

## OPEN MEETING MINUTES

Name of Governmental Body: Long Term Care Advisory Council (LTCAC)			Attending: Chris Witt, Shanna Jensen, Stacy Ellingen, Beth Swedeen, LaVerne Jaros, Shakita LaGrant, Beth Fields, Michael Bruhn, Jason Glozier, Jessica Trudell, Eric Kostrzak, Joel Gouker, Mackenzie Wann, Sara Muhlbauer, Jennifer Jako, Linda Bova, Jill Jacklitz, Don Wigington, Mike Pochowski, Karina Chelsky
Date: 7/9/2024	Time Started: 9:33am	Time Ended: 12:05pm	
Location: Virtual Zoom Meeting			Presiding Officer: Nicole Schneider, Carrie Molke
<b>Minutes</b>			

**Members absent:** Cindy Bentley, Elsa Diaz Bautista, John Schnabl, LaWanda Calhoun, Lisa Davidson, Donna Hawley

**DHS Staff present:** Nicole Schneider, Carrie Molke, Alicia Boehme, Kevin Coughlin, John Grothjan, Amanda Dreyer, Ann Lamberg, Diana Adamski, Kaycee Kienast

### Meeting Call to Order – Nicole Schneider

- The meeting was called to order at 9:33am
- Council introductions
- Minutes from May meeting reviewed
  - Motion to approve by LaVerne Jaros. Seconded by Linda Bova. Minutes approved.
- Council Chair Jill Jacklitz and Council Vice-chair Jason Glozier announced

### Public Comment

- Julie B expressed frustrations with DHS policies making it too difficult for participants to self-direct. Functional screens have been decreasing hours and there is no recourse to appeal or request a new screen in the grace year. Workers are now required to sign in and out timesheets while EVV is showing only 50% compliance. This is another barrier for participants. Requested transparency in rate setting. Frustrated that budgeted amounts not used are taken away.
- Jason E has similar concerns as Julie. Noted a decrease in budget and having difficulty finding workers with decrease in allocation of hours. Different ICAs have different rules, and he feels they should be the same. Reports that some individuals are being told by options counselors that they should go to Family Care instead of IRIS. Feels IRIS is being turned into Family Care and would like to see IRIS go back to the way it was 15 years ago.
- Sandra L expressed concerns with the change in definition to “wandering”. GPS devices don’t guarantee the person will always have it. Many additional people may be at risk of harm. Also frustrated that a request for increase in approved services is now subject to DHS review and approval even if already in the budget.

### HCBS ARPA Projects– Amanda Dreyer, Carrie Molke

- Amanda provided an update on the ARPA HCBS funding and direction of those initiatives. DHS looks to amplify what is working and building a new foundation of innovative solutions. Eight primary projects have been invested in locally and in traditional support systems as well as workforce. The projects also look to support those in facilities as well as those who wish to age at home. The funds must be spent before March 2025.
- Carrie provided an update on the ARPA HCBS community grant addressing social isolation and loneliness. Additional information can be found on the website at <https://www.dhs.wisconsin.gov/arpa/hcbs-socialconnection.htm>. Each grantee must build coalitions in their communities. There are 37 new and improved coalitions. Some are doing projects and working on community based solutions. Wisconsin is being regarded nationally for addressing this.

**No Council Feedback**

### **Covid Unwinding Summary – Ann Lamberg, Diana Adamski**

- Presentations shared with council

#### ***Council Feedback***

- Council member expressed experience with the unwinding process. Understands it is necessary but would like DHS to understand the turmoil of the process.
- Process was very difficult and confusing. DHS should look at materials that are sent and whether the requirements for assistance were met. Could the process be improved in both Medicaid and IRIS?
- Member requested clarification on the 30% who did not have a reason for disenrollment
  - In Family Care, many lost eligibility because of assets that were kept during covid. Each IRIS disenrollment was reviewed
- Additional breakdown of data requested by council, if available
- It is unknown how many were re-enrolled after being disenrolled, those individuals were all sent to ADRC for counseling

### **2023 MCO P4P Results – Kaycee Kienast**

- Presentations shared with council

#### ***Council Feedback***

- How much of the distributed amount was sent back to provider facilities?
  - Last year 99% was sent back. There are reporting requirements for MCOs which are due in September that address this
- Not much improvement over 4 years with 70% of residents living in a place that doesn't meet the criteria. Is there a way to have a higher standard for MCOs to obtain the P4P? Suggest high performing providers be included in discussions.
  - Although there has been no increase in providers receiving funds, those performing at higher levels are receiving additional funding. High performers have received value based payments. DHS will explore the opportunity for high performers to provide input.
- Council member inquired if MCOs need to have 4% in Family Care and 4% in Partnership since Partnership was separated in 2024.
  - The IES system has MCO reported data which is accessible to DWD and DHS. Unknown if those numbers are separated in the system. DHS is seeing increases year over year but overall low percentages. DHS is looking at expansions to criteria to increase those numbers.
- Council would like more specific data regarding employment as well as broader data outside of P4P trends. This will be included as a topic at a future meeting.
- There was a question by council about the number of individuals in CIE (Community Integrated Employment) and whether those numbers may not be reported correctly as they seem very low
  - DHS has all of the data for Family Care and IRIS as those are reported quarterly

### **Ad Hoc Report Out – Jill Jacklitz, Nicole Schneider, Carrie Molke**

- Jill shared the proposed revisions to the charges as discussed in the workgroup
  - The overall charges were reviewed and not related, specific activities
  - Agree that weaving health equity into the other charges makes sense
  - Long Path needs to be a stand-alone charge in need of additional clarification
  - Charges need to be in plain language
  - Raise up charges to include people with lived experiences

#### ***Council Feedback***

- Discussion regarding the workforce charge. The taskforce report is fairly old now. Perhaps look to other data or include other research. Suggested including the Governor's Taskforce <https://www.dhs.wisconsin.gov/hc-workforce/index.htm>
- Long path should include something that doesn't end with creating a process but includes initiating actions
- Suggestion made to poll caregivers and include their input when updating workforce charge
- Workgroup will discuss long path charge before next meeting

**WisCaregiver Certified Direct Care Professional (CDCP - Microcredential and Virtual Badge), Kevin Coughlin**

- Kevin shared presentation with council

*No Council Feedback*

**Council Business – Carrie Molke**

- Nicole provided updates on Uber/Lyft transport, public input on the Family Care waiver and the effect on the proposal to the Joint Finance Committee, and enhanced content on AFH standards training

***Council Feedback***

- Follow up items for September meeting based on council feedback:
  - DHS will report back on whether disenrollment data can be broken down into further detailed to include demographics, etc. Will also report back on that information regarding the individual IRIS reviews.
  - Council would like a future topic on P4P to include employment data history for both Family Care and IRIS and what can be done to extend employment in the IRIS program, if there can be an incentive there. Would also like broader data outside of the P4P trends.
  - Regarding EVV data and emails, could DHS potentially provide questionnaires or polls to caregivers to provide a better barometer of where needs are? Has DHS explore obtaining information from EVV email/text?
  - Update on functional screen process based on public comment. Why are budget amendments taking 3-4 months instead of 3-4 weeks?
  - Employment data update
  - Shelly will send out GovD regarding IRIS waiver after the meeting
- Mike Pochowski provided an update on the DHS 88 rewrite; it is going through the financial audit phase to determine the cost of implementation. It will go back for public comment after that.

**Adjourn**

Meeting adjourned at 12:05pm

Prepared by: Shelly Glenn on 7/10/2024.

These minutes are in final form. They were approved by the governmental body on: 9/10/2024