

## OPEN MEETING MINUTES

Name of Governmental Body: Wisconsin Long Term Care Advisory Council (WLTCAC)		Attending: Alyce Knowlton-Jablonski, Beth Swedeen, Christine Witt, Don Wigington, Elsa Diaz Bautista, Jason Glozier, Jennifer Jako, Jessica Trudell, Jill Jacklitz, Joel Gouker, Julie Strenn, Karina Chelsky, Kevin Fech, LaVerne Jaros, Linda Rodriguez, Lonnette Campbell, Mike Pochowski, Raj Shukla, Tina Anderson
Date: 3/10/2026	Time Started: 9:30am  Time Ended: 11:10 am	
Location: Virtual Zoom Meeting		Presiding Officer: Jason Glozier

### Minutes

**Members absent:** Mike Pochowski, Joel Gouker

**DHS Staff present:** Brenda Bauer, Alicia Boehme, Kevin Coughlin, John Grothjan, Marlia Mattke, Carrie Molke, Helen Sampson, Nicole Schneider, Joyce Vue

### Meeting Call to Order – Jason Glozier

- The meeting was called to order at 9:30 am
- Introduced members
- Reviewed agenda
- Minutes from January meeting reviewed
  - Motion to approve by Lonnette C. Seconded by Linda R.
  - Minutes approved.
  - None Abstain.

### General Updates for the Long Term Care Advisory Council – Carrie Molke

- Gratitude to Jill Jacklitz, as she is stepping down as chair of this council.
- Jason just announced that he is also stepping down from the Vice Chair position; he will continue to chair until the Chair or Vice Chair position is filled.
- If anyone is interested in filling the Chair or Vice Chair role, please send an email to Joyce Vue at [joyce.vue@dhs.wisconsin.gov](mailto:joyce.vue@dhs.wisconsin.gov).
- Jill and Jason would be happy to chat with anyone who is interested in these roles to learn more.
- A big thank you to both Jill and Jason for leading this group.
- Another point of gratitude is to Beth Swedeen; Beth is retiring shortly; she is a fierce advocate; thank you for your years of service; our state is better because of you.
- Wisconsin Owns Wellbeing (WOW) Collaborative Update
  - Regional learning exchanges have taken place; three of these exchanges have happened already and there are two more coming up in Baraboo and Waukesha.
  - Carrie has attended 2 of the 3 learning exchanges so far.
  - There are significant opportunities to collaborate across systems of health; seeing similar themes emerging; for example, social isolations, navigation of resources, missed information, polarized politics, climate, etc.
  - In terms of next steps, the learning exchanges will conclude in April, and then a webinar will be held in May for everyone who participated to share and report back on themes; then a capstone event will be held in July and that will pull statewide leaders and partners; will then identify how to support and learn from local partners.
  - Remaining two sessions may be close to capacity.
- **Council Feedback**

- Elsa D. – Please share what the responsibilities are to the entire group for being Chair/Vice Chair of LTCAC; would like to know more about the roles, time commitment, etc.
  - Carrie M. – The charter is located at this link under “Charges” and then click on the PDF link titled “Wisconsin Long Term Care Advisory Council Charter”:  
<https://www.dhs.wisconsin.gov/wltcac/index.htm>

### **Medicaid Purchase Plan (MAPP) and Supplemental Nutrition Assistance Program (SNAP) Update – Marlia Mattke**

- Marlia has had the pleasure of working with Beth Swedeen and have enjoyed working with her. Thank you for your many years of service and advocacy, Beth!
- MAPP
  - Changes were made in MAPP premium processes over the past couple of years.
  - Consequences are more significant for those not paying premiums.
  - Just had second month of that change; will lose benefit if don't pay premium.
  - Marlia appreciates all the advocacy from everyone.
  - Happy to see numbers improving over time; saw an even better number for March data; about 28,600 are required to pay a monthly premium; only disenrolled one percent (1%) on March 1<sup>st</sup>; of that one percent, 37 of those members receive long term care services; would love to see that number go to zero.
  - Continue to help remind members that premiums are due on the 10<sup>th</sup> of the month that it's due.
  - If you do see concerns, please let us know.
  - Here is the link to the MAPP website for more information:  
<https://www.dhs.wisconsin.gov/medicaid/medicaid-purchase-plan.htm>
- SNAP
  - Changes were made to federal law last July.
  - Under new law, the work requirement for FoodShare (FS) now applies to FS members 18 through 64 if there is not a child under age 14 in their home.
  - There is a work requirement exemption for tribal members.
  - Changes will be implemented at the members' next renewal; over time, these new policies will affect about 43,000 FoodShare members; letters will be sent to members in the mail.
  - If they do not meet work requirements, they will get limited FoodShare benefits and in Access.
  - Trying to create education for members; encourage members to call their IM agency; there is a list of reasons why a person is exempt from a work requirement.
  - We received a question around monitoring members who have lost benefits. Is it too early to know?
    - Marlia M. – Good question; takes a while for all the data to come through; watching data closely; average before this change was 1,300 members monthly losing FS benefits as a result of not meeting the work requirement statewide; watching the monthly numbers
  - Here is the link to the Federal Changes: <https://www.dhs.wisconsin.gov/forwardhealth/partners/federal-changes.htm>
- **Council Feedback**
  - Jason G. – Grateful for all the work for improving MAPP process; this was brought back in September when giant backlog happened; if people aren't paying on time, please let Jason know.
    - Marlia M. – Helpful to hear concerns in September; appreciate collaboration
  - Kevin F. – Works with IRIS consultant agencies; thank you for the reports; lots of effort and energy in finding those who are not paying; reports were extremely helpful
  - Beth S. – Would like to echo everyone; appreciate how diligently everyone worked on this; two questions, with the first month, there were 77 in long term care; and then an additional 37? Or is the 37 from the first 77? And for the 77 members, can we find out who they are and if they are re-enrolling?
    - Nicole S. – Do know that the Bureau of Quality & Oversight (BQO) has been trying to contact members if they need assistance; working with ICs and MCOs to determine where people are at; there is an outreach plan in place
    - Marlia M. – There may be other factors; autopay goes a long way; majority still send checks through the mail; some it's just not possible; remind folks to set up auto pay if able

- Carrie M. – There are resources for those losing access to food; please direct them to the Aging and Disability Resource Center (ADRC) to access food; other reason, would like to put Jen Jako on the spot; how many folks are coming to you for both of these programs?
- Jen J. – Not hearing a lot; possibly because from two smaller counties; SNAP benefit for our customers is quite low; have not been hearing concerns; definitely have more young adult with disabilities; in terms of MAPP not hearing a lot at this time; keeping eyes open
- Lonnette C. – The letters that were sent out; What is the modality of those receiving letters to seek information? What other directives are they given?
  - Marlia M. – Have concerns for those over 60 years and older; please help let that group know and encourage them to contact their IM agency; working on making changes to script for IM workers.

### **Long Path Charge Update – Helen Sampson**

- First, we continue to integrate disability into our Reframing Aging initiative.
- Very lucky to have an intern through the Board for People with Developmental Disabilities (BPDD) for the next six months; This is Mackenzie Wann, a former LTCAC member, and she brings a fabulous perspective.
- Locally present Reframing Aging to have a balanced perspective.
- Aging and Disability Ecosystem work is progressing nicely; have met with all age-friendly designees; added two more folks from Northwood Technical College.
- Will meet in April to get a work plan going; some pieces are already in place; created a calendar to share opportunity around this work.
- We're a little disconnected from what our actual charge says, there is a timing issue regarding the multi-sectorial plan on aging and disability; However, we're feeling good and confident with this work.
- Our Long Path Charge is:
  - Recommend strategies and participants to develop a 10 to 30-year multi-sectorial plan on aging and disability (MPA-D) to strengthen a coordinated system of care and support services based on the following:
    - Consumer choice and independent living
    - Healthy aging
    - Age and disability friendly systems
    - Livable communities
    - Social engagement and social determinants of health
- We currently do not have a disability friendly designation; Requested the help of Don W., Jen J., and BPDD to help start the crosswalk process; contribute your thoughts; all elements of age-friendly models and asked folks with disability expertise and experience to weigh in on thoughts; feedback is 90% alignment; tells us a lot about how well the age-friendly designation will serve our disability folks as well.
- Looking for more input on the crosswalk exercise to increase confidence in results.
- Will continue to strive for inclusive language moving forward.
- Working diligently to be an age-friendly state public health department; this is underway.
- Here is the link to the state conference in September: Aging, Disability, and Independent Living Network Conference September 21-23, 2026: <https://www.uwgb.edu/adiln/>
- **Council Feedback**
  - Carrie M. – When you look within each of the systems; there is a whole set of criteria relating to disability; the WOW collaborative work really aligns with this too; part of opportunity is to align other efforts that really are about focusing on future; we've been preparing for programs for baby boomers; in 2025 the first group of GenX's turned 60; now every year, more and more people will be entering the older people cohort; pulled data for us to look at relating to the population of GenX'ers; What is different and what's the same? This is exactly what long path is all about; once the data is refined; we will present to this council in our long path work.
  - Lonnette C. – Is there an intentional technology component to address for aging communities? Biggest divide for this group. Is this included?
    - Helen S. – Not specifically called out; but woven through some of the criteria.
    - Carrie M. – More conversation around technology will be coming up.

- Beth S. – Educating those two communities about resources; remind everyone to use aging and disability friendly language; need to be consistent with language.

### **Workforce Charge Update – Carrie Molke**

- Thank you to those who are interested in our workforce charge.
- We wanted to do an outside/ad hoc meeting to bring ideas back to this group.
- At the January meeting, we had a lot of interest from many of you who wanted to participate in this ad hoc meeting; unfortunately, we are unable to have such a large group.
- Initially, the group that first met were members from the Taskforce on Caregiving; they looked at what recommendations were still relevant, etc.
- Carrie’s suggestion for this group would be to pull together some of the members that participated in the original taskforce and in the previous ad hoc group:
  - This ad hoc meeting could possibly include Mike P., Elsa D., Beth S., LaVerne J., and Chris W.
  - A meeting will be scheduled between now and before next LTCAC meeting in May.
  - At the May meeting, we will have a robust discussion about ideas from the past and new ideas going forward.
- **Council Feedback**
  - Lonnette C. – Is there an outline of the meetings? What has already been addressed? Need a strong foundational beginning.
    - Carrie M. – I gave a presentation in January; here is the link to the PowerPoint that was presented; click on “Meetings” and then click on “Jan. 2026 Presentations (PDF)”: <https://www.dhs.wisconsin.gov/wltcac/meetings.htm>
    - Beth S. – Here's the Governor's Task Force report with recommendations: <https://www.dhs.wisconsin.gov/gtfc/gtfc-report.pdf>

### **Medicaid Long-Term Care Charge Update – Nicole Schneider**

- Presented in January around technology.
- Nicole hosted an ad hoc group meeting that met on February 11.
- LTCAC members who attended were Tina A., Alyce K., Jill J., Kevin F. and Julie S. – with other DMS individuals.
- The group looked at what has been happening in the technological space relating to long term care:
  - 1. True access to technology – CLTS and approving assistive technology
  - 2. Provider capacity in this state – how to get technical assistance
- Other topics that came up:
  - Protecting members privacy – monitoring devices; where is data stored; who can access; when is it recorded over; concerns about who owns technology; how is it replaced when broken
  - Things that go well – Family care and Waiver; tech first group that convenes mainly among MCOs and leaders; how to use technology effectively for greater independence; BPDD self-determination conference is focusing on technology
- Summary from the ad group is asking us to focus on:
  - Approving providers
  - Continuing to address patient privacy
  - Making sure that plans are built around independence
  - Equity issues – around broadband; not everyone has access to internet
  - Interactions between staffing ratios between technology
- The plan will be to move forward with these items.
- What is the next item we want to focus on?
- Nicole will go back and look at the Medicaid Long-Term Care charge.
- Please email Nicole or Joyce with any ideas.

- **Council Feedback**

- Karina C. – Closely work with long-term disabilities in private sector; there are concerns that it's mandatory and people feel they are being monitored; is this going to be mandatory like IRIS? Or Electronic Visit Verification (EVV)?
  - Nicole S. – EVV is a federal requirement; will not be able to change
- Lonnette C. – Are we thinking outside the box? There used to be a waiver program that allotted an amount of time for someone to help read mail or help go through an application, etc.? Is there something that existed that can be updated or re-vamped to help with this group who cannot access technology independently?
  - Nicole S. – Department needs to pay attention; paying and ordering technology and then helping them learn how to use technology, etc.
  - Carrie M. – Is this the Wisconsin Assistive Technology Program (WisTech)? Everything describing has been built into this program; re-use programs that we have for technology and equipment; What is the use case scenario for AI? Would not want to replace people, but are there possibilities within the AI space that can be useful? Need to apply a critical eye on what's emerging; both Medicaid and across all of our spaces.
- Jason G. – Reach out to Assisted Living Centers; Nicole, have you had discussions with Public Service Commission (PSC) about the broadband issue?
  - Nicole S. – No, have not had discussion with PSC; hard to start conversation; limitations for the state to use AI; it is on my list to connect with Amber
- LaVerne J. – Do not limit ourselves with technology and AI for fear of replacing workers; we currently do not have enough workers; this could be something to help with our workforce
- Don W. – Thankful for independent living centers; someone goes to people's homes and helps them; offer same service to Family Care and IRIS
- Elsa D. – Make sure to make things universal; need to look from a universal perspective; people with high needs of disability must be able to use the system to give feedback to ensure that it is universal.
  - Carrie M. – Taken for granted the universal feedback; need to advocate for universal design again.
- Karina C. – Regarding the universal aspect; heard from SNAP situation not capable of doing auto payment from bank; services for older people not communicating in English; need to work with doctors and translators
  - Nicole S. – Have heard that the folks who have not set up auto pay don't have proper bank accounts
- Jennifer J. – I would like to add that along with ILCs, ADRCs also assist people with technology barriers, it might be assisting them at the ADRC or getting them to ILCs for assistance.
- Alyce K. – Rather than find assistance to 'do things for', we assist them in learning how to complete tasks themselves. The teach a man to fish theory.

**Council Business – Jason Glozier**

- Elsa D. – Raise concern regarding information received; DHS may be instituting rules for IRIS about changing their plans one-year in advance; person center plan; things change, people with disabilities should be able to shift their goals, being able to make choices; have the right to make changes; would appreciate clarification on this issue; if there are new policies it would be helpful for this council to review; bring to a future meeting; Are there changes to the IRIS program?
  - Nicole S. – IRIS waiver was just renewed; those changes have not taken effect yet. Please send more information about these issues to Nicole or Joyce.
  - Nicole S. – Here is the link to the new IRIS website with the FEA news: <https://www.dhs.wisconsin.gov/iris/whatsnew.htm>
- Chris W. – Will send examples to Nicole; people reluctant to change their plan through the IRIS system
- Chris W. – Experiencing helping people who are losing MA, losing family care and IRIS, losing care manager and IRIS consultant; have been helping people navigate this; taking responsibility because they have lost their case manager; Is this a pre-planning issue? Happening more in the past year.

- Kevin F. – New prioritization services?
- Nicole S. – Would like to share that the application for the Bureau Director for the Bureau of Programs & Policy (BPP) is open through this Sunday (3/15/2026); if you know of anyone who is interested in the long term care space; please encourage them to apply.
- Carrie M. – John Grothjan from BADR is on this meeting and he will bring this to the ADRC Connectors meeting.

**Public Comment – Jason Glozier**

- Ramsey – Importance of technology and assistance with using technology for people with physical limitations; has concerns about moving to one FEA to have a presence in Wisconsin and that chosen FEA has multiple lawsuits against them in other states; IRIS advisory council will be meeting in March and want to hear from public
- Katie – Work at Racine county ADRC; quite a few enrollments and disenrollments – less about premium and cost share; providing technology assistance; people have been reaching out; we offer various types of assistance like applying for healthcare needs; not too much of a barrier in that sense

**Adjourn**

Motion to adjourn by Don W.; seconded by Chris W.

Meeting adjourned at 11:10 am.

Prepared by: Joyce Vue on 3/10/2026.

These minutes are in draft form. They will be presented for approval by the governmental body on: 5/12/2026