 - Targeted provision
 - Rate increases for certain providers
 - Rate increases start January 1, 2022
 - EVV
 - Electronic visit verification moving towards hard launch which means claims will be denied if there is no valid EVV record
 - IRIS policy is a little different due to program model.
 - Managed Care strategy
 - Public comment period is over
 - DMS is reviewing comments and will submit final version to CMS in August
 - Children's Long Term Support (CLTS) Waiver
 - Public comment period has ended
 - Submitted CLTS waiver to CMS yesterday, new effective date of January 1, 2021
 - Home and Community Based Settings (HCBS)
 - Transition Plan is out for public comment until July 26, 2021
 - Hub and Spoke
 - Started in Milwaukee. Includes substance use disorder and behavioral health treatment in an innovative model.
 - TeleHealth
 - Rule committee working on this
 - Difference between virtual supports, looking to how to make members in LTC community have access to it
- Division of Public Health (DPH)
 - COVID-19
 - DPH is taking the opportunity to evaluate and assess the impacts from COVID-19
 - The Division is beginning to plan and work with our communicable disease team on what could happen in the fall

- Many Aging and Disability Resource Centers (ADRCs) have resumed in-person services; intent is for all ADRCs to do so by August.
- County/Area Agencies on Aging/State Aging Plans
 - Three year aging process is underway.
 - This time around is that each aging plan is required to have a goal related to racial justice;
 - Counties and tribes are finishing up their draft plans by the end of this month;
 - State's draft aging plan is due by March 31, 2022.
- Age-friendly public health
 - Working with Johnny Hartford Foundation and Trust for America's Health (TFAH) to share ideas nationally; including the benefits of integrating aging/disability systems and public health more broadly.
- ADRC return on investment- federal grant project
 - Received a federal grant from ACL. Grant just ended.
 - Research showed a significant ROI
 - ADRCs prevent 61 hospital re-admissions per 1000 people served and 101 ED visits per 1000 served; saving nearly \$1m per 1000 served.
 - ADRCs had over half a million contacts in 2020.
 - For every \$1 invested in ADRCs, leads to a savings of \$2.39 for a 239% ROI
 - Significant benefit of the grant has been to create data sets that can allow us, for the first time, to make these estimates.
- Coalition to end social isolation and loneliness
 - 135 stakeholder engagement survey responses; 47 active members of 4 workgroups
 - Interest in expanding populations; bringing in additional partners
 - People don't have to be on a workgroup, they can just be a part of the effort and benefit from the sharing of information and resources.
- Employer caregiver survey
 - The Wisconsin Family and Caregiver Support Alliance (WFACSA) is requesting assistance in distributing an employer-based survey for businesses and working caregivers across Wisconsin.
 - Data collected through the survey will be used to publish a statewide report about how care responsibilities for employees' family and friends is impacting Wisconsin employers.
- CDC Equity Grant
 - The recent release of CDC COVID-19 funding is focusing on community capacity building around recovery and resilience, with an emphasis on equity. The grant is designed to strengthen relationships and invest in local infrastructure while still holding space for testing, contact tracing and vaccinations since we are not out of the woods yet.
- Long Path Learners (LPL) and coaching
 - Including the last/4th group (starting August 4th), we will have approximately 125 people throughout the network go through LPL. Some still need coaching.
 - With the current group/cohort, there are a total of 22 trained from the network.
- Conferences/stakeholder meetings
 - Planning to host Aging and Disability Network Conference for Spring of 2022

ADRC Contract Review, presented by Phoebe Hefko

- Went through PowerPoint
- Operations manual content will be publically accessible
 - Each chapter will be published as a DHS publication in the DHS publications library
 - Looking to have a way to track and determine when changes will be made

- ***Council Suggestions:***

- Does this remove the possibility of feedback as the manual is only accessible to some at the ADRC but not public? Regional LTC advisory committees were removed from statutes, and it would be helpful for things like this. It feels limited with impacts on the contracts
- Make sure we are looking at impacts at the county level and how prescriptive practices affect them

Member Satisfaction Survey, presented by Jie Gu

- Went through PowerPoint
- The larger the population, the smaller percentage you need to have a valid response rate
- ***Council Suggestions:***
 - In assisted living, outside of the AFHs, a lot of residents would not have an ongoing relationship with their case manager (CM). Do they understand the question is about their MCO care manager and not the CM at the residential facility
 - Share the data for everyone in assisted living and show if their responses are different than those not in assisted living
 - Can you disaggregate by entity to discern if any MCOs/ICAs/FEAs are noticeably different/lower in their ratings? And other than Pay for Performance initiative (P4P), is DHS working with any of the entities where scores are low enough to be of concern? In Partnership, it looked like some 60s, which seems concerning
 - As we look at options for Geographic Service Regions (GSRs), are we seeing any regional differences? Can data be divided by region?

Pay for Performance (P4P) Results, presented by Jasmine Bowen

- Went through PowerPoint
- Will have 3 years to develop trend and after 3 years will add additional/make changes

Community Living Exploration, presented by Jasmine Bowen, Jie Gu, Judy Stych, Eileen Reetz

- Went through PowerPoint that included 2 videos
- Discussion on questions related to videos
- ***Council Suggestions:***
 - Equal access for engagement as part of our work on equity
 - Opportunity also to give back to their community example volunteering
 - Inclusion means belonging
 - As a consumer, community engagement means to going out just like everyone else. Yes, it's often different because of care needs, but it's so important to people with disabilities to be seen and engaged in the community.
- Naming of initiative votes:
 - Living my Best Life
 - Building Full Lives - 6
 - My Life, My Choices
 - Community Engagement - 2
 - Building Full Lives - 6
 - Community Live - 1

Public Comment

- Ashley Hesse
 - Committee to provide guidance to department around telehealth services to make sure Medicaid programs are in alignment for these type of services. Especially for in-network providers and look at making sure that people have access to behavioral health, mental health, and addiction services

Money Follows the Person (MFP) Presentation, presented by Michelle Wegner

- Went through PowerPoint
- Timeline to complete this is 3 years
- Michelle's contact info will be shared with council members
- **Council Suggestion:**
 - Personal care workers and competency based testing can be use and incorporate in this
 - A barrier is transportation, make sure there are considerations of funds for this barrier
 - A barrier is time, there should be some flexibility and virtual options
 - Would like more information on what the phased approach looks like

State and Federal Funding, presented by Curtis Cunningham and Carrie Molke

- Discussed the document submitted to CMS
- Want to make sure any rate increases are sustainable
- With Adult Protective Services (APS) we'd like to look at primary, secondary and tertiary prevention strategies. Primary (e.g., public education and awareness; training, identification of and pre-crisis planning for adults "at risk," including addressing social determinants of health), secondary prevention (e.g., role of emergency department clinicians and social workers, emergency medical services, and primary care physicians in identifying and reporting abuse; connecting "at risk" adults with community services and supports designed to keep them safe), and tertiary prevention (e.g., improving quality of life through multi-disciplinary efforts, including APS, MCOs, law enforcement, ombudsmen, regulatory agencies like DQA, victim advocates, etc.).
- **Council Suggestions:**
 - Realize this is early on in development, but would like direct worker training to also focus on rights training for participants, as well as identifying/reporting abuse and neglect.
 - From the participant standpoint, it's really important to remember that caregiver training is very much needed on an individual basis with the person. Caregiver training can't be just pure mainstreamed. Each individual is different and caregivers need to be trained one on one with the participant. Generalized training is great but many need workers to be trained individually
 - The plan looks like it incorporated a lot of the feedback presented through multiple channels. Appreciate your request for thoughts and ideas at the outset and look forward to the execution stage.
 - Loss of local input from individuals to contact decision makers.
 - This is a very comprehensive initial spending plan and really captures much of the stakeholder feedback. Looking forward to future conversations as these initiatives unfold.
 - This presentation is so positive and hopeful on a variety of fronts. We are tackling real issues and moving forward on how to improve the system in meaningful ways.
 - After seeing the Caregiver Task Force initiatives taken out of the budget, it's so uplifting to seeing so much in this plan. Thank you.

Budget Update, presented by Curtis Cunningham and Carrie Molke

- Summarized highlights of budget
- **Council Suggestions:**
 - Would like to know when Direct Care Workforce (DCWF) money hits the street
 - Would like a one-pager (similar to the one from February)

Council Business, presented by Heather Bruemmer

- Next meeting September 14, 2021
- Administration of Community Living made an announcement about 2021 awards
- Wisconsin is one of eleven that received a grant
 - Awarded 3-year agreements for 10 million dollars
- **Council Suggestions:**
 - What do we do about a public comment when they would like the council to do something? Can we build them into what we're working on?
 - Would like to have some thought about how to get local, meaningful input about gaps

Adjourn

- Motion to adjourn by John Sauer. Motion seconded by Chris Witt Ley. Approved unanimously.

Prepared by: Suzanne Ziehr on 7/13/2021.

These minutes are in final form. They were presented for approval by the governmental body on: 9/14/2021