### Wisconsin Public Psychiatry Network Teleconference (WPPNT)

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### **WPPNT Reminders**

#### How to join the Zoom webinar

- Online: <u>https://dhswi.zoomgov.com/j/1606358142</u>
- **Phone:** 669-254-5252
- Enter the Webinar ID: 160 635 8142#.
  - Press # again to join. (There is no participant ID)

#### **Reminders for participants**

- Join online or by phone by 11 a.m. Central and wait for the host to start the webinar. Your camera and audio/microphone are disabled.
- <u>Download or view the presentation materials</u>. The evaluation survey opens at 11:59 a.m. the day of the presentation.
- Ask questions to the presenter(s) in the Zoom Q&A window. Each presenter will decide when to address questions. People who join by phone cannot ask questions.
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- A link to the video recording of the presentation is posted within four business days of the presentation.
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# Wisconsin Aging and Disability Resource Centers

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## Agenda

Aging and disability resource centers (ADRCs) and Tribal aging and disability resource specialists (ADRSs):

- What they do
- What populations they serve
- Where they are located
- What other services are available

## What They Do

- Provide information on all aspects of life related to aging or living with a disability
- Help people understand the long-term care options available to them (private pay and publicly funded)
- Help people apply for programs and benefits
- Provide accurate and unbiased information
- Provide all services free of charge



## **Populations Served**

- Adults with intellectual or physical disabilities
- Adults aged 60 years or older
- Adults with mental health issues
- Adults with alcohol or drug abuse issues
- Families, friends, caregivers, advocates, and others on behalf of individuals within the target populations



## Locating an ADRC or Tribal ADRS

- Find an ADRC or Tribal ADRS.
- Contact the county where the customer resides or the Tribe they are affiliated with.

# ADRC and Tribal ADRS Services

## Service Methods

ADRCs provide assistance in a manner convenient to the customer, including:

- Over the telephone or virtually.
- At the ADRC as an appointment or walk-in.
- Through email or through written correspondence.
- In person at the person's home.

## Information and Assistance

- Gather customer's information to determine needs.
- Identify what services or programs are available to meet needs.
- Provide accurate and objective resource information to the customer.

## **Options Counseling**

When customers need more assistance, the ADRC staff will:

- Learn the customer's values and preferences.
- Help the customer to evaluate and weigh long-term care service options.
- Develop an action plan to determine next steps.
- Provide follow-up contact to check on the action plan.



Publicly Funded Long-Term Care (LTC) Program Eligibility

ADRCs are the single-entry point for publicly funded LTC programs. The LTC programs feature:

- Financial eligibility criteria:
  - Is a current full-benefit Medicaid recipient
  - Requires assistance with applying for Medicaid
- Functional eligibility criteria: Determined by the adult long-term care functional screen (LTCFS)

## Benefit Specialist Services

Benefit specialist services include addressing issues related to:

- Health insurance.
- Income.
- Housing.
- Other expenses.
- Providing a referral to an appropriate attorney when necessary.

## Benefit Specialists Program

- Disability benefit specialists (DBS) serve people ages 17 years and 6 months to 59 years with a disability.
- Elder benefit specialists (EBS) serve people ages 60 and older.
- Tribal benefit specialists are also available.
- The Office for the Deaf and Hard of Hearing employs a deaf disability benefit specialist who is fluent in American Sign Language.

## Dementia Care Specialist Program

- Increase the dementia capability of the local ADRCs as well as other county and Tribal agencies.
- Facilitate local efforts to build dementia-friendly communities.
- Support people with dementia and family caregivers to remain active and able to stay in their own homes in the community.

## **Nutrition Programs**

Community dining centers:

- Serve older adults, aged 60 and older.
- Sites in each county and Tribe throughout Wisconsin.
- Offer hot, nutritious meal in a friendly atmosphere.
- Typically serve lunch Monday through Friday, but days and times can vary.
- May require reservations 24 hours in advance.
- Encourage donations.

## Nutrition Programs (continued)

Home-delivered meal programs are available to older adults who are homebound due to health reasons and physically or emotionally unable to travel for a meal with others.

The nutrition program coordinator will schedule a home visit to explain the program and determine eligibility.

## Nutrition Programs (continued)

- Meals are delivered by caring drivers who are concerned with the well-being of the individual.
- Special containers ensure the meal arrives hot and ready to eat.
- In some cases, individuals can opt to receive frozen meals to reheat later.
- For more information, please contact your <u>County or</u> <u>Tribal Nutrition Program</u>.



If you have additional questions, please contact: <u>Christine See</u> Phone: 608-575-6480