

## OPEN MEETING MINUTES

Name of Governmental Body: Long Term Care Advisory Council (LTCAC)			Attending: Chris Witt, Cindy Bentley, Shanna Jensen, Stacy Ellingen, Beth Swedeen, Audra Martine, LaVerne Jaros, Shakita LaGrant, Beth Fields, Michael Bruhn, Jason Glozier, Jessica Trudell, Joel Gouker, Mackenzie Wann, John Schnabl, Sara Muhlbauer, Jennifer Jako, LaWanda Calhoun, Jill Jacklitz
Date: 9/12/2023	Time Started: 9:33am	Time Ended: 2:12pm	
Location: Virtual Zoom Meeting			Presiding Officer: Carrie Molke, Christian Moran
<b>Minutes</b>			

**Members absent:** Audrey Nelson, Elsa Diaz Bautista, Eric Kostrzak, Janet Hogan, Linda Bova, Rosalie Gokee

**DHS Staff present:** Carrie Molke, Christian Moran, Bill Hanna, Addie Blanchard, Liz Groeschel, Kaycee Kienast, Kelsey Melah, KC Cullinan, Kelly Van Sicklen, Shannon Ballhorn-Wagner, Steve Gress, Shelly Glenn

### Meeting Call to Order – Carrie Molke

- The meeting was called to order at 9:33am
- Council has received guidance from OLC to not use chat during meeting
  - Request to use chat for accommodation
  - Will continue to use chat for that purpose
- Curtis has left DHS, and Bill Hanna was introduced
- Member recruitment will begin in October to fill open positions
  - Anyone interested must submit an application even if one had previously been completed
- John Schnabl motioned to approve minutes, seconded by Shanna Jensen
  - Minutes unanimously approved
- Introductions of council members and DHS staff

### DMS Department Updates – Christian Moran

- Molina acquisition is finalized
- 2025 Waiver renewal is in progress. Outreach activities have been held including public input sessions, received over 1500 comments
- EVV second public forum held on 8/24 for Home Health Care Services in anticipation of soft launch
- EVV is showing strong levels of compliance with supportive home services, DHS continues to provide support. Working on strategies to increase IRIS compliance.
- Report out on MCO contract changes will be this afternoon

### Council Feedback

- EVV committee met yesterday and over 4000 people are noncompliant in the IRIS program. The three month warning will be put on pause, but it is unclear how that will be communicated to the participant. Requested that there be a public forum so that participants can weigh in on current challenges
  - Update can be provided to the council once the communication has been sent out.

### DPH Department Updates – Carrie Molke

- Updates provided on the following
  - Budget Initiatives
    - ADRC funding
    - APS funding
    - AFCSP funding
    - Home delivered meals funding
  - Dementia

- Building Our Largest Dementia (BOLD) Infrastructure grant awarded, \$450,000 annually for a total of \$2.25 million over the grant period
- Lynn Gall appointed to the RAISE National Family Caregiver Committee
- Cross-Disability Summit – Unified Voices: “Engage for Change”
- Adventures in Vision Loss: Lions Camp for B/VI Adults (September 17-21, 2023)
- Guardianship Training
  - Funding ended in July, but a new source has been identified and the contracting process is underway
  - Spanish translation is in process

#### ***Council Feedback***

- No feedback specific to DMS updates

#### **ARPA Updates – Carrie Molke, Christian Moran**

- Carrie provided the following updates
  - As of September 5, the ADRC pilot is live
  - Update given on the Independent Living Support Pilot
  - Tribal ADRS
- Christian provided the following updates
  - ARPA HCBS round two grants are complete. Webpage was shared with council
    - Recipients of round one grants have been submitting quarterly reports to ensure project integrity
    - Acknowledged Kevin Coughlin’s significant contribution to the grant process
  - WisCaregivers program – 400 provider as of September 5<sup>th</sup>. There are 2100 people registered with an interest in the certified direct care professional training. Working on training in HCBS settings rules. Collaboration with the Packers, advertising and marketing
  - Bureau of Children’s Services Wisconsin Wayfinder Project is working on simplifying the journey for people with children that have special needs. It connects families with professionals. There are multiple ways to obtain assistance, by phone, website, or online form

#### ***Council Feedback***

- When will guardianship documents be available in Spanish? Carrie will check and report back.

#### **Public Comment**

- Comment from Heidi - they could not hear most of the DPH update

#### **Equity Discussion – KC Cullinan**

- Presentation shown to council

#### ***Council Feedback***

- The charge itself seems overwhelming. What is actionable and within the scope of the council?
- There are many in WI that don’t have access to the program. Shouldn’t just be equitable in just access to the program. Important to capture where the disparities are in the program. Co-creation with members and participants is key.
- Health equity can seem overwhelming as it is so broad. Work on assessing where we are at now, then focus on what’s accessible
- Need to ensure people understand what the programs are and what is available to them utilizing plain language
- Focus on North Star objectives
- Beth shared a mission statement utilized in a workgroup that was implementing a cultural competency grant from Georgetown: *That all sub-populations/groups in Wisconsin participate in, know about, have access to, and benefit from long-term care programs at the same levels as measured by participation rates, satisfaction surveys and health/safety/wellness outcomes.*
- Need to identify the scope – publicly funded, LTC, HCBS long term services and supports or a larger level?

- The need for HCBS is going to increase unless we decrease/delay the need for services. If we don't do something about the causes, we'll continue to have difficulty meeting needs later. Unsure if we have the ability to tackle those issues, even if for a fraction of the population
- Would like to see the council look at barriers and meeting the needs of older adults. How do we get that information to the people that need the services? Determine the need and what our focus as a council is. What can we take back to our counties? Focus on the population as a whole
- BADR's work focuses on the population as a whole. Does the council want to focus on all or it or parse some of it out to other councils/committees/boards? Often the focus is downstream
- Consider looking at several of the factors: look at drivers of need for LTC. Are falls a major contributing factor? Dig deeper on what is the true cause. Focus on those issues, root causes.
- Looking at things that are more discreet feels more feasible (i.e. root causes, individual components) Concern with diluting effort if we look at things that are too big
- Would be helpful to understand where this council work fits into the broader context. Are we rowing in the same direction with other efforts? Are we duplicating efforts? What are the target points?
- It will work best if we aligned with other efforts. One of the focus areas has been on the State Health Plan. BADR's strategic plan aligns with the SHIP (State Health Improvement Plan). Key goal is to take feedback and create a charge that council can work toward. Will pull data together on how well we are serving people. DHS will also determine what other parts of the system are working on similar initiatives

### **State-specific questions for NCI-IDD IPS & NCI-AD – Addie Blanchard**

- Presentation shared with council

#### ***Council Feedback***

- Is the issue at hand with questions 1-4 that NCI is trying to evaluate how many members/participants go to the ER rather than somewhere else? The questions should be consolidated. It's less important the type of health issue rather than not finding anywhere else for care or being told specifically to go to the ER. There's a lot to unpack in the question.
- There is no one door fits all people regarding emergency room care
- If too many questions are asked together, they are less statistically accurate. Could there be a choice if a question shows it could have been preventable? Some populations tend to be over-hospitalized (i.e. Dementia, Alzheimer's)
  - There is currently a question in the survey similar to Q1. It doesn't receive a lot of engagement. Satisfaction with medical care make be a good option
- Could questions 1-4 be consolidated to allow for additional questions?
- Are we drawing the connection from charges like health equity in preparing the survey?
- Can EVV related compliance questions be included to help understand why some areas have lower utilization?
- Are any questions related to social isolation?
  - There are questions that touch on social determinates in many ways, but there is always room for improvement. Addie will provide the questions to Carrie and Beth
- Are there questions address staffing shortages?
  - There are questions addressing staffing shortages

### **MCO Contract Changes – Elizabeth Groeschel**

- Liz reviewed her presentation and the specific contract changes

#### ***Council Feedback***

- BPDD provided several recommendations for contract changes. Will more specifics be shared regarding those areas?
  - DHS will provide responses to those suggestions

### **2022 MCO P4P Results – Kaycee Kienast**

- Kaycee shared her presentation with the council

***No council feedback*****Family Care Waiver Renewal Survey and Session Input – Kelsey Melah**

- Kelsey shared her presentation with the council

***Council Feedback***

- Is DHS considering things like lack of transportation to providers, adequate provider networks? Any plans to follow up in the waiver on that theme?
  - Provider networks are not addressed in the waiver. Transportation and workforce will be considered moving forward
- Looking at themes is helpful
- Over 1500 comments were received

**Council Business – Carrie Molke, Christian Moran**

- Follow up items reviewed as requested by council
  - DHS will look into accessing data and reviewing the SHIP
  - DHS will determine what other councils are working on equity initiative as discussed
  - Changes made to the MCO contract since August will be sent to council
  - DHS will provide decisions made in regard to feedback on the MCO contract changes
- Agenda items for November
  - Request made for DQA update regarding reports on health and safety, abuse and neglect to include trends
    - DHS will follow up with DQA
- Chair will be recruited for January 2024
- GovD will be sent in October for membership recruitment
- Chris Witt shared that Advanced Employment has their Run/Walk/Roll this weekend at Garner Park
  - <https://runsignup.com/Race/WI/Madison/AdvancedEmploymentRunWalkRoll>

**Adjourn**

Meeting adjourned at 2:12pm

Prepared by: Shelly Glenn on 9/13/2023.

These minutes are in final form. They were approved by the governmental body on: 11/14/2023